



IMPORTANT TELEPHONE NUMBERS

TTY USERS: May call any number listed through Relay New Mexico at 1-800-659-8331. Published **by the City of Albuquerque, Office of Neighborhood Coordination, a division of the Planning Department (924-3914)** (Feel free to reprint.)

Police/Fire/Rescue (Emergency)

ADA Coord. For City Sponsored Programs 768-3969

Albuquerque Police Department

Abandoned Cars Hotline 311
Crime Analysis Section 244-6645
Crime Prevention 924-3600
Police (non-emergency) 242-2677

Police Substations:

Foothills (12800 Lomas NE) 332-5240
Northeast (8201 Osuna NE) 823-4455
Northwest (4051 Ellison NW) 768-4850
Southeast (800 Louisiana SE) 256-2050
Southwest (6404 Los Volcanes NW) 831-4705
Valley (5408 2nd St. NW) 761-8800
Meth Alert Tip Hotline 764-6384
Records 768-2025
Telephone Reporting Unit 768-2030

ABQ RIDE (Transit Department)

Ridepool, Suntran Information (Bus), Sunvan
Information (Handicapped) 243-7433

Animal Welfare Department

Animal Control (Eastside/Westside) 311

Bernalillo County

Animal Care Services 468-7387
County Assessor (Property Ownership) 222-3700
County Clerk (Voter Registration) 768-4090
County Commission 768-4000
County Zoning & Planning 314-0350
Sheriff's Department (non-emergency) 798-7000

Citizen Contact Center

311

City Council Department

City Council 768-3100
City Council Hotline (Mtgs., Agenda) 768-4777
Crime Stoppers 843-7867

Cultural Services Department

Library (Information & Reference) 768-5140
Biological Parks 311
Special Events, Block Party Permits 768-3556

Environmental Health Department

Air Quality Info. Line (Air/Pollen updates) 768-4731
Burn/No Burn Advisory 768-2876
General Information for (Mosquito 311
Spraying, Noise, Restaurant/Food Poisoning)
Vehicle Pollution (Emissions/Pollution) 764-1110

Fire Department

Fire (Non-Emergency/ Illegal Fireworks) 833-7390
Fire Marshal's Office 764-6300
Gas Leaks/24 hr. 246-5700

Mayor's/CAO's Office

768-3000

Municipal Development Department

Barricades 924-3400
Parking Enforcement 924-3950

Municipal Development Department (cont.)

Pothole Repair 857-8025
Sandbags 311
Sidewalk Obstructions 311
Stop Signs (missing) 311
Street Maintenance (8-5) 311
After Hours (all divisions) 311
Trees (Obstructing View) and 311
Traffic Information 311

Parks and Recreation Department

Open Space General Information 452-5200
Reservation for Parks 311
Lights, Park Maintenance, Vandalism 857-8650

Planning Department

Dumping on Vacant Lots 924-3850
Housing Code Enforcement 924-3450
Inoperable Vehicles on Private Property 924-3850

Neighborhood Coordination 924-3914

Weed & Litter Complaints (Private Property/Vacant
Lots Only) 924-3850
Zoning Violations 924-3850
Poison & Drug Information 272-2222

Solid Waste Management Department

Information Line for City Landfills 761-8300
Don Reservoir Convenience Center 836-8757
Eagle Rock Convenience Center 857-8318
Montessa Park Convenience Center 873-6607
Garbage Collection Problems 761-8100
Graffiti Removal Services/24 hr. 311
Illegal Dumping/Littering 311
Keep Albuquerque Beautiful (KAB) 761-8334
Residential Large Item Pick Up 311
Recycling Information 761-8100
Weed & Litter Complaints (Major Streets/
Medians Only) 311
State Police (Albuquerque Area Only) 841-9256
State Information 1-800-825-6639
Streetlights Out/Down Power lines 246-5700
United Way 247-3671

Water Utility Department

Cockroach Hotline 873-7009
Customer Service (billing) 768-2800
Emergencies (water, sewer) 857-8250
Wasted Water Hotline 768-3640
Water Conservation 768-3655

When you make a complaint, be specific, provide addresses and the length of time there has been a problem. (02/2014)

