

**CITY OF ALBUQUERQUE
CITIZEN PERCEPTION SURVEY
AUGUST 2022**



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METHODOLOGY

This research study was commissioned by the City of Albuquerque, as required by City ordinance, in order to assess residents' satisfaction with various City services, response to the Coronavirus, and issues relating to crime, homelessness, and public safety.

THE INTERVIEW

A random sample of 400 adult residents residing within the Albuquerque city limits were interviewed by telephone. All interviews were conducted between June 12 and June 26, 2022.

The telephone interviewers are professionals who are brought together for a training session prior to each survey. This ensures their complete and consistent understanding of the survey instrument. A total of 400 adult Albuquerque residents completed interviews. Given the prevalence of cell phone users, 85% of the interviews were completed using cell phone numbers.

MARGIN OF ERROR

A sample size of 400 at a 95% confidence level provides a maximum margin of error of approximately 4.9%. In theory, in 95 out of 100 cases, the results based on a sample of 400 will differ by no more than 4.9 percentage points in either direction from what would have been obtained by interviewing all adult residents within the City of Albuquerque.

While a sample of 400 can accurately gauge public perceptions at the total sample level, it is not large enough to accurately determine changes in perception among demographic subgroups when comparing the results to previous studies.

SAMPLE BIAS

In any survey, there are some respondents who will refuse to speak to the professional interviewer. A lower response rate among certain types of individuals can result in a sample wherein certain types of individuals are over-represented or under-represented. The potential for sampling bias increases as the response rate decreases. Research & Polling, Inc. often sets quotas and/or weights for various segments of the population who are historically undercounted. This has the effect of minimizing, but not necessarily eliminating, sampling bias.

THE REPORT

This report summarizes the results from each question in the survey and reports on any variances in attitude or perception, where significant, among demographic subgroups. The report also tracks results to previous studies where appropriate.

Due to the small sample sizes in some of the previous studies, some caution should be taken when looking at the tracking results as the differences may be attributable to sampling error, rather than significant changes in public opinion.

EXECUTIVE SUMMARY



EXECUTIVE SUMMARY

This study was commissioned by the City of Albuquerque, as required by City ordinance, in order to assess residents' satisfaction with various City services, response to the Coronavirus, and issues relating to crime, homelessness, and public safety. A random sample of adult Albuquerque residents was interviewed by telephone. A random sample of 400 has a margin of error of plus or minus 4.9% points.

It is important to note that this study was conducted during a time in which the country is facing serious economic and social challenges. Continued concerns about crime and homelessness coupled with economic uncertainty that many residents face with high food, energy, and housing costs may be having some impact on the perceived quality of life in Albuquerque.

QUALITY OF LIFE

According to its residents, there are many different attributes that make Albuquerque different or unique from other places. When residents were asked, in an unaided, open-ended manner, what they believe are the things that make Albuquerque special, the most common responses include **weather or climate** (31%), the **culture** (26%), the **diverse population** (18%), **friendly people** (15%), the **Sandia Mountains** (15%), and the **food/cuisine** (13%).

Overall, 48% of residents rate the quality of life in Albuquerque as being either *good* (42%) or *excellent* (6%), while 30% give a *fair* rating. Seventeen percent of residents feel the quality of life in Albuquerque is either *poor* (12%) or *very poor* (5%). The percentage of residents who rate the quality of life in Albuquerque as being either *good* or *excellent* has fallen from 54% in 2018, and 59% during the height of the pandemic in 2020 to 48% currently.

The survey results also show that about half of residents appear to be concerned about the future of Albuquerque. Although 43% of residents say they are either *somewhat hopeful* (34%) or *very hopeful* (9%) about the direction of the City, just over half (52%) say they are either *somewhat concerned* (30%) or *very concerned* (22%).

It is not surprising that many residents are concerned about the direction of the City given the aforementioned challenges currently being faced across the nation. It is also worth noting that residents across the nation have concerns about where the country is heading as a whole. For example, the website RealClear Politics calculates the average of different polls conducted among voters and adults across the nation and currently shows that an average of 74% believe the country is currently *off on the wrong track*, while an average of just 18% feel the country is *heading in the right direction*.

PERSONAL SAFETY

Crime and feelings of personal safety are important components to perceived quality of life. Overall, 81% of Albuquerque residents say they feel either *very safe* (51%) or *somewhat safe* (30%) **alone in their neighborhood during the day**. It is also observed that the majority of residents (57%) say they feel either *very safe* (24%) or *somewhat safe* (33%) **alone in their neighborhood at night**.

HOMELESSNESS

Addressing the issue of **homelessness** continues to be a major challenge in Albuquerque as it is in many other cities. Overall, just 9% of residents give City Government positive marks for addressing the homelessness issue, while 70% feel the City is doing a poor job of addressing homelessness and 20% give a mixed or neutral rating.

Although there has been a lot of attention focused on homelessness in the news, less than two-fifths (38%) of Albuquerque residents say they are aware the City is opening a new facility this year called the Gateway Center which will provide shelter and services 24 hours a day, seven days a week, to women experiencing homelessness during the first phase of its operation.

ALBUQUERQUE POLICE DEPARTMENT

Residents were asked to rate how strongly they either agree or disagree with several statements relating to the Albuquerque Police Department (APD) using a five-point scale where five is *strongly agree* and one is *strongly disagree*.

- 53% of residents agree **APD is respectful in its treatment of citizens** as indicated by a score of four or five (20% *strongly agree*), compared to 15% who disagree (a score of one or two), while 29% have neutral or mixed feelings (a score of three).
- 47% of residents agree **APD reflects the values of the City's residents**, though 18% disagree and 30% have a neutral opinion.
- 38% of residents agree **APD is doing a good job of addressing public safety issues and making quick responses to emergencies**, while 30% have a neutral opinion and 27% disagree.

CITY SERVICES

While approximately one-in-three residents (32%) agree Albuquerque City Government is responsive to community needs, 38% have a neutral opinion and 28% disagree that City Government is responsive. These results are similar to those observed in previous studies dating back to 2011 with the exception of the 2020 study which saw a big spike in positive reviews. The 2020 results may have been an anomaly given that so much attention was being given to the COVID-19 pandemic and associated shutdowns coupled with the fact that the majority of residents give City Government high marks for the City's response to COVID.

Residents were asked to rate how well Albuquerque City Government is handling specific issues using a five-point scale where five is *excellent* and one is *very poor*.

- 47% give City Government positive marks (a score of four or five) when it comes to **maintaining city parks and open space areas**.
- 34% give positive ratings **supporting renewable and clean energy programs**.
- 34% give positive ratings for **maintaining roads and streets**
- 32% give positive ratings for **supporting the local economy**

COVID-19

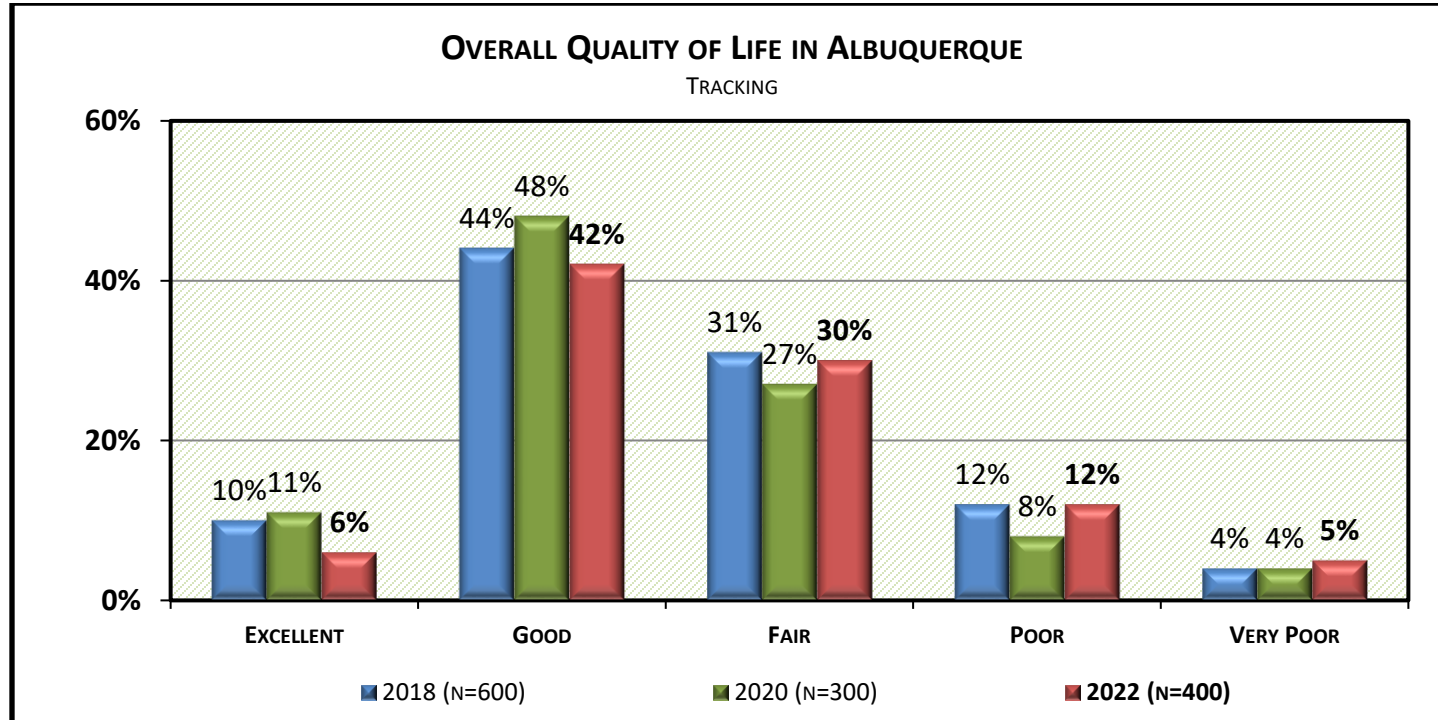
As mentioned above, most Albuquerque residents feel City Government has done a good job responding to the COVID-19 pandemic. In fact, when asked to rate how well Albuquerque City Government has handled the Coronavirus/COVID-19 pandemic, three-in-five residents surveyed give positive scores (26% give an *excellent* rating). In comparison, 20% are critical of the way the pandemic has been handled by City Government, while 16% give a neutral or mixed rating. Overall, the percentage of residents who give City Government positive reviews for the way it has handled the pandemic has improved slightly from 54% in December of 2020, to 60% currently.

SUMMARY OF RESULTS

RESEARCH
& POLLING
INC



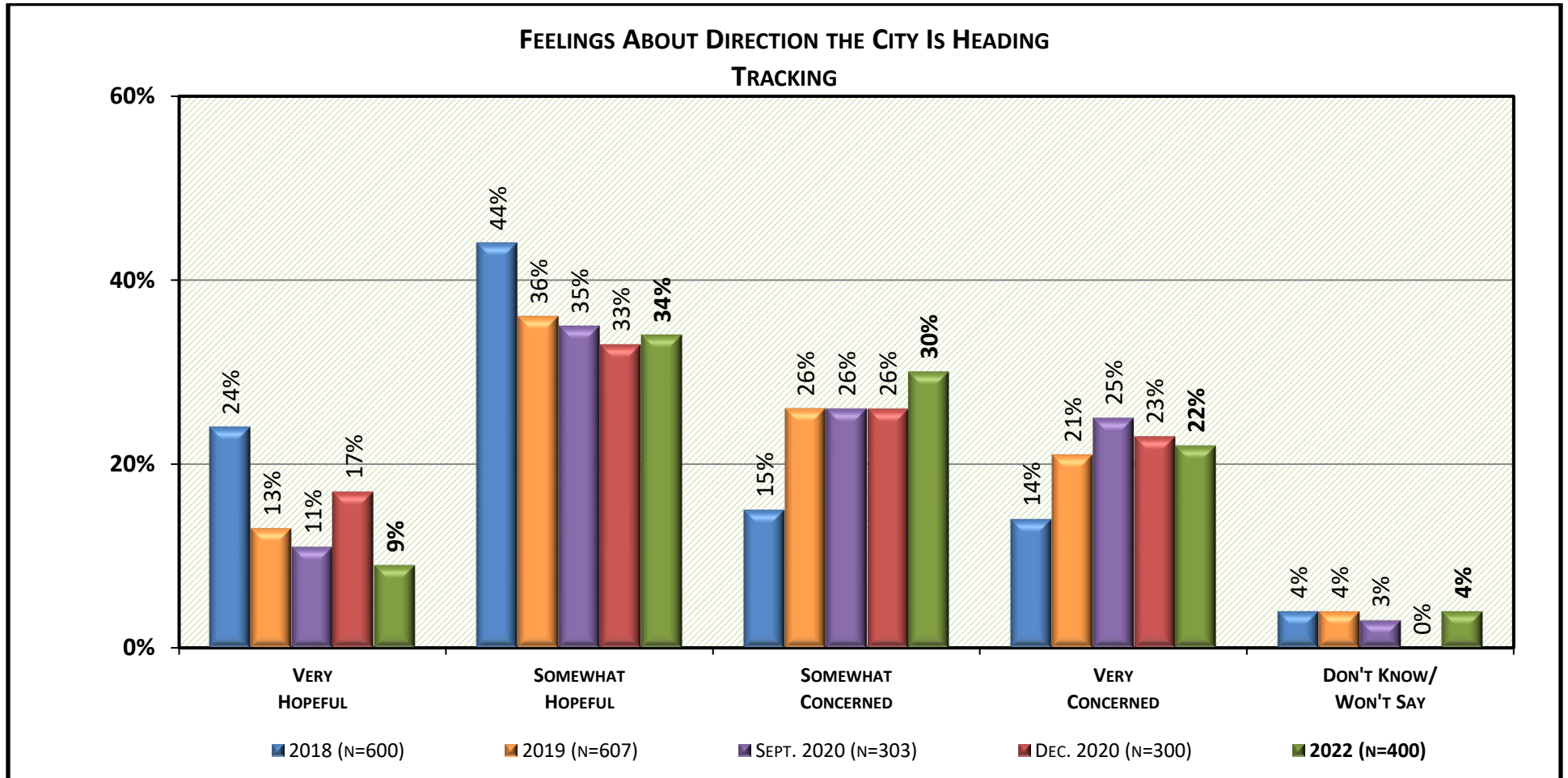
SUMMARY OF RESULTS



City residents were asked to rate the overall quality of life in Albuquerque. As shown above, 48% of residents rate the quality of life in Albuquerque as being either *good* (42%) or *excellent* (6%), while 30% give a *fair* rating. Seventeen percent of residents feel the quality of life in Albuquerque is either *poor* (12%) or *very poor* (5%).

Anglo residents (58%) are more apt than Hispanics (44%) to rate the quality of life in Albuquerque as being either *good* or *excellent*.

The percentage of residents who rate the quality of life in Albuquerque as being either *good* or *excellent* has declined from 59% during the height of the COVID-19 pandemic in 2020 to 48% currently. In 2018, 54% of residents rated the overall quality of life in Albuquerque positively.



Residents were asked if they are *very hopeful*, *somewhat hopeful*, *somewhat concerned*, or *very concerned* about the direction of the City in 2022. As shown above, over two-fifths (43%) of the residents surveyed say they are either *somewhat hopeful* (34%) or *very hopeful* (9%) about the direction of the City, while 52% say they are either *somewhat concerned* (30%) or *very concerned* (22%).

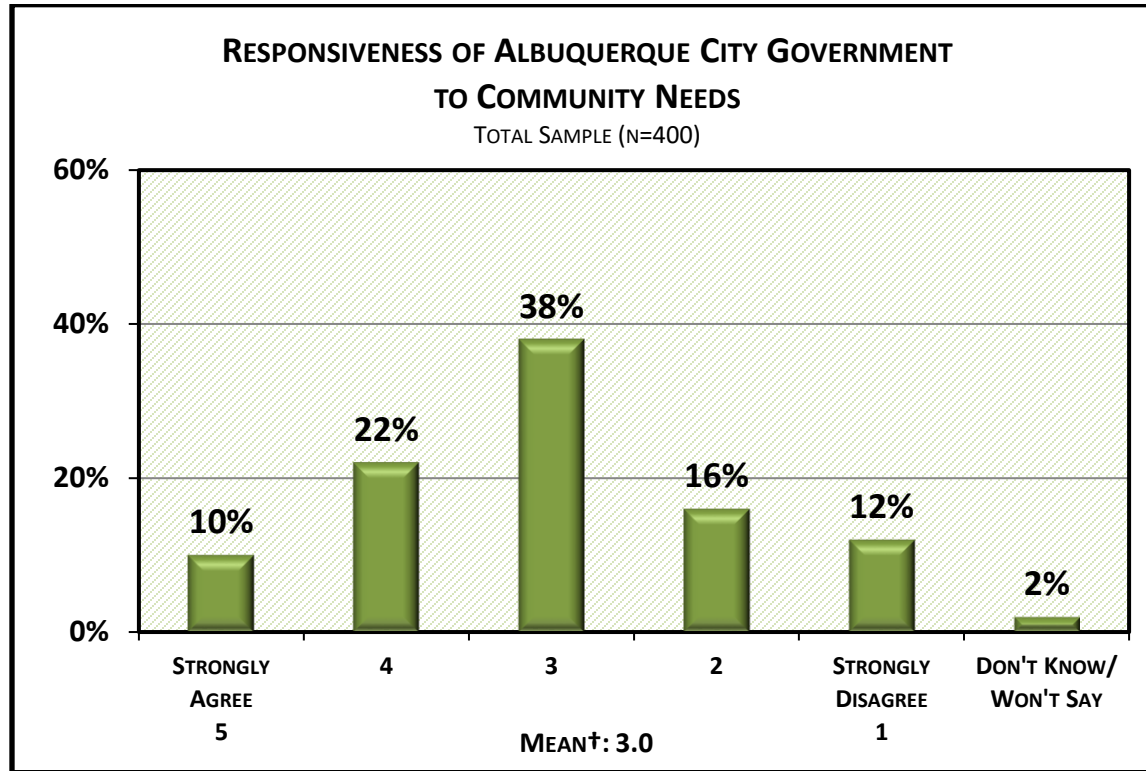
The percentage of residents who say they are hopeful about the direction of the City has fallen slightly from 50% in December of 2020 to 43% currently.

THINGS THAT MAKE ALBUQUERQUE UNIQUE AND SPECIAL TOTAL SAMPLE (N=400) TOP 12 UNAIDED RESPONSES	
GEOGRAPHY/OUTDOORS	
CLIMATE/WEATHER	31%
SANDIA MOUNTAINS	15%
BALLOON FIESTA	11%
PROXIMITY TO MOUNTAINS/WILDERNESS/RIVERS, ETC.	10%
OUTDOOR RECREATION	8%
THE BOSQUE/RIVER	5%
OPEN SPACE/TRAILS	5%
CULTURE/PEOPLE	
CULTURE	26%
DIVERSE POPULATION	18%
FRIENDLY PEOPLE	15%
FOOD/CUISINE	13%
NOTHING IN PARTICULAR	5%

Residents were asked, in an unaided, open-ended manner, what they believe are the things that make Albuquerque special and unique. As shown above, 31% of residents mention the **weather or climate**, while 26% mention the **culture**, 18% cite the **diverse population**, 15% mention **friendly people**, another 15% mention the **Sandia Mountains**, and 13% say the **food/cuisine** makes Albuquerque special and unique.

MOST IMPORTANT VALUES TO ALBUQUERQUE RESIDENTS	
TOTAL SAMPLE (N=400)	
TOP 11 UNAIDED RESPONSES	
FAMILY	23%
SAFETY/SECURITY	17%
CULTURE/PRESERVING CULTURE	12%
PRIDE IN COMMUNITY	12%
DIVERSITY	11%
FAITH/RELIGION	9%
CARING/COMPASSIONATE	6%
PROTECTING THE ENVIRONMENT, AIR AND WATER	5%
VALUE EDUCATION	5%
NOTHING IN PARTICULAR	5%
DON'T KNOW/WON'T SAY	12%

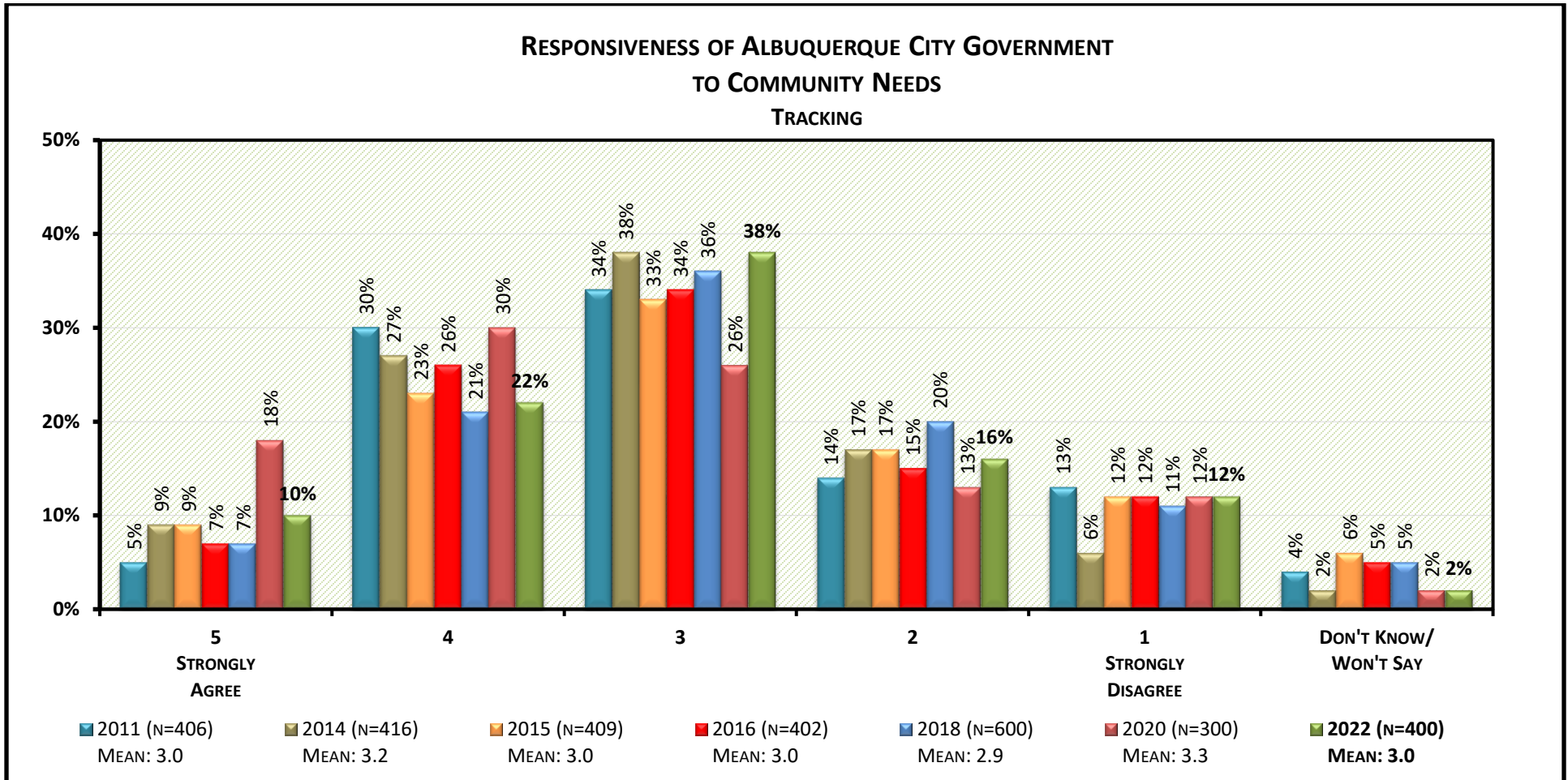
When asked (unaided) what values are most important to Albuquerque residents, 23% of survey respondents mention **family**, 17% cite **safety/security**, while **pride in community** and **culture/preserving culture** are each mentioned by 12%, and 11% cite **diversity**. Seventeen percent of residents did not offer a response.



† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE STRONGLY AGREE RESPONSE IS ASSIGNED A VALUE OF 5; THE STRONGLY DISAGREE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Residents were asked to rate how strongly they either agree or disagree that **Albuquerque City Government is responsive to community needs** using a five-point scale where five is *strongly agree* and one is *strongly disagree*.

Approximately one-in-three residents (32%) agree Albuquerque City Government is responsive to community needs, as indicated by a score of four or five, with 10% who *strongly agree*. Thirty-eight percent of residents have neutral or mixed feelings as indicated by a score of three, while 28% disagree that City Government is responsive to community needs (a score of one or two).



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The percentage of residents who feel Albuquerque City Government is responsive to community needs has dropped from 48% observed in 2020 which was an all-time high dating back to 2011. The 32% who currently agree is very similar to results observed prior to 2018.

It is important to note that 2020 results may have been an anomaly, in that the survey was conducted in the middle of the COVID shutdowns which may have drawn the focus of many residents as opposed to other pressing issues they are now focused on such as inflation, homelessness, and crime.

OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES (SUMMARY TABLE) TOTAL SAMPLE (N=400) RANKED BY HIGHEST PERCENTAGE "EXCELLENT"							
	EXCELLENT 5	4	3	2	VERY POOR 1	DON'T KNOW/ WON'T SAY	MEAN†
MAINTAINING CITY PARKS AND OPEN SPACE AREAS	13%	34%	26%	13%	9%	5%	3.3
SUPPORTING RENEWABLE AND CLEAN ENERGY PROGRAMS	9%	25%	31%	11%	8%	16%	3.2
SUPPORTING THE LOCAL ECONOMY	8%	25%	31%	16%	16%	4%	2.9
MAINTAINING ROADS AND STREETS	6%	28%	35%	19%	10%	1%	3.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

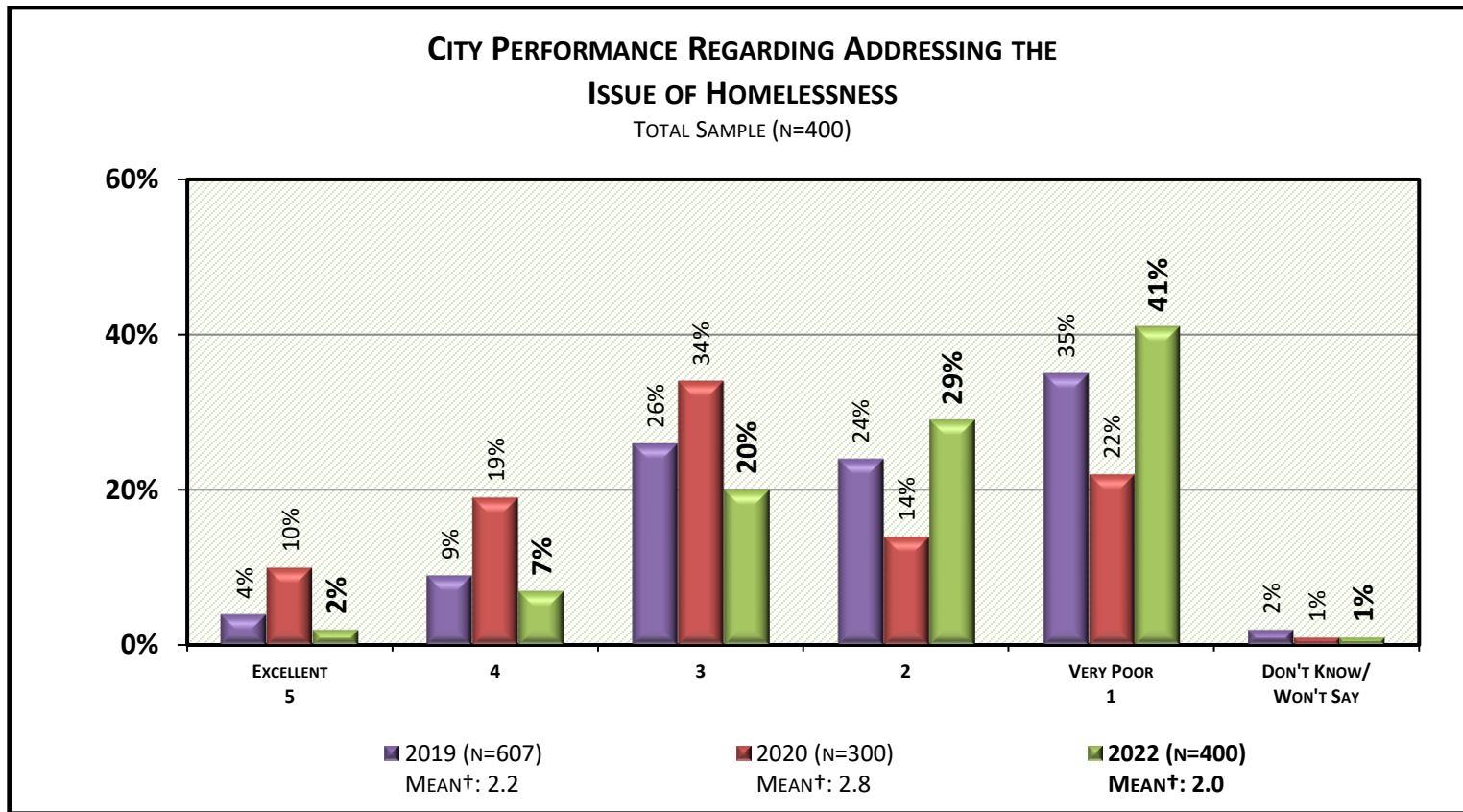
Residents were asked to rate how well Albuquerque City Government is handling various issues using a five-point scale where five is *excellent* and one is *very poor*. As shown above, nearly half (47%) of residents give City Government positive marks (a score of four or five) when it comes to **maintaining city parks and open space areas**, while 26% give a neutral rating of three and 22% feel City Government is doing a poor job (a score of one or two).

Approximately one-in-three residents (34%) rate City Government positively for **supporting renewable and clean energy programs**, while 31% give a neutral rating and 19% feel City Government is doing a poor job of supporting renewable and clean energy programs. It should be noted that 16% have no opinion on this issue, which indicates a lack of knowledge about the programs.

Albuquerque residents are somewhat polarized in their view of how well City Government **supports the local economy**. One-in-three residents give City Government positive ratings for supporting the local economy, while 31% give a neutral rating and 32% give a poor rating.

When it comes to **maintaining roads and streets**, 34% of residents feel City Government is doing a good job, though 35% give a neutral rating and 29% feel City Government is doing a poor job of maintaining the roads and streets.

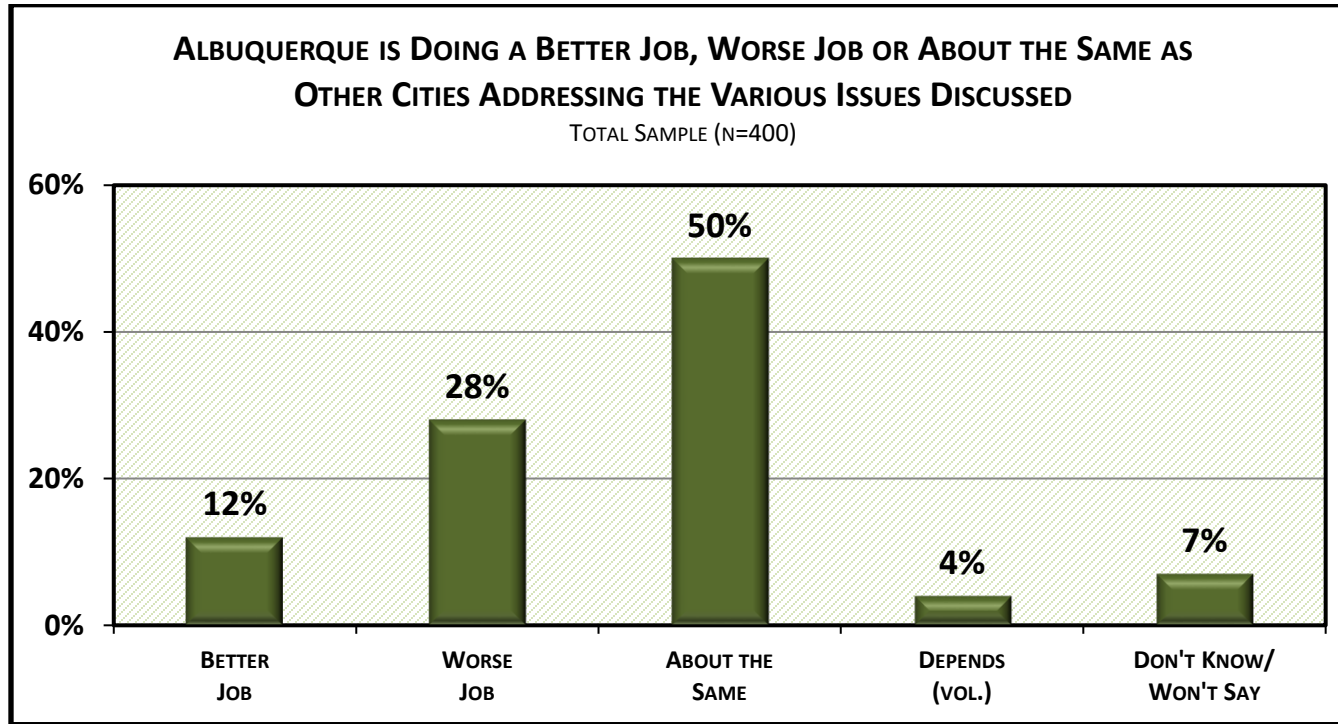
It is interesting to note that an almost identical percentage of residents give City Government positive marks for supporting renewable and clean energy programs, supporting the local economy, and maintaining roads and streets. It is also observed that between approximately one-third and nearly half the residents surveyed either give a neutral rating or did not offer a response which may indicate a lack of awareness about City programs/services to address these issues.



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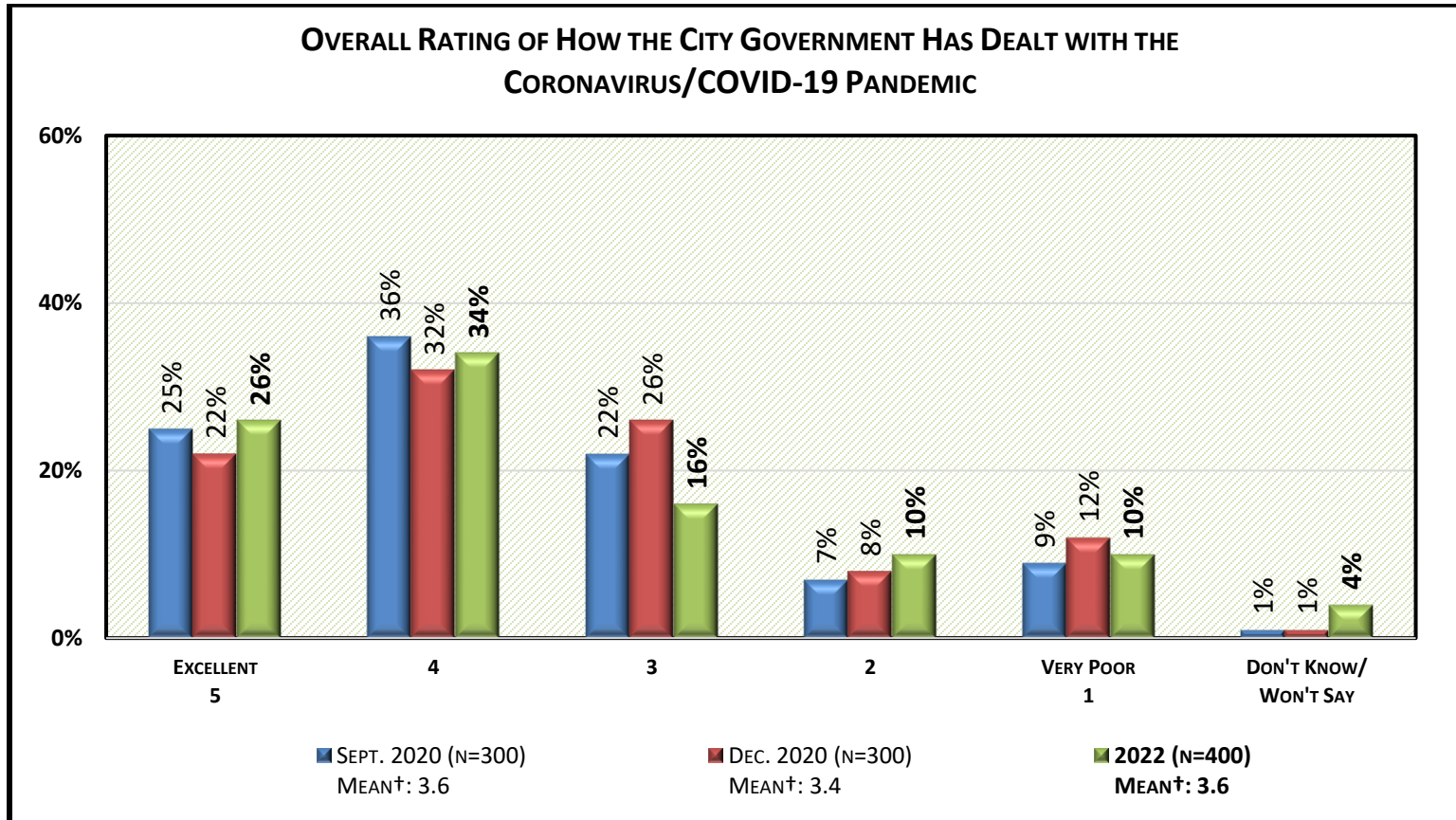
Residents were asked to rate the how well Albuquerque City Government is **addressing the issues of homelessness** using a five-point scale where five is *excellent* and one is *very poor*. As shown above, 9% of residents give the City positive marks for addressing the homelessness issue (as indicated by a score of four or five). Seven-in-ten feel the City is doing a poor job of addressing homelessness as indicated by a score of one or two, while 20% give the City a middle rating of three.

The percentage of residents who give the City positive scores for addressing homelessness had risen from 13% in 2019 to 29% in 2020 but has fallen to 9% currently. This may be attributed to the fact that the 2020 survey was conducted after voters had strongly approved a GO Bond to build a new homeless center to address the issue and may have had more optimism about how this would impact the homelessness issue. It should also be noted that less than two-fifths of city residents are aware of the Gateway Center that will be opened to help address the issue of homelessness.



Residents were asked if they feel Albuquerque City Government is doing a *better job*, *about the same*, or a *worse job* than other cities addressing the issues discussed earlier (homelessness, maintaining streets and roads, maintaining city parks and open spaces, supporting the local economy, and supporting renewable and clean energy programs).

As shown above, 50% of residents feel Albuquerque City Government is doing *about the same* addressing these issues as other cities, while 12% feel Albuquerque City Government is doing a *better job* and 28% feel it is doing a *worse job* than other cities.

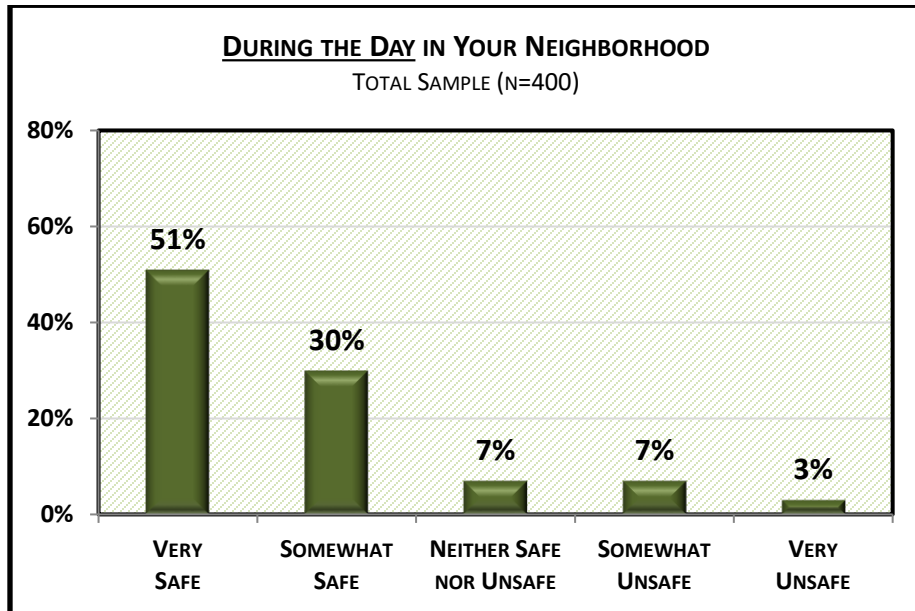


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Residents were asked to rate **how well Albuquerque City Government has dealt with the Coronavirus/COVID-19 pandemic** using a five-point scale where five is *excellent* and one is *very poor*. As shown above, three-in-five residents give City Government positive scores of four or five for the way it has handled the Coronavirus pandemic (26% give an *excellent* rating). In comparison, 20% are critical of the way the pandemic has been handled by City Government as indicated by a score of one or two, while 16% give a neutral or mixed rating of three.

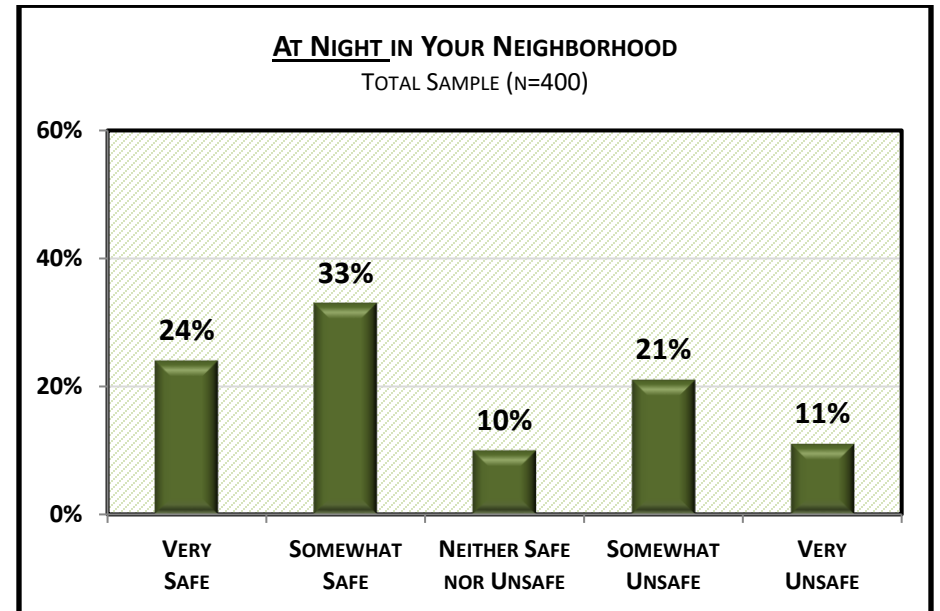
Overall, the percentage of residents who give City Government positive reviews for the way it has handled the pandemic has improved slightly from 54% in December of 2020, to 60% currently.

FEELINGS OF PERSONAL SAFETY

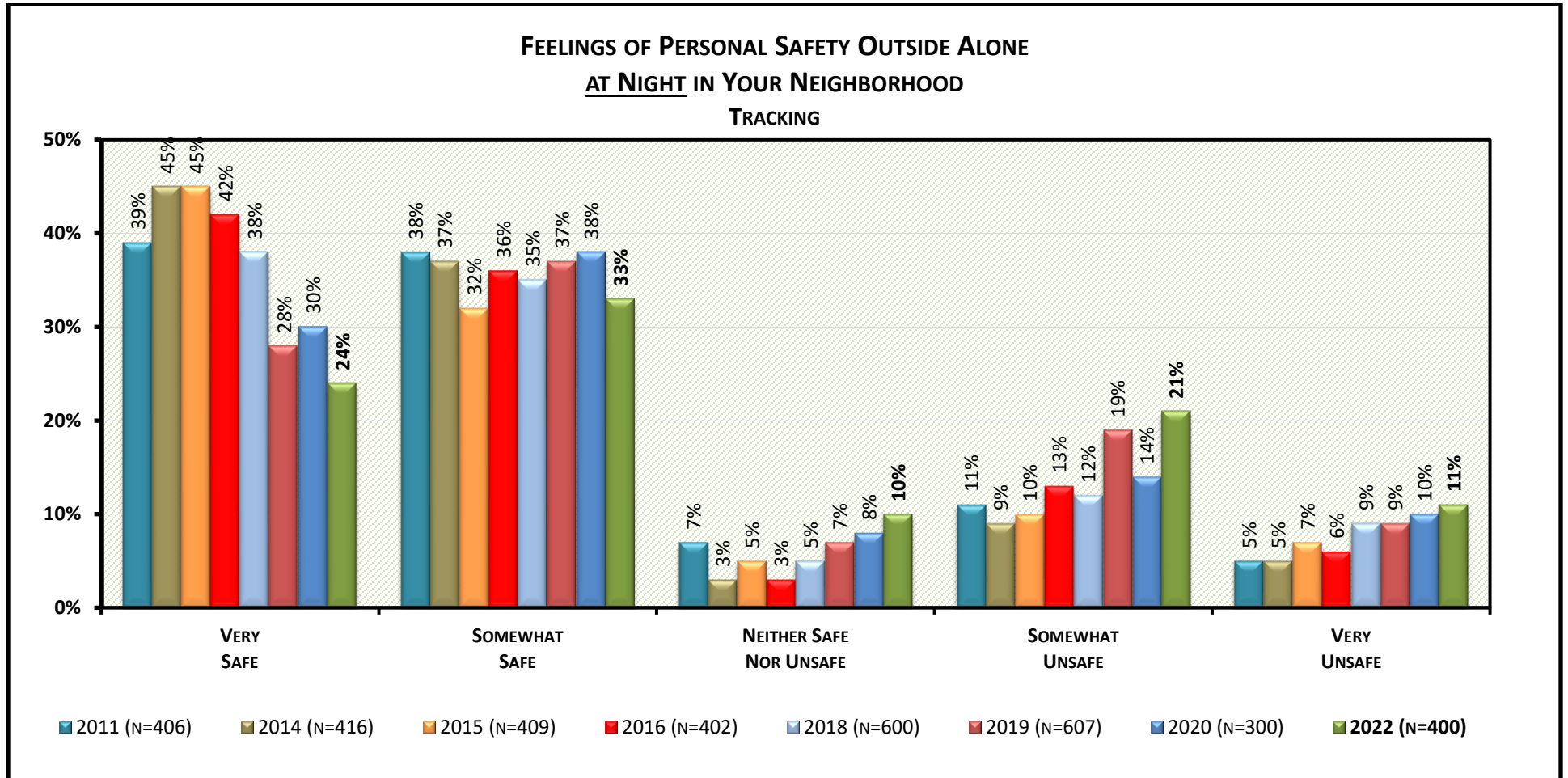


Residents were asked to rate how safe they feel outside in their neighborhood alone during the day and alone at night.

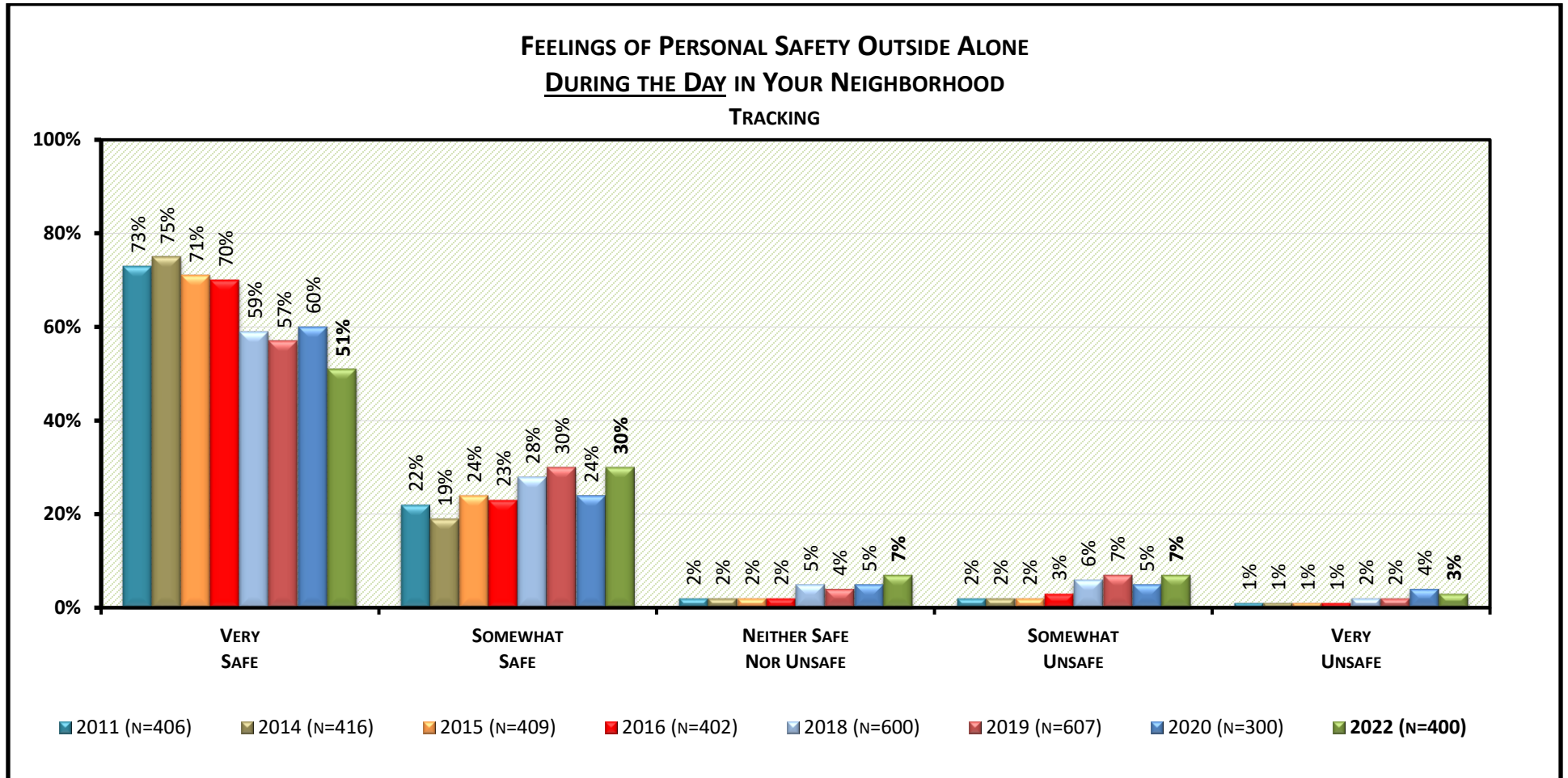
As shown above, 81% of residents say they feel either *very safe* (51%) or *somewhat safe* (30%) **alone in their neighborhood during the day**, compared to 10% who feel unsafe (another 7% say they feel *neither safe nor unsafe*).



It is also observed that the majority of residents say they feel either *very safe* (24%) or *somewhat safe* (33%) **alone in their neighborhood at night**, though 32% say they feel either *somewhat unsafe* (21%) or *very unsafe* (11%). Ten percent of residents say they feel *neither safe nor unsafe* alone in their neighborhood at night.



Looking at tracking results, the 57% of residents who say they feel **safe alone outside at night** in their neighborhood is down from 68% observed in 2020 and 65% observed in 2019.



Overall, the 81% who currently say they feel either *very safe* or *somewhat safe* outside alone during the day is down slightly from the 84% observed in 2020 and the 87% observed in both 2018 and 2019.

**AGREE/DISAGREE WITH STATEMENTS RELATING TO ALBUQUERQUE POLICE DEPARTMENT
(SUMMARY TABLE)**

TOTAL SAMPLE (N=400)

RANKED BY HIGHEST PERCENTAGE “STRONGLY AGREE”

	STRONGLY AGREE 5	4	3	2	STRONGLY DISAGREE 1	DON'T KNOW/ WON'T SAY	MEAN†
THE ALBUQUERQUE POLICE DEPARTMENT IS RESPECTFUL IN ITS TREATMENT OF CITIZENS	20%	33%	29%	8%	7%	3%	3.5
THE ALBUQUERQUE POLICE DEPARTMENT REFLECTS THE VALUES OF THE CITY'S RESIDENTS	16%	31%	30%	10%	8%	4%	3.4
THE ALBUQUERQUE POLICE DEPARTMENT IS DOING A GOOD JOB OF ADDRESSING PUBLIC SAFETY ISSUES AND MAKING QUICK RESPONSES TO EMERGENCIES	14%	24%	30%	18%	9%	4%	3.2

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Residents were asked to rate how strongly they either agree or disagree with several statements relating to the Albuquerque Police Department (APD) using a five-point scale where five is *strongly agree* and one is *strongly disagree*.

Just over half (53%) of city residents agree APD is **respectful in its treatment of citizens** as indicated by a score of four or five (20% *strongly agree*), compared to 15% who disagree (a score of one or two)

Approximately half (47%) of survey respondents also agree **APD reflects the values of the City's residents**, compared to 18% who disagree. Approximately two-fifths (38%) of Albuquerque residents agree **APD is doing a good job of addressing public safety issues and making quick responses to emergencies**, while 30% have a neutral opinion and 27% disagree.

EVALUATION OF ALBUQUERQUE’S POLICE DEPARTMENT: THE ALBUQUERQUE POLICE DEPARTMENT IS RESPECTFUL IN ITS TREATMENT OF CITIZENS							
TRACKING							
	STRONGLY AGREE 5	4	3	2	STRONGLY DISAGREE 1	DK/ WS	MEAN †
2022 (N=400)	20%	33%	29%	8%	7%	3%	3.5
2020 (N=300)	25%	23%	31%	11%	6%	3%	3.5
2018 (N=600)	21%	30%	26%	11%	7%	4%	3.5
2016 (N=402)	26%	32%	20%	10%	9%	3%	3.6
2015 (N=409)	29%	28%	22%	10%	10%	2%	3.6
2014 (N=416)	18%	22%	21%	15%	21%	2%	3.0
2011 (N=406)	23%	27%	23%	11%	12%	4%	3.4

EVALUATION OF ALBUQUERQUE’S POLICE DEPARTMENT: THE ALBUQUERQUE POLICE DEPARTMENT IS DOING A GOOD JOB ADDRESSING PUBLIC SAFETY ISSUES AND MAKING QUICK RESPONSES TO EMERGENCIES							
TRACKING							
	STRONGLY AGREE 5	4	3	2	STRONGLY DISAGREE 1	DK/ WS	MEAN †
2022 (N=400)	14%	24%	30%	18%	9%	4%	3.2
2019 (N=607)	23%	26%	22%	16%	11%	2%	3.3
2018 (N=600)	16%	29%	29%	14%	10%	3%	3.3
2016 (N=402)	23%	32%	19%	13%	10%	3%	3.5
2015 (N=409)	27%	33%	17%	9%	9%	4%	3.6
2014 (N=416)	17%	25%	24%	14%	16%	3%	3.1
2011 (N=406)	22%	34%	22%	11%	7%	3%	3.6

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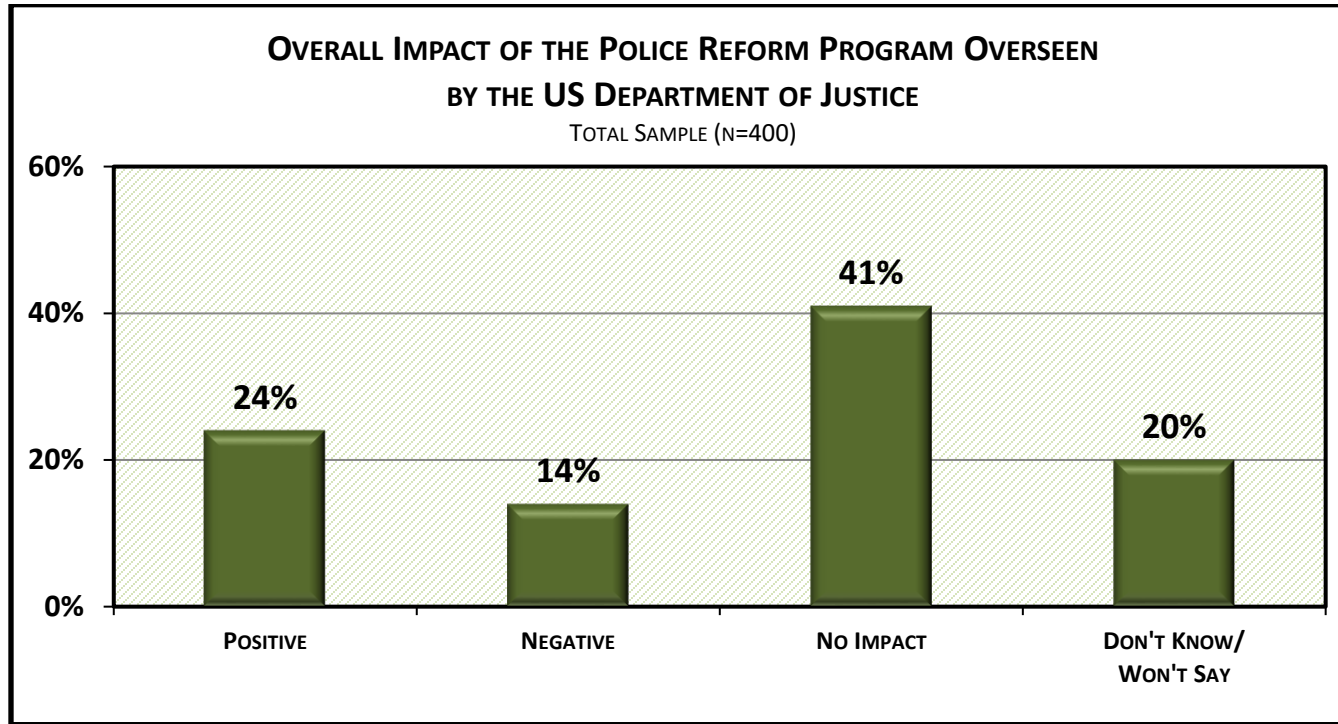
The 53% of residents who currently agree APD is **respectful in its treatment of citizens** is an improvement over the 48% observed in 2020 and similar to the 51% observed in 2018.

It is also observed that the 38% of residents who currently agree APD is **doing a good job addressing public safety issues and making quick responses to emergencies** is down from 49% observed in 2019 and 45% observed in 2018 and has reached its lowest level dating back to 2011.

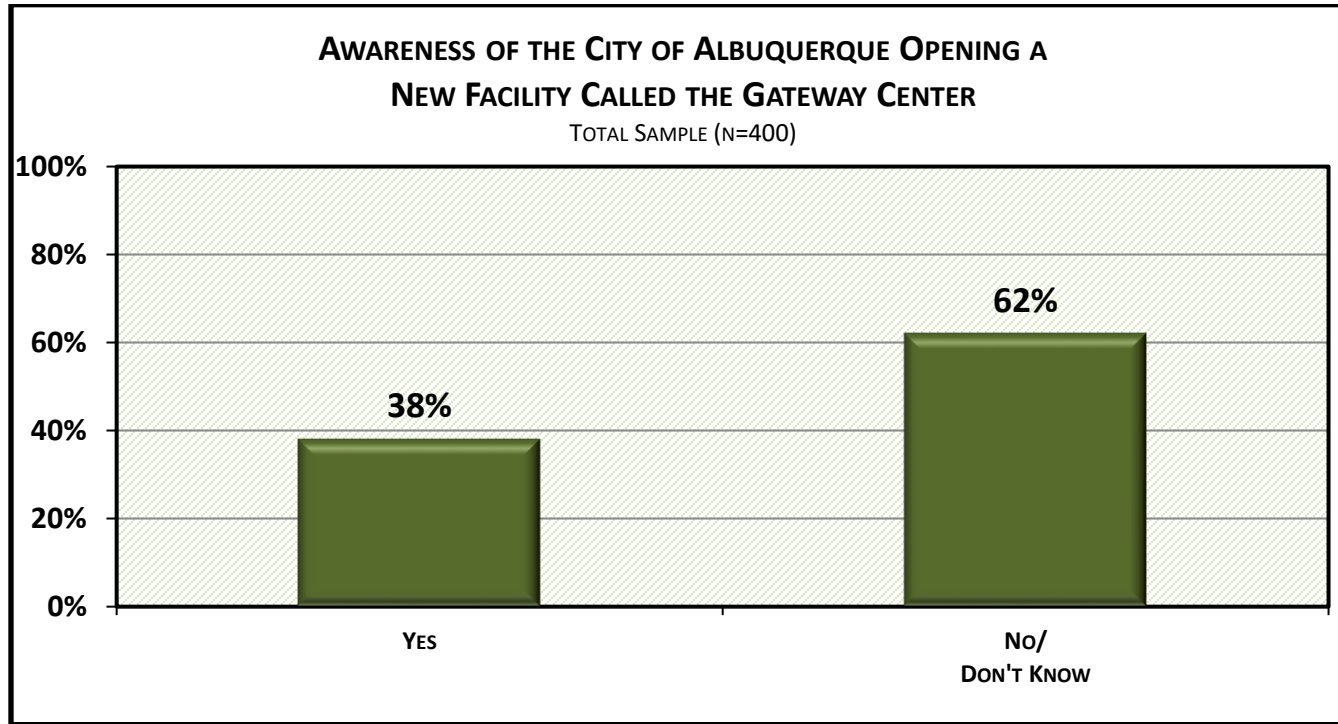
EVALUATION OF ALBUQUERQUE’S POLICE DEPARTMENT: REFLECTS THE VALUES OF THE CITY’S RESIDENTS TRACKING							
	STRONGLY AGREE 5	4	3	2	STRONGLY DISAGREE 1	DK/ WS	MEAN †
2022 (N=400)	16%	31%	30%	10%	8%	4%	3.4
SEPT. 2020 (N=300)	19%	30%	24%	16%	7%	3%	3.4

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The 47% of residents who currently agree **APD reflects the values of the City’s residents** is similar to the 49% who agreed in 2020.

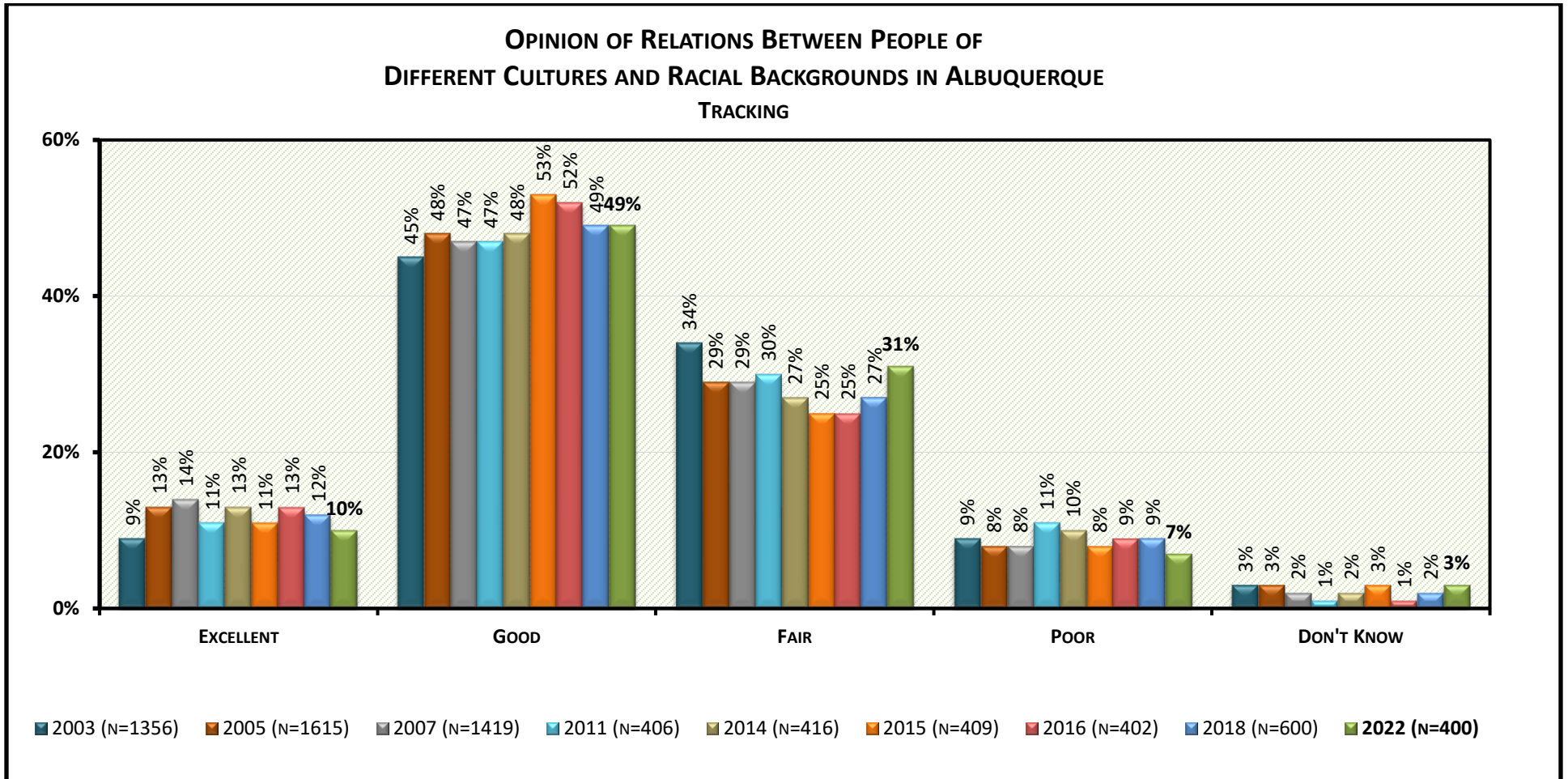


Residents were informed that the US Department of Justice has overseen a police reform program at APD and asked if they feel this has had a *positive impact*, *negative impact*, or *no impact* on the City of Albuquerque. As shown above, approximately one-in-four residents (24%) feel the reform program has had a *positive impact*, while 14% say it has had a *negative impact* and the plurality (41%) say it has had *no impact* on the City. One-in-five residents do not have an opinion on the matter.



Approximately two-fifths (38%) of Albuquerque residents say they are aware the City is opening a new facility this year called the Gateway Center, which will provide shelter and services 24 hours a day, seven days a week, to women experiencing homelessness during the first phase of its operation.

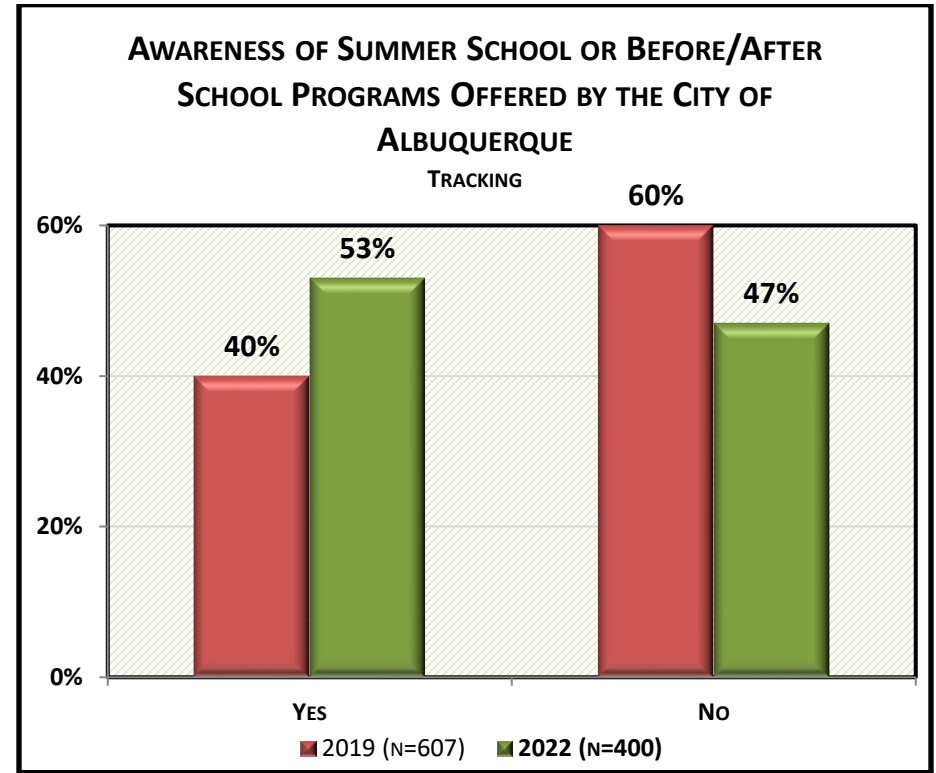
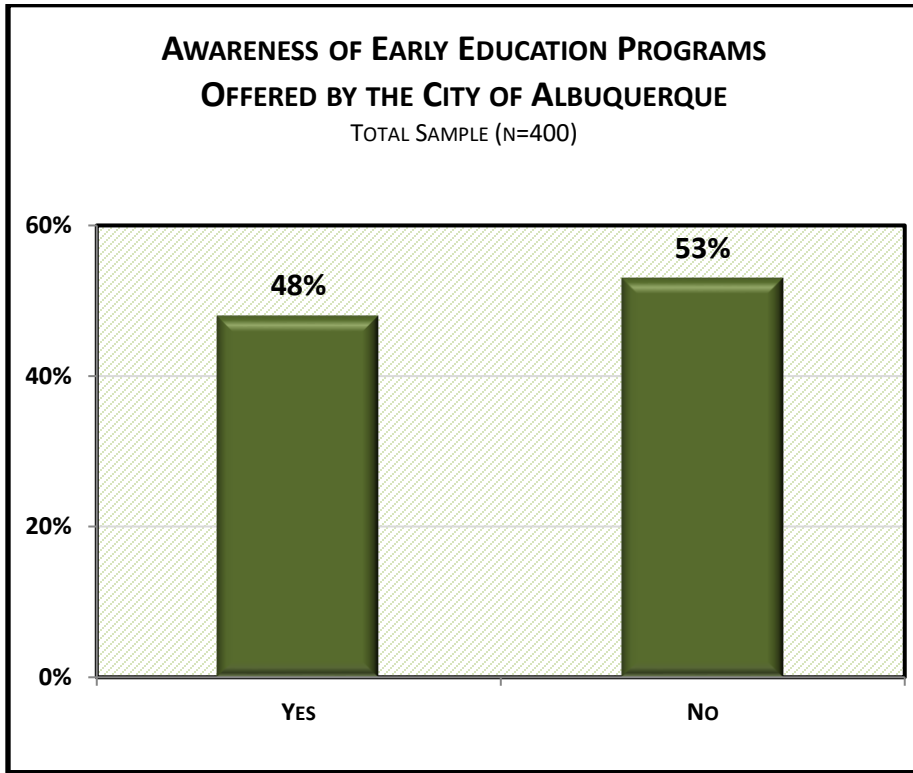
Interestingly, 55% of seniors are aware of the opening of the Gateway Center compared to 29% of those between the ages of 18 and 49. Furthermore, residents in the Far NE Heights (29%) are less apt than residents in other regions of the City to be aware of the Center.



Residents were asked whether they believe **relations between people of different cultures and racial backgrounds in Albuquerque** are *excellent*, *good*, *fair*, or *poor*.

Similar to previous studies, the majority of City residents (59%) believe relations between different cultures and racial backgrounds are either *excellent* (10%) or *good* (49%), while 31% say relations are *fair*. Only 7% of residents feel relations between people of different cultures and racial backgrounds in Albuquerque are *poor*.

Demographically, Anglos (66%) are slightly more likely than Hispanics (53%) to rate relations as *excellent* or *good*.



Approximately half (48%) of Albuquerque residents say they are aware of **early education programs** offered by the City that are available to children. It should be noted that 65% of those with children in the household say they are aware of the City’s early education programs.

Women (53%) are more likely than men (42%) to be aware of the City’s early education programs and residents between the ages of 18 and 49 (57%) are more likely than those age 50 and over (39%) to be aware of these programs. Residents with higher levels of education and household income are also much more likely than those with lower levels of education and income to be aware of the City’s early education programs.

Just over half (53%) of city residents say they are aware of **summer programs and/or before and after school programs** offered by the City that are available to children. Over two-thirds (69%) of residents with children under the age of 18 in the household say they are aware of these programs.

Women (60%) are more likely than men (45%) to be aware of the City’s summer programs and/or before and after school programs. Residents under the age of 50 and those with higher levels of education and household income are also more likely than others to be aware of the City’s summer and/or before and after school programs.

It should be noted that the 53% of residents who are currently aware of the City’s summer school and before/after school programs is an improvement over the 40% who were aware of these programs in the 2019.

SOURCE OF INFORMATION ABOUT SERVICES THE CITY OF ALBUQUERQUE OFFERS TOTAL SAMPLE (N=400) TOP 8 UNAIDED RESPONSES	
TELEVISION	43%
FAMILY/FRIENDS	25%
INTERNET (IN GENERAL)	17%
NEWSPAPER (ONLINE OR PRINT)	14%
SOCIAL MEDIA (FACEBOOK, INSTAGRAM, TWITTER, ETC.)	14%
SCHOOL	8%
CITY OF ALBUQUERQUE WEBSITE	7%
NOWHERE IN PARTICULAR	8%

When residents were asked in an unaided, open-ended manner where they typically hear about the services the City of Albuquerque offers, the plurality (43%) mentioned **television**, while 25% mention **family/friends**, 17% get their information from the **Internet (in general)**, while 14% cite **online or print newspapers**, and 14% mention **social media**.

AGE: **Television** tends to be more popular among residents age 50 and over (50%) compared to those between the ages of 18 and 34 (29%).

Approximately one-in-five (21%) residents between the ages of 18 and 49 say they typically get this information about City services via **social media**. It is also interesting to note that 16% of those between the ages of 18 and 24 say they get their information from **school**.

RACE/ETHNICITY: Anglos (21%) are much more likely than Hispanics (8%) to mention **newspapers**, whereas Hispanics (30%) are more likely than Anglos (18%) to mention **family/friends**. Hispanics (19%) are almost twice as likely as Anglos (11%) to mention **social media**.

DATA TABLES

RESEARCH
& POLLING
INC



OVERALL QUALITY OF LIFE IN ALBUQUERQUE

QUESTION 1: HOW WOULD YOU RATE THE OVERALL QUALITY OF LIFE IN ALBUQUERQUE? WOULD YOU SAY IT IS EXCELLENT, GOOD, FAIR, POOR, OR VERY POOR?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
EXCELLENT	6%	5%	8%	3%	10%	5%	2%	6%	13%	7%	5%	3%	7%	13%	6%	5%	7%	10%
GOOD	42%	40%	45%	41%	48%	39%	49%	41%	41%	35%	38%	50%	47%	41%	27%	45%	50%	51%
FAIR	30%	31%	29%	31%	27%	31%	36%	26%	29%	31%	34%	23%	35%	32%	33%	30%	28%	30%
POOR	12%	15%	10%	17%	7%	16%	5%	17%	9%	15%	17%	10%	9%	10%	18%	12%	11%	7%
VERY POOR	5%	6%	5%	7%	4%	6%	3%	10%	2%	5%	3%	10%	2%	4%	8%	7%	3%	2%
DON'T KNOW/WON'T SAY	3%	3%	3%	1%	4%	3%	4%	-	6%	7%	3%	4%	-	-	8%	2%	2%	1%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
EXCELLENT	6%	10%	5%	6%	2%	8%	13%	-	-	5%	5%	6%	11%	6%	6%	11%	3%
GOOD	42%	45%	42%	42%	46%	41%	87%	-	-	39%	47%	48%	46%	38%	44%	45%	34%
FAIR	30%	22%	34%	31%	33%	29%	-	100%	-	34%	27%	28%	28%	28%	32%	26%	31%
POOR	12%	-	9%	14%	10%	14%	-	-	70%	16%	6%	11%	3%	18%	10%	10%	26%
VERY POOR	5%	11%	2%	5%	6%	5%	-	-	30%	4%	8%	6%	3%	8%	6%	4%	5%
DON'T KNOW/WON'T SAY	3%	12%	8%	1%	3%	3%	-	-	-	3%	6%	-	8%	1%	2%	5%	2%

FEELINGS ABOUT DIRECTION THE CITY IS HEADING

QUESTION 2: HOW DO YOU FEEL ABOUT THE DIRECTION ALBUQUERQUE IS GOING IN 2022?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
VERY HOPEFUL	9%	8%	11%	7%	11%	6%	8%	12%	11%	8%	9%	9%	10%	5%	8%	11%	9%	11%
SOMEWHAT HOPEFUL	34%	38%	31%	32%	37%	36%	34%	32%	36%	40%	34%	37%	28%	33%	30%	36%	40%	29%
SOMEWHAT CONCERNED	30%	28%	33%	34%	28%	30%	33%	28%	31%	24%	26%	32%	39%	29%	25%	29%	31%	39%
VERY CONCERNED	22%	22%	22%	27%	18%	23%	19%	27%	18%	19%	30%	18%	22%	28%	28%	23%	19%	15%
DON'T KNOW/WON'T SAY	4%	4%	4%	-	7%	5%	5%	1%	4%	10%	1%	4%	1%	4%	10%	1%	1%	6%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
VERY HOPEFUL	9%	7%	10%	9%	7%	11%	15%	4%	3%	7%	11%	10%	7%	15%	9%	12%	8%
SOMEWHAT HOPEFUL	34%	38%	35%	34%	30%	37%	45%	33%	8%	29%	23%	39%	51%	30%	33%	40%	33%
SOMEWHAT CONCERNED	30%	29%	33%	30%	35%	28%	28%	43%	21%	35%	47%	33%	19%	20%	33%	25%	29%
VERY CONCERNED	22%	15%	15%	24%	21%	22%	9%	17%	68%	26%	11%	17%	16%	32%	21%	20%	30%
DON'T KNOW/WON'T SAY	4%	11%	8%	2%	7%	3%	3%	4%	-	3%	7%	1%	7%	3%	4%	4%	1%

THINGS THAT MAKE ALBUQUERQUE SPECIAL AND UNIQUE

TOTAL SAMPLE (N=400)

QUESTION 3: WHAT ARE SOME OF THE THINGS THAT YOU BELIEVE MAKES ALBUQUERQUE SPECIAL AND UNIQUE?

CLIMATE/WEATHER	31%	HELPFUL TO HOMELESS	*
CULTURE	26%	GEOGRAPHY	*
DIVERSE POPULATION	18%	UNM	*
FRIENDLY PEOPLE	15%	AQUARIUM	*
SANDIA MOUNTAINS	15%	NOB HILL	*
FOOD/CUISINE	13%	RIO GRANDE	*
BALLOON FIESTA	11%	FILM INDUSTRY	*
PROXIMITY TO MOUNTAINS/WILDERNESS/RIVERS ETC.	10%	TRAFFIC NOT A PROBLEM	*
OUTDOOR RECREATION	8%	CLEAN	*
OPEN SPACES/TRAILS	5%	POVERTY	*
THE BOSQUE/RIVER	5%	APD	*
SMALL TOWN ATMOSPHERE	4%	CHURCHES	*
DIVERSITY OF: SCENERY/LANDSCAPE	2%	UNITY	*
OLD TOWN	2%	UPTOWN	*
COST OF LIVING	2%	SOUTH VALLEY	*
LAID BACK ATMOSPHERE	2%	INTERSTATE ACCESS	*
ARTS	1%	TONS OF POTENTIAL	*
THERE IS A LOT TO DO/EVENTS	1%	MAYOR AND GOVERNOR	*
STATE FAIR	1%	UNMH	*
HISTORY	1%	FAMILY	*
CRIME RATE	1%	CLIMATE	*
DOWNTOWN	1%	OLD BUILDINGS	*
FORWARD THINKING RE: ELECTRIC CARS/BUSSES	1%	MUSEUMS	*
ZOO	1%	XMAS LUMINARIA TOURS	*
BOTANICAL GARDENS	1%	EDUCATED PEOPLE	*
TRAM	1%	CREATIVE PEOPLE	*
FREE TRANSIT SYSTEM/BUS FARE	*	NEW INFRASTRUCTURE: UNM/SAWMILL/RAILYARDS	*
LOCATION	*		
SENSE OF COMMUNITY	*	NOTHING IN PARTICULAR	5%
EASY TO GET AROUND IN	*	DON'T KNOW/WON'T SAY	4%

*LESS THAN 1% REPORTED.

MOST IMPORTANT VALUES TO ALBUQUERQUE RESIDENTS

TOTAL SAMPLE (N=400)

QUESTION 4: WHAT DO YOU BELIEVE ARE THE MOST IMPORTANT VALUES TO RESIDENTS IN ALBUQUERQUE?

FAMILY	23%	MULTI CULTURAL	*
SAFETY/SECURITY/CRIME TOO HIGH	17%	CREATIVITY	*
CULTURE/PRESERVING CULTURE	12%	HEALTH SERVICES	*
PRIDE IN COMMUNITY	12%	GOOD COMMUNITIES	*
DIVERSITY	11%	TRADITIONS	*
FAITH/RELIGION	9%	LGTBQ RIGHTS	*
CARING/COMPASSIONATE	6%	NO ADDRESSING OF MENTAL HEALTH	*
PROTECTING THE ENVIRONMENT, AIR AND WATER	5%	INSTITUTION - TRUTH	*
VALUE EDUCATION	5%	SENSE OF COMMUNITY	*
RESPECTFULNESS	4%	LANDSCAPE	*
HARDWORKING	3%	MOUNTAINS	*
INCLUSION	3%	PUBLIC SERVICE	*
FRIENDLINESS/BEING KIND TO ONE ANOTHER	2%	RECREATION FACILITIES	*
INTEGRITY	2%	FREE LOADING	*
SPIRITUAL	2%	OUTDOOR ACTIVITIES FOR KIDS	*
KEEPING THE CITY BEAUTIFUL	1%	WELLBEING	*
QUALITY OF LIFE	1%	HAPPINESS	*
COST OF LIVING	1%	ARTS	*
EQUALITY	1%	RICH HISTORY	*
FREEDOM	1%	RESPONSIBILITY	*
LOYALTY/HONEST/TRUSTWORTHY	1%	WEATHER	*
PROPERTY	1%	CREATIVITY	*
NEIGHBORHOODS/STRONG NEIGHBORHOODS	1%	MOBILITY	*
LOOKING OUT FOR THEMSELVES	1%	AVAILABILITY OF DOCTORS	*
JUDICIAL SYSTEM	1%	PEACEFUL LIFE	*
TOURISTS DESTINATION	*	POSITIVITY IN GOVERNMENT	*
HOMELESSNESS	*	RELAXED URBAN ENVIRONMENT	*
OPPORTUNITY	*	PRIVACY	*
GETTING THRU DAY BY DAY	*	NOTHING IN PARTICULAR	5%
GOOD JOBS	*	DON'T KNOW/WON'T SAY	12%
GOOD LIVING FOR FAMILIES	*		

*LESS THAN 1% REPORTED.

**OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES:
ADDRESSING ISSUES OF HOMELESSNESS**

QUESTION 5: PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR. **ADDRESSING ISSUES OF HOMELESSNESS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	2%	3%	2%	2%	3%	3%	1%	2%	4%	3%	2%	2%	1%	3%	3%	2%	2%	4%
4	7%	5%	8%	4%	9%	9%	6%	6%	6%	4%	8%	9%	9%	4%	4%	5%	11%	8%
3	20%	20%	20%	20%	19%	17%	25%	17%	23%	26%	16%	15%	25%	20%	18%	18%	22%	23%
2	29%	24%	33%	26%	34%	33%	25%	31%	27%	26%	33%	32%	26%	25%	29%	32%	26%	28%
1 - VERY POOR	41%	46%	36%	47%	34%	38%	41%	44%	38%	38%	41%	40%	40%	47%	44%	43%	39%	34%
DON'T KNOW/WON'T SAY	1%	1%	1%	1%	1%	1%	1%	1%	2%	3%	1%	2%	-	-	3%	-	-	3%
MEAN †	2.0	1.9	2.1	1.9	2.1	2.0	2.0	1.9	2.1	2.1	2.0	2.0	2.1	1.9	1.9	1.9	2.1	2.2

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	2%	-	3%	3%	3%	2%	4%	1%	2%	2%	-	1%	5%	3%	2%	4%	1%
4	7%	3%	1%	8%	5%	7%	8%	6%	3%	4%	4%	7%	9%	10%	8%	5%	4%
3	20%	21%	12%	21%	18%	21%	25%	20%	2%	22%	29%	16%	24%	12%	19%	21%	21%
2	29%	22%	50%	25%	33%	27%	31%	34%	15%	27%	25%	31%	31%	31%	27%	28%	35%
1 - VERY POOR	41%	45%	33%	42%	41%	41%	30%	38%	78%	44%	41%	42%	28%	45%	43%	39%	37%
DON'T KNOW/WON'T SAY	1%	8%	-	1%	-	2%	2%	1%	-	1%	-	2%	2%	-	1%	2%	2%
MEAN †	2.0	1.8	1.9	2.0	1.9	2.0	2.2	2.0	1.4	1.9	2.0	1.9	2.3	2.0	2.0	2.1	2.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES:
SUPPORTING THE LOCAL ECONOMY**

QUESTION 6: PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR. **SUPPORTING THE LOCAL ECONOMY**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	8%	6%	9%	9%	8%	6%	8%	8%	10%	14%	5%	10%	3%	9%	12%	4%	10%	7%
4	25%	28%	23%	23%	28%	25%	26%	25%	25%	15%	35%	25%	31%	22%	16%	26%	31%	30%
3	31%	27%	34%	30%	29%	27%	35%	30%	32%	36%	27%	25%	32%	29%	29%	36%	25%	32%
2	16%	15%	16%	16%	17%	18%	17%	16%	14%	16%	15%	19%	20%	8%	19%	13%	17%	15%
1 - VERY POOR	16%	20%	13%	20%	14%	19%	12%	19%	15%	13%	14%	18%	11%	30%	20%	18%	14%	12%
DON'T KNOW/WON'T SAY	4%	3%	5%	3%	4%	6%	2%	2%	5%	5%	4%	3%	3%	3%	5%	3%	3%	4%
MEAN †	2.9	2.8	3.0	2.9	3.0	2.8	3.0	2.9	3.0	3.0	3.0	2.9	3.0	2.7	2.8	2.8	3.1	3.0

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	8%	6%	6%	8%	7%	8%	12%	5%	4%	6%	6%	9%	11%	7%	7%	9%	11%
4	25%	28%	23%	26%	20%	28%	34%	23%	12%	27%	37%	22%	21%	25%	27%	25%	23%
3	31%	25%	43%	29%	27%	33%	30%	37%	21%	29%	30%	28%	41%	28%	28%	30%	42%
2	16%	14%	16%	16%	21%	13%	11%	21%	18%	15%	14%	20%	15%	14%	16%	16%	11%
1 - VERY POOR	16%	11%	12%	18%	21%	14%	9%	12%	43%	21%	9%	18%	11%	16%	18%	14%	13%
DON'T KNOW/WON'T SAY	4%	17%	-	3%	4%	3%	5%	2%	2%	2%	3%	3%	1%	11%	4%	5%	-
MEAN †	2.9	3.0	3.0	2.9	2.7	3.0	3.3	2.9	2.1	2.8	3.2	2.8	3.1	2.9	2.9	3.0	3.1

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES:
SUPPORTING RENEWABLE AND CLEAN ENERGY PROGRAMS**

QUESTION 7: PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR. **SUPPORTING RENEWABLE AND CLEAN ENERGY PROGRAMS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	9%	9%	10%	5%	14%	11%	9%	10%	8%	6%	10%	10%	9%	15%	8%	6%	13%	14%
4	25%	25%	24%	26%	23%	23%	25%	24%	27%	32%	25%	20%	22%	23%	23%	27%	21%	27%
3	31%	28%	33%	30%	33%	34%	33%	26%	33%	16%	29%	33%	42%	32%	26%	33%	33%	31%
2	11%	12%	10%	13%	9%	8%	9%	12%	15%	9%	15%	13%	8%	12%	9%	11%	14%	10%
1 - VERY POOR	8%	8%	7%	9%	6%	6%	5%	12%	5%	10%	7%	10%	6%	5%	13%	6%	6%	4%
DON'T KNOW/WON'T SAY	16%	18%	15%	16%	15%	18%	19%	16%	11%	28%	15%	15%	14%	13%	20%	17%	13%	14%
MEAN †	3.2	3.2	3.2	3.1	3.4	3.3	3.3	3.1	3.2	3.2	3.2	3.1	3.2	3.4	3.0	3.2	3.2	3.4

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	9%	7%	9%	10%	9%	10%	15%	6%	3%	9%	8%	11%	10%	10%	10%	10%	6%
4	25%	25%	31%	23%	21%	26%	27%	30%	12%	29%	35%	22%	29%	10%	25%	24%	24%
3	31%	15%	37%	32%	36%	29%	33%	37%	16%	28%	30%	39%	28%	31%	31%	32%	26%
2	11%	12%	13%	11%	9%	12%	7%	13%	19%	13%	4%	11%	8%	14%	9%	13%	16%
1 - VERY POOR	8%	5%	2%	9%	8%	7%	4%	6%	21%	11%	8%	6%	3%	7%	8%	3%	13%
DON'T KNOW/WON'T SAY	16%	36%	9%	15%	17%	16%	15%	8%	29%	11%	15%	11%	22%	27%	16%	18%	15%
MEAN †	3.2	3.3	3.3	3.2	3.2	3.2	3.5	3.2	2.4	3.1	3.3	3.2	3.4	3.0	3.2	3.3	2.9

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES: MAINTAINING ROADS AND STREETS

QUESTION 8: PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR. **MAINTAINING ROADS AND STREETS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	6%	5%	8%	6%	7%	6%	2%	6%	11%	13%	4%	5%	2%	9%	12%	3%	3%	9%
4	28%	31%	26%	25%	34%	25%	31%	26%	32%	33%	15%	23%	35%	38%	18%	26%	31%	46%
3	35%	32%	38%	39%	34%	36%	39%	38%	28%	23%	52%	42%	37%	28%	29%	43%	36%	27%
2	19%	21%	18%	18%	17%	21%	21%	16%	20%	16%	19%	19%	18%	19%	22%	18%	21%	17%
1 - VERY POOR	10%	11%	8%	12%	6%	12%	5%	13%	7%	12%	11%	12%	7%	5%	16%	10%	8%	2%
DON'T KNOW/WON'T SAY	1%	*	2%	-	1%	-	2%	1%	1%	3%	-	-	-	1%	3%	-	1%	-
MEAN †	3.0	3.0	3.1	2.9	3.2	2.9	3.0	3.0	3.2	3.2	2.8	2.9	3.1	3.3	2.9	3.0	3.0	3.4

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	6%	5%	7%	6%	6%	6%	8%	3%	4%	6%	9%	4%	10%	5%	4%	12%	7%
4	28%	46%	24%	27%	24%	30%	35%	26%	14%	24%	38%	36%	27%	26%	28%	31%	26%
3	35%	21%	41%	36%	39%	34%	33%	42%	30%	34%	28%	36%	36%	41%	38%	25%	38%
2	19%	20%	17%	20%	20%	19%	18%	23%	20%	21%	13%	13%	26%	20%	19%	20%	21%
1 - VERY POOR	10%	8%	8%	10%	11%	9%	4%	6%	32%	15%	6%	10%	2%	8%	10%	9%	7%
DON'T KNOW/WON'T SAY	1%	-	3%	1%	-	1%	1%	-	-	-	6%	2%	-	-	1%	2%	-
MEAN †	3.0	3.2	3.0	3.0	2.9	3.1	3.3	3.0	2.4	2.8	3.3	3.1	3.2	3.0	3.0	3.2	3.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**OVERALL RATING OF THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT ON HANDLING VARIOUS ISSUES:
MAINTAINING CITY PARKS AND OPEN SPACE AREAS**

QUESTION 9: PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR. **MAINTAINING CITY PARKS AND OPEN SPACE AREAS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	13%	12%	13%	10%	16%	9%	12%	12%	18%	18%	15%	16%	5%	12%	19%	7%	10%	17%
4	34%	40%	29%	35%	35%	39%	40%	30%	30%	34%	25%	30%	51%	37%	23%	40%	38%	36%
3	26%	23%	29%	26%	27%	21%	27%	30%	27%	22%	35%	23%	25%	21%	31%	22%	28%	28%
2	13%	14%	11%	14%	12%	17%	15%	10%	9%	9%	11%	10%	15%	19%	9%	13%	14%	14%
1 - VERY POOR	9%	9%	9%	10%	7%	13%	4%	10%	7%	8%	9%	14%	1%	11%	11%	10%	8%	4%
DON'T KNOW/WON'T SAY	5%	1%	8%	6%	4%	1%	2%	7%	9%	9%	6%	7%	3%	1%	7%	7%	2%	2%
MEAN †	3.3	3.3	3.3	3.2	3.4	3.1	3.4	3.3	3.5	3.5	3.3	3.3	3.5	3.2	3.3	3.2	3.3	3.5

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	13%	13%	6%	14%	10%	14%	18%	8%	4%	11%	11%	11%	14%	17%	11%	16%	12%
4	34%	32%	33%	35%	34%	34%	38%	35%	28%	30%	35%	42%	44%	24%	37%	31%	31%
3	26%	30%	31%	25%	29%	25%	25%	34%	19%	30%	27%	26%	16%	31%	25%	25%	31%
2	13%	5%	15%	13%	15%	11%	12%	13%	15%	10%	5%	12%	13%	21%	13%	10%	15%
1 - VERY POOR	9%	9%	7%	9%	12%	7%	3%	7%	28%	14%	12%	6%	2%	7%	11%	6%	4%
DON'T KNOW/WON'T SAY	5%	10%	8%	4%	-	8%	4%	2%	6%	5%	11%	3%	10%	-	3%	11%	6%
MEAN †	3.3	3.4	3.2	3.3	3.2	3.4	3.6	3.2	2.6	3.1	3.3	3.4	3.6	3.2	3.3	3.5	3.4

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

ALBUQUERQUE IS DOING A BETTER JOB, WORSE JOB OR ABOUT THE SAME AS OTHER CITIES ADDRESSING THE VARIOUS ISSUES DISCUSSED

QUESTION 10: COMPARED TO OTHER CITIES IN THE COUNTRY, DO YOU BELIEVE ALBUQUERQUE IS DOING A BETTER JOB, A WORSE JOB OR DOING ABOUT THE SAME IN ADDRESSING THE ISSUES WE JUST DISCUSSED?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
BETTER JOB	12%	10%	13%	12%	12%	11%	13%	8%	14%	14%	14%	12%	14%	2%	12%	13%	15%	3%
WORSE JOB	28%	30%	26%	28%	26%	37%	28%	28%	19%	22%	41%	26%	20%	39%	26%	33%	26%	23%
ABOUT THE SAME	50%	50%	50%	52%	48%	46%	51%	51%	50%	52%	40%	54%	55%	53%	47%	49%	47%	60%
DEPENDS (VOLUNTEERED)	4%	5%	3%	4%	4%	2%	4%	4%	6%	7%	-	4%	3%	2%	9%	1%	4%	2%
DON'T KNOW/WON'T SAY	7%	5%	9%	4%	9%	3%	4%	9%	10%	6%	6%	4%	8%	5%	6%	4%	8%	12%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
BETTER JOB	12%	10%	10%	12%	11%	12%	18%	7%	2%	15%	20%	6%	7%	12%	11%	17%	5%
WORSE JOB	28%	29%	27%	28%	36%	25%	15%	30%	62%	26%	17%	29%	23%	41%	30%	19%	34%
ABOUT THE SAME	50%	47%	55%	49%	47%	51%	53%	56%	29%	50%	50%	54%	60%	36%	52%	44%	52%
DEPENDS (VOLUNTEERED)	4%	5%	5%	4%	3%	4%	3%	5%	2%	4%	11%	4%	2%	3%	3%	9%	-
DON'T KNOW/WON'T SAY	7%	9%	3%	7%	3%	8%	10%	2%	5%	6%	3%	8%	8%	8%	4%	12%	9%

OVERALL JOB THE CITY OF ALBUQUERQUE GOVERNMENT HAS DONE DEALING WITH COVID-19

QUESTION 11: OVERALL, HOW GOOD OF A JOB YOU FEEL THE CITY OF ALBUQUERQUE GOVERNMENT HAS DONE IN DEALING WITH THE CORONAVIRUS/COVID-19 PANDEMIC? PLEASE USE A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR.

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - EXCELLENT	26%	22%	29%	22%	31%	24%	27%	24%	28%	19%	25%	30%	27%	27%	28%	23%	25%	29%
4	34%	34%	34%	39%	28%	29%	41%	31%	36%	46%	25%	26%	39%	39%	34%	35%	30%	40%
3	16%	15%	17%	14%	16%	22%	13%	15%	14%	11%	15%	24%	18%	9%	14%	17%	20%	12%
2	10%	11%	9%	11%	10%	13%	9%	12%	8%	12%	20%	6%	7%	12%	13%	11%	9%	8%
1 - VERY POOR	10%	12%	7%	9%	11%	9%	10%	13%	6%	6%	11%	10%	6%	13%	10%	10%	10%	6%
DON'T KNOW/WON'T SAY	4%	5%	4%	3%	4%	4%	-	5%	7%	6%	4%	3%	4%	-	2%	4%	6%	4%
MEAN †	3.6	3.5	3.7	3.6	3.6	3.5	3.7	3.4	3.8	3.6	3.3	3.6	3.8	3.6	3.6	3.5	3.5	3.8

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - EXCELLENT	26%	22%	20%	28%	21%	28%	37%	20%	9%	26%	29%	23%	24%	29%	26%	25%	29%
4	34%	30%	38%	34%	31%	35%	36%	37%	22%	28%	48%	38%	43%	25%	34%	43%	22%
3	16%	13%	24%	15%	20%	15%	12%	23%	14%	17%	10%	14%	17%	19%	16%	13%	20%
2	10%	17%	11%	9%	14%	9%	6%	11%	21%	12%	3%	11%	8%	12%	10%	9%	14%
1 - VERY POOR	10%	9%	3%	11%	13%	8%	6%	5%	27%	11%	5%	13%	8%	7%	12%	5%	8%
DON'T KNOW/WON'T SAY	4%	10%	4%	3%	2%	5%	4%	3%	6%	6%	6%	1%	-	8%	3%	6%	7%
MEAN †	3.6	3.4	3.6	3.6	3.3	3.7	4.0	3.6	2.6	3.5	4.0	3.5	3.7	3.6	3.5	3.8	3.5

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE EXCELLENT RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY POOR RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

AGREE/DISAGREE WITH THE FOLLOWING STATEMENTS:

THE ALBUQUERQUE POLICE DEPARTMENT IS DOING A GOOD JOB OF ADDRESSING PUBLIC SAFETY ISSUES AND MAKING QUICK RESPONSES TO EMERGENCIES

QUESTION 12: PLEASE RATE HOW STRONGLY YOU EITHER AGREE OR DISAGREE WITH THE FOLLOWING STATEMENTS USING A 5-POINT SCALE WHERE 5 IS STRONGLY AGREE AND 1 IS STRONGLY DISAGREE. **THE ALBUQUERQUE POLICE DEPARTMENT IS DOING A GOOD JOB OF ADDRESSING PUBLIC SAFETY ISSUES AND MAKING QUICK RESPONSES TO EMERGENCIES.**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - STRONGLY AGREE	14%	14%	15%	15%	11%	11%	17%	12%	18%	20%	7%	19%	8%	16%	21%	14%	7%	16%
4	24%	24%	24%	20%	29%	22%	26%	22%	27%	20%	25%	18%	27%	27%	27%	24%	22%	22%
3	30%	31%	30%	29%	32%	27%	32%	32%	30%	18%	32%	33%	40%	33%	18%	30%	43%	31%
2	18%	21%	16%	22%	16%	23%	17%	17%	16%	22%	23%	16%	17%	20%	23%	18%	14%	21%
1 - STRONGLY DISAGREE	9%	7%	12%	10%	7%	15%	8%	8%	6%	16%	10%	10%	6%	6%	6%	12%	10%	6%
DON'T KNOW/WON'T SAY	4%	4%	3%	3%	4%	2%	-	9%	3%	3%	3%	4%	2%	-	4%	3%	4%	3%
MEAN †	3.2	3.2	3.2	3.1	3.2	2.9	3.3	3.1	3.4	3.1	3.0	3.2	3.2	3.3	3.3	3.1	3.0	3.2

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - STRONGLY AGREE	14%	9%	17%	14%	12%	15%	19%	8%	8%	13%	29%	16%	12%	10%	13%	17%	16%
4	24%	17%	26%	25%	28%	23%	28%	27%	9%	23%	25%	20%	34%	20%	25%	26%	18%
3	30%	29%	32%	30%	31%	31%	32%	31%	26%	32%	17%	37%	26%	30%	32%	31%	22%
2	18%	22%	10%	20%	17%	19%	15%	21%	29%	19%	18%	16%	14%	24%	17%	16%	28%
1 - STRONGLY DISAGREE	9%	17%	10%	8%	10%	9%	3%	12%	22%	11%	7%	7%	8%	11%	10%	5%	14%
DON'T KNOW/WON'T SAY	4%	7%	4%	3%	3%	3%	4%	2%	6%	2%	3%	3%	6%	5%	4%	4%	3%
MEAN †	3.2	2.8	3.3	3.2	3.1	3.2	3.5	3.0	2.5	3.1	3.5	3.2	3.3	2.9	3.2	3.3	3.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE STRONGLY AGREE RESPONSE IS ASSIGNED A VALUE OF 5; THE STRONGLY DISAGREE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**AGREE/DISAGREE WITH THE FOLLOWING STATEMENTS:
THE ALBUQUERQUE POLICE DEPARTMENT IS RESPECTFUL IN ITS TREATMENT OF CITIZENS**

QUESTION 13: PLEASE RATE HOW STRONGLY YOU EITHER AGREE OR DISAGREE WITH THE FOLLOWING STATEMENTS USING A 5-POINT SCALE WHERE 5 IS STRONGLY AGREE AND 1 IS STRONGLY DISAGREE. **THE ALBUQUERQUE POLICE DEPARTMENT IS RESPECTFUL IN ITS TREATMENT OF CITIZENS.**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - STRONGLY AGREE	20%	20%	21%	17%	23%	26%	17%	16%	23%	19%	16%	26%	17%	23%	24%	17%	18%	25%
4	33%	31%	35%	30%	38%	20%	44%	30%	40%	29%	31%	30%	31%	39%	33%	30%	34%	38%
3	29%	30%	27%	30%	26%	27%	28%	33%	25%	24%	39%	26%	41%	21%	21%	34%	33%	21%
2	8%	10%	7%	12%	6%	14%	6%	9%	3%	10%	5%	8%	4%	12%	13%	7%	6%	7%
1 - STRONGLY DISAGREE	7%	6%	7%	10%	3%	13%	4%	5%	4%	16%	9%	3%	3%	3%	7%	8%	6%	4%
DON'T KNOW/WON'T SAY	3%	4%	3%	2%	4%	-	1%	6%	4%	3%	-	6%	4%	2%	2%	3%	4%	4%
MEAN †	3.5	3.5	3.6	3.3	3.7	3.3	3.6	3.5	3.8	3.3	3.4	3.7	3.6	3.7	3.5	3.4	3.5	3.8

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - STRONGLY AGREE	20%	15%	25%	20%	23%	19%	23%	14%	17%	16%	19%	29%	25%	15%	19%	25%	18%
4	33%	20%	27%	36%	31%	35%	34%	39%	26%	32%	47%	32%	29%	35%	32%	40%	29%
3	29%	24%	37%	27%	27%	29%	30%	32%	23%	29%	22%	26%	33%	30%	31%	22%	27%
2	8%	12%	5%	8%	10%	7%	4%	7%	19%	10%	7%	8%	3%	10%	9%	4%	10%
1 - STRONGLY DISAGREE	7%	21%	4%	5%	6%	7%	4%	7%	12%	8%	6%	5%	6%	7%	6%	4%	12%
DON'T KNOW/WON'T SAY	3%	8%	1%	3%	4%	3%	4%	2%	2%	5%	-	1%	4%	3%	2%	5%	4%
MEAN †	3.5	3.0	3.6	3.6	3.6	3.5	3.7	3.5	3.2	3.4	3.7	3.7	3.7	3.4	3.5	3.8	3.3

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE STRONGLY AGREE RESPONSE IS ASSIGNED A VALUE OF 5; THE STRONGLY DISAGREE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**AGREE/DISAGREE WITH THE FOLLOWING STATEMENTS:
THE ALBUQUERQUE POLICE DEPARTMENT REFLECTS THE VALUES OF THE CITY'S RESIDENTS**

QUESTION 14: PLEASE RATE HOW STRONGLY YOU EITHER AGREE OR DISAGREE WITH THE FOLLOWING STATEMENTS USING A 5-POINT SCALE WHERE 5 IS STRONGLY AGREE AND 1 IS STRONGLY DISAGREE. **THE ALBUQUERQUE POLICE DEPARTMENT REFLECTS THE VALUES OF THE CITY'S RESIDENTS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - STRONGLY AGREE	16%	16%	16%	13%	18%	20%	15%	10%	21%	16%	17%	20%	12%	14%	21%	14%	12%	20%
4	31%	30%	33%	28%	34%	15%	39%	38%	33%	29%	33%	28%	25%	44%	32%	34%	28%	29%
3	30%	31%	30%	32%	29%	32%	33%	27%	30%	21%	25%	34%	51%	21%	20%	33%	40%	26%
2	10%	11%	9%	15%	8%	16%	8%	8%	8%	12%	18%	8%	8%	8%	16%	5%	9%	14%
1 - STRONGLY DISAGREE	8%	8%	8%	11%	5%	15%	5%	9%	2%	17%	7%	6%	2%	8%	9%	11%	7%	3%
DON'T KNOW/WON'T SAY	4%	4%	4%	2%	6%	2%	-	8%	5%	5%	1%	5%	2%	5%	3%	3%	4%	8%
MEAN †	3.4	3.4	3.4	3.2	3.6	3.1	3.5	3.4	3.7	3.1	3.4	3.5	3.4	3.5	3.4	3.4	3.3	3.5

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - STRONGLY AGREE	16%	12%	18%	16%	18%	15%	19%	13%	9%	14%	19%	20%	17%	13%	16%	21%	12%
4	31%	20%	30%	33%	24%	34%	38%	27%	25%	27%	35%	34%	32%	33%	32%	31%	29%
3	30%	28%	34%	30%	34%	29%	28%	41%	22%	35%	25%	29%	27%	29%	30%	30%	32%
2	10%	16%	10%	9%	11%	9%	8%	9%	13%	9%	15%	8%	12%	9%	10%	7%	9%
1 - STRONGLY DISAGREE	8%	17%	4%	8%	9%	8%	2%	7%	26%	11%	6%	6%	3%	12%	9%	4%	12%
DON'T KNOW/WON'T SAY	4%	9%	4%	3%	4%	4%	4%	3%	4%	3%	-	3%	9%	3%	3%	6%	5%
MEAN †	3.4	2.9	3.5	3.4	3.3	3.4	3.7	3.3	2.8	3.3	3.5	3.6	3.5	3.3	3.4	3.6	3.2

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE STRONGLY AGREE RESPONSE IS ASSIGNED A VALUE OF 5; THE STRONGLY DISAGREE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

**AGREE/DISAGREE WITH THE FOLLOWING STATEMENTS:
THE ALBUQUERQUE CITY GOVERNMENT IS RESPONSIVE TO COMMUNITY NEEDS**

QUESTION 15: PLEASE RATE HOW STRONGLY YOU EITHER AGREE OR DISAGREE WITH THE FOLLOWING STATEMENTS USING A 5-POINT SCALE WHERE 5 IS STRONGLY AGREE AND 1 IS STRONGLY DISAGREE. **THE ALBUQUERQUE CITY GOVERNMENT IS RESPONSIVE TO COMMUNITY NEEDS**

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
5 - STRONGLY AGREE	10%	7%	13%	7%	12%	10%	9%	8%	14%	18%	6%	7%	10%	9%	14%	9%	5%	13%
4	22%	22%	22%	22%	24%	19%	32%	19%	18%	18%	26%	25%	18%	21%	18%	22%	25%	22%
3	38%	34%	40%	36%	37%	32%	40%	40%	38%	28%	37%	35%	50%	35%	28%	40%	43%	40%
2	16%	20%	13%	18%	16%	24%	12%	14%	16%	18%	17%	17%	16%	18%	23%	13%	15%	16%
1 - STRONGLY DISAGREE	12%	15%	9%	16%	8%	14%	7%	16%	9%	15%	14%	11%	5%	17%	15%	13%	12%	5%
DON'T KNOW/WON'T SAY	2%	2%	3%	2%	3%	1%	1%	2%	5%	3%	-	5%	1%	-	2%	3%	-	5%
MEAN †	3.0	2.9	3.2	2.9	3.1	2.9	3.2	2.9	3.1	3.1	2.9	3.0	3.1	2.9	2.9	3.0	3.0	3.2

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
5 - STRONGLY AGREE	10%	7%	11%	10%	6%	11%	14%	5%	6%	8%	18%	13%	9%	7%	10%	13%	9%
4	22%	12%	25%	22%	22%	22%	29%	20%	6%	20%	32%	24%	18%	20%	24%	14%	24%
3	38%	38%	37%	38%	39%	37%	38%	51%	18%	39%	30%	36%	45%	33%	38%	41%	34%
2	16%	29%	21%	14%	18%	16%	11%	17%	24%	15%	14%	12%	15%	27%	15%	15%	20%
1 - STRONGLY DISAGREE	12%	9%	4%	14%	13%	11%	5%	5%	44%	16%	6%	11%	8%	12%	12%	10%	13%
DON'T KNOW/WON'T SAY	2%	5%	1%	2%	2%	3%	3%	1%	2%	1%	-	4%	5%	1%	1%	8%	-
MEAN †	3.0	2.8	3.2	3.0	2.9	3.1	3.4	3.0	2.0	2.9	3.4	3.2	3.1	2.8	3.0	3.0	3.0

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE STRONGLY AGREE RESPONSE IS ASSIGNED A VALUE OF 5; THE STRONGLY DISAGREE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

FEELINGS OF PERSONAL SAFETY OUTSIDE AT NIGHT ALONE

QUESTION 16: IN YOUR NEIGHBORHOOD, HOW SAFE DO YOU FEEL BEING OUTSIDE AT NIGHT BY YOURSELF? DO YOU FEEL...

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
VERY SAFE	24%	28%	20%	24%	24%	25%	23%	27%	18%	17%	21%	21%	27%	35%	22%	19%	29%	29%
SOMEWHAT SAFE	33%	31%	35%	32%	34%	28%	39%	31%	35%	30%	39%	28%	37%	35%	27%	29%	41%	38%
NEITHER SAFE NOR UNSAFE	10%	11%	9%	6%	13%	13%	13%	7%	9%	13%	8%	11%	4%	10%	18%	11%	2%	8%
SOMEWHAT UNSAFE	21%	20%	23%	22%	21%	17%	22%	23%	23%	21%	19%	30%	25%	11%	20%	24%	21%	16%
VERY UNSAFE	11%	8%	12%	15%	6%	18%	3%	10%	11%	17%	13%	9%	5%	8%	12%	15%	6%	6%
DON'T KNOW/WON'T SAY	1%	1%	1%	1%	2%	-	-	2%	3%	1%	-	1%	3%	1%	-	2%	1%	4%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	YES	NO	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
VERY SAFE	24%	32%	22%	23%	25%	23%	33%	16%	15%	29%	11%	24%	21%	22%	27%	24%	13%
SOMEWHAT SAFE	33%	24%	36%	33%	30%	34%	41%	34%	15%	29%	40%	45%	40%	16%	32%	37%	33%
NEITHER SAFE NOR UNSAFE	10%	8%	13%	10%	11%	10%	6%	18%	6%	10%	11%	8%	11%	12%	12%	7%	8%
SOMEWHAT UNSAFE	21%	20%	16%	23%	22%	21%	16%	28%	25%	18%	25%	16%	22%	31%	19%	20%	29%
VERY UNSAFE	11%	16%	11%	10%	11%	10%	3%	4%	39%	13%	13%	6%	3%	18%	10%	8%	18%
DON'T KNOW/WON'T SAY	1%	-	1%	1%	1%	2%	2%	1%	-	1%	-	1%	4%	1%	*	5%	-

*LESS THAN 1% REPORTED.

FEELINGS OF PERSONAL SAFETY OUTSIDE DURING THE DAY ALONE

QUESTION 17: IN YOUR NEIGHBORHOOD, HOW SAFE DO YOU FEEL BEING OUTSIDE DURING THE DAY BY YOURSELF?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
VERY SAFE	51%	50%	52%	47%	56%	42%	58%	52%	53%	46%	41%	50%	57%	69%	42%	45%	60%	66%
SOMEWHAT SAFE	30%	31%	30%	31%	30%	30%	28%	33%	30%	35%	35%	33%	25%	22%	32%	35%	25%	27%
NEITHER SAFE NOR UNSAFE	7%	8%	7%	6%	7%	12%	9%	4%	5%	9%	10%	5%	5%	6%	7%	12%	3%	3%
SOMEWHAT UNSAFE	7%	7%	7%	10%	6%	8%	3%	10%	7%	5%	10%	8%	8%	4%	12%	6%	10%	-
VERY UNSAFE	3%	2%	3%	5%	1%	7%	1%	-	4%	3%	4%	3%	3%	-	7%	2%	2%	-
DON'T KNOW/WON'T SAY	1%	1%	*	1%	1%	-	-	2%	1%	1%	-	1%	1%	-	-	1%	-	4%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
VERY SAFE	51%	59%	45%	52%	48%	53%	61%	46%	34%	51%	48%	56%	49%	50%	52%	54%	49%
SOMEWHAT SAFE	30%	20%	37%	30%	35%	28%	30%	36%	26%	30%	33%	30%	36%	26%	29%	34%	34%
NEITHER SAFE NOR UNSAFE	7%	12%	8%	6%	4%	9%	4%	11%	9%	8%	9%	6%	5%	10%	9%	2%	8%
SOMEWHAT UNSAFE	7%	5%	5%	8%	7%	7%	4%	5%	17%	8%	7%	6%	8%	7%	8%	5%	2%
VERY UNSAFE	3%	5%	3%	2%	5%	2%	-	1%	14%	3%	3%	3%	-	6%	2%	3%	7%
DON'T KNOW/WON'T SAY	1%	-	1%	1%	1%	1%	1%	1%	-	1%	-	-	2%	1%	*	3%	-

*LESS THAN 1% REPORTED.

OVERALL IMPACT OF THE POLICE REFORM PROGRAM OVERSEEN BY THE US DEPARTMENT OF JUSTICE

QUESTION 18: AS YOU MAY KNOW, OVER THE PAST SEVEN YEARS THE US DEPARTMENT OF JUSTICE HAS OVERSEEN A POLICE REFORM PROGRAM AT THE ALBUQUERQUE POLICE DEPARTMENT. FROM WHAT YOU HAVE HEARD, WOULD YOU SAY THAT THE PROGRAM HAS HAD A *POSITIVE IMPACT*, A *NEGATIVE IMPACT* OR *NO REAL IMPACT* ON THE CITY?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
POSITIVE	24%	21%	28%	23%	26%	24%	29%	21%	24%	26%	21%	21%	25%	31%	19%	23%	26%	34%
NEGATIVE	14%	16%	13%	14%	17%	11%	15%	18%	14%	7%	12%	20%	11%	21%	11%	17%	16%	13%
NO IMPACT	41%	49%	33%	45%	36%	47%	32%	43%	40%	45%	45%	35%	50%	32%	47%	40%	45%	27%
DON'T KNOW/WON'T SAY	20%	15%	25%	18%	21%	19%	24%	18%	21%	22%	21%	23%	14%	16%	22%	21%	13%	27%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
POSITIVE	24%	16%	20%	26%	20%	27%	33%	23%	5%	18%	33%	25%	25%	30%	25%	27%	16%
NEGATIVE	14%	14%	19%	14%	19%	12%	10%	11%	33%	20%	3%	19%	15%	4%	15%	14%	14%
NO IMPACT	41%	34%	34%	43%	45%	38%	36%	46%	49%	42%	36%	42%	37%	44%	39%	41%	47%
DON'T KNOW/WON'T SAY	20%	36%	27%	17%	16%	22%	21%	21%	13%	20%	28%	14%	23%	22%	21%	18%	23%

AWARENESS OF THE CITY OF ALBUQUERQUE OPENING A NEW FACILITY CALLED THE GATEWAY CENTER

QUESTION 19: ARE YOU AWARE THE CITY OF ALBUQUERQUE IS OPENING A NEW FACILITY THIS YEAR CALLED THE GATEWAY CENTER? DURING PHASE ONE AT THIS CENTER, WOMEN EXPERIENCING HOMELESS WILL BE PROVIDED SHELTER AND SERVICES 24 HOURS A DAY, SEVEN DAYS A WEEK.

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME				EDUCATION				
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
Yes	38%	40%	37%	37%	43%	26%	31%	40%	55%	36%	27%	43%	35%	48%	28%	40%	40%	47%
No/Don't Know	62%	60%	63%	63%	56%	74%	69%	60%	46%	64%	73%	57%	66%	52%	72%	60%	60%	53%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
Yes	38%	23%	34%	41%	30%	43%	44%	31%	36%	41%	39%	29%	44%	36%	34%	51%	39%
No/Don't Know	62%	77%	66%	59%	70%	57%	55%	69%	64%	59%	61%	71%	56%	64%	66%	50%	61%

HOW ARE RELATIONS BETWEEN PEOPLE OF DIFFERENT CULTURES AND RACIAL BACKGROUNDS?

QUESTION 20: IN ALBUQUERQUE, DO YOU THINK RELATIONS BETWEEN PEOPLE OF DIFFERENT CULTURES AND RACIAL BACKGROUNDS ARE EXCELLENT, GOOD, FAIR OR POOR?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
EXCELLENT	10%	10%	10%	11%	8%	18%	9%	4%	10%	10%	15%	11%	3%	13%	9%	11%	10%	8%
GOOD	49%	48%	51%	42%	58%	39%	53%	50%	57%	34%	55%	51%	49%	61%	39%	49%	56%	58%
FAIR	31%	33%	29%	35%	27%	31%	27%	35%	29%	38%	21%	31%	41%	25%	37%	30%	26%	29%
POOR	7%	6%	9%	11%	3%	11%	5%	8%	4%	14%	10%	5%	6%	1%	9%	8%	7%	4%
DON'T KNOW/WON'T SAY	3%	3%	2%	1%	3%	1%	5%	3%	1%	4%	-	3%	1%	-	7%	1%	1%	1%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	Good/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
EXCELLENT	10%	7%	7%	11%	9%	10%	10%	8%	13%	9%	5%	5%	15%	16%	11%	9%	7%
GOOD	49%	49%	49%	50%	47%	51%	61%	45%	30%	45%	48%	54%	63%	41%	49%	57%	43%
FAIR	31%	34%	34%	30%	28%	31%	25%	39%	33%	31%	32%	32%	20%	36%	29%	29%	37%
POOR	7%	6%	4%	8%	11%	6%	4%	7%	20%	13%	6%	7%	-	7%	8%	4%	11%
DON'T KNOW/WON'T SAY	3%	4%	6%	2%	5%	1%	-	2%	4%	3%	9%	2%	2%	-	3%	1%	2%

AWARENESS OF ANY EARLY EDUCATION PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE

QUESTION 21: ARE YOU AWARE OF ANY EARLY EDUCATION PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE THAT ARE AVAILABLE TO CHILDREN?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME					EDUCATION			
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
Yes	48%	42%	53%	45%	50%	56%	58%	33%	47%	34%	41%	54%	52%	57%	34%	48%	51%	63%
No/DON'T KNOW/WON'T SAY	53%	58%	47%	56%	50%	44%	42%	67%	53%	66%	59%	46%	48%	43%	66%	52%	49%	37%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
Yes	48%	34%	46%	50%	65%	40%	54%	46%	36%	47%	40%	47%	49%	53%	52%	44%	38%
No/DON'T KNOW/WON'T SAY	53%	66%	54%	50%	35%	60%	46%	54%	64%	53%	59%	53%	51%	47%	48%	56%	62%

AWARENESS OF SUMMER SCHOOL OR AFTER SCHOOL PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE

QUESTION 22: ARE YOU AWARE OF ANY SUMMER PROGRAMS OR BEFORE AND AFTER SCHOOL PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE THAT ARE AVAILABLE TO CHILDREN?

	TOTAL SAMPLE (N=400)	GENDER		ETHNICITY		AGE				HOUSEHOLD INCOME				EDUCATION				
		MALE	FEMALE	HISPANIC	ANGLO	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	LESS THAN \$35,000	\$35,000 TO \$49,999	\$50,000 TO \$74,999	\$75,000 TO \$99,999	\$100,000 OR MORE	HIGH SCHOOL GRADUATE OR LESS	SOME COLLEGE/ ASSOCIATE	4-YEAR COLLEGE/ GRADUATE	GRADUATE DEGREE
Yes	53%	45%	60%	56%	50%	61%	60%	43%	49%	43%	45%	58%	49%	73%	44%	52%	54%	67%
No/DON'T KNOW/WON'T SAY	47%	55%	39%	45%	50%	39%	40%	57%	50%	57%	55%	42%	51%	27%	56%	48%	46%	33%

	TOTAL SAMPLE (N=400)	LENGTH OF RESIDENCY IN ABQ			CHILDREN IN HOUSEHOLD		QUALITY OF LIFE IN ALBUQUERQUE			REGION					EMPLOYMENT STATUS		
		LESS THAN 10 YEARS	10 TO 19 YEARS	20 YEARS OR MORE	Yes	No	GOOD/ EXCELLENT	FAIR	POOR/ VERY POOR	WESTSIDE/ SW MESA	NORTH VALLEY/ DOWNTOWN	FAR NE HEIGHTS	MID HEIGHTS	UNM/ SOUTHEAST	FULL-TIME	RETIRED	OTHER
Yes	53%	36%	47%	56%	69%	46%	57%	54%	43%	57%	46%	48%	54%	54%	55%	47%	54%
No/DON'T KNOW/WON'T SAY	47%	64%	53%	44%	31%	54%	43%	46%	57%	43%	54%	52%	46%	46%	45%	54%	46%

SOURCE OF INFORMATION ABOUT SERVICES THE CITY OF ALBUQUERQUE OFFERS

TOTAL SAMPLE (N=400)

QUESTION 23: WHERE DO YOU TYPICALLY HEAR ABOUT THE SERVICES THE CITY OF ALBUQUERQUE OFFERS?

TELEVISION	43%
FAMILY/FRIENDS	25%
INTERNET (IN GENERAL)	17%
NEWSPAPER (ONLINE OR PRINT)	14%
SOCIAL MEDIA (FACEBOOK, INSTAGRAM, TWITTER, ETC.)	14%
SCHOOL	8%
CITY OF ALBUQUERQUE WEBSITE	7%
COMMUNITY CENTER	3%
RADIO	3%
WORK	2%
CHURCH	1%
BILLBOARDS/SIGNS	1%
APPS ON PHONE	*
LIBRARY	*
FLYERS IN BILLS	*
SIGNAGE ABOUT PANHANDLERS	*
CHAMBER OF COMMERCE	*
SOCIAL SERVICES	*
NOWHERE IN PARTICULAR	8%
DON'T KNOW/WON'T SAY	3%

*LESS THAN 1% REPORTED.

DEMOGRAPHICS

RESEARCH
& POLLING
INC



DEMOGRAPHICS
 TOTAL SAMPLE (N=400)

GENDER		EMPLOYMENT STATUS	
FEMALE	52%	EMPLOYED FULL-TIME	55%
MALE	48%	RETIRED	22%
AGE		EMPLOYED PART-TIME	8%
18 TO 34 YEARS	24%	SELF-EMPLOYED	6%
35 TO 49 YEARS	23%	DISABLED	3%
50 TO 64 YEARS	30%	UNEMPLOYED	2%
65 YEARS AND OVER	23%	HOMEMAKER	2%
ETHNICITY		WON'T SAY	1%
HISPANIC	45%	HOUSEHOLD INCOME	
CAUCASIAN/ANGLO	43%	LESS THAN \$20,000	6%
AFRICAN AMERICAN/BLACK	2%	\$20,000 TO \$34,999	13%
NATIVE AMERICAN INDIAN	3%	\$35,000 TO \$49,999	16%
ASIAN	1%	\$50,000 TO \$74,999	22%
OTHER	4%	\$75,000 TO \$99,999	17%
WON'T SAY	2%	\$100,000 OR MORE	15%
EDUCATION		WON'T SAY	10%
HIGH SCHOOL GRADUATE OR LESS	25%	LENGTH OF RESIDENCY IN ALBUQUERQUE	
SOME COLLEGE/ASSOCIATE DEGREE/VOCATIONAL CERTIFICATE	35%	LESS THAN 5 YEARS	6%
4-YEAR COLLEGE GRADUATE	25%	6 TO 9 YEARS	3%
GRADUATE DEGREE (MASTERS, PHD, MD, JD)	16%	10 TO 19 YEARS	16%
CHILDREN UNDER 18 LIVING IN HOME		20 YEARS OR MORE	75%
YES	31%		
NO	68%		
DON'T KNOW/WON'T SAY	1%		

QUESTIONNAIRE

RESEARCH
& POLLING
INC



CITY OF ALBUQUERQUE
2022 CITIZENS' PERCEPTION SURVEY
FINAL
(N=400)

HELLO. MY NAME IS (YOUR NAME). I'M CALLING FROM RESEARCH & POLLING, INC. WE ARE CONDUCTING AN IMPORTANT SURVEY ABOUT RESIDENTS' ATTITUDES AND OPINIONS RELATING TO QUALITY OF LIFE IN THE CITY OF ALBUQUERQUE THAT WILL GUIDE DECISIONS MADE BY THE CITY. YOUR HOUSEHOLD WAS SELECTED AT RANDOM, AND ALL OF YOUR ANSWERS ARE CONFIDENTIAL. MAY I PLEASE SPEAK TO SOMEONE WHO IS AT LEAST 18? (REPEAT INTRODUCTION WITH 18+ RESPONDENT, IF PERSON ANSWERING PHONE IS UNDER 18)

A. DO YOU RESIDE WITHIN ALBUQUERQUE CITY LIMITS?

- 1. YES
- . NO (THANK & TERMINATE)
- . DON'T KNOW/WON'T SAY (THANK & TERMINATE)

1. HOW WOULD YOU RATE THE OVERALL QUALITY OF LIFE IN ALBUQUERQUE? WOULD YOU SAY IT IS EXCELLENT, GOOD, FAIR, POOR, OR VERY POOR?

- 5. EXCELLENT
- 4. GOOD
- 3. FAIR
- 2. POOR
- 1. VERY POOR
- 6. DON'T KNOW/WON'T SAY (DO NOT READ)

2. HOW DO YOU FEEL ABOUT THE DIRECTION ALBUQUERQUE IS GOING IN 2022? ARE YOU... (READ CATEGORIES)

- 1. VERY HOPEFUL
- 2. SOMEWHAT HOPEFUL
- 3. SOMEWHAT CONCERNED
- 4. VERY CONCERNED
- 5. DON'T KNOW/WON'T SAY (DO NOT READ)

3. WHAT ARE SOME OF THE THINGS THAT YOU BELIEVE MAKES ALBUQUERQUE SPECIAL AND UNIQUE? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|--|----------------------------|
| 001. CLIMATE/WEATHER | 012. NOB HILL |
| 002. BALLOON FIESTA | 013. DOWNTOWN |
| 003. SANDIA MOUNTAINS | 014. OLD TOWN |
| 004. THE BOSQUE/RIVER | 015. UPTOWN |
| 005. OPEN SPACES/TRAILS | 016. LAID BACK ATMOSPHERE |
| 006. PROXIMITY TO MOUNTAINS/WILDERNESS/RIVERS ETC. | 017. SMALL TOWN ATMOSPHERE |
| 007. OUTDOOR RECREATION | 499. NOTHING IN PARTICULAR |
| 008. FOOD/CUISINE | 500. DON'T KNOW/WON'T SAY |
| 009. DIVERSE POPULATION | OTHER (SPECIFY) _____ |
| 010. CULTURE | |
| 011. FRIENDLY PEOPLE | |

4. WHAT DO YOU BELIEVE ARE THE MOST IMPORTANT VALUES TO RESIDENTS IN ALBUQUERQUE? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|---------------------------|--|
| 001. PRIDE IN COMMUNITY | 010. HARDWORKING |
| 002. CARING/COMPASSIONATE | 011. PROTECTING THE ENVIRONMENT, AIR AND WATER |
| 003. RESPECTFULNESS | 012. VALUE EDUCATION |
| 004. DIVERSITY | 013. CULTURE/PRESERVING CULTURE |
| 005. INCLUSION | 499. NOTHING IN PARTICULAR |
| 006. FAMILY | 500. DON'T KNOW/WON'T SAY |
| 007. FAITH/RELIGION | OTHER (SPECIFY) _____ |
| 008. SPIRITUAL | |
| 009. INTEGRITY | |

PLEASE RATE THE JOB PERFORMANCE OF THE CURRENT ALBUQUERQUE CITY GOVERNMENT IN HOW IT IS HANDLING THE FOLLOWING ISSUES USING A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR.

THE FIRST ONE IS....

(RANDOMIZE Q.5-Q.9)	EXCELLENT					VERY POOR	DON'T KNOW/WON'T SAY
5. ADDRESSING THE ISSUE OF HOMELESSNESS	5	4	3	2	1	6	
6. SUPPORTING THE LOCAL ECONOMY	5	4	3	2	1	6	
7. SUPPORTING RENEWABLE AND CLEAN ENERGY PROGRAMS	5	4	3	2	1	6	
8. MAINTAINING ROADS AND STREETS	5	4	3	2	1	6	
9. MAINTAINING CITY PARKS AND OPEN SPACE AREAS	5	4	3	2	1	6	
10. COMPARED TO OTHER CITIES IN THE COUNTRY, DO YOU BELIEVE ALBUQUERQUE IS DOING A BETTER JOB, A WORSE JOB OR DOING ABOUT THE SAME IN ADDRESSING THE ISSUES WE JUST DISCUSSED?							
1. BETTER JOB							
2. WORSE JOB							
3. ABOUT THE SAME							
4. DEPENDS (VOLUNTEERED)							
5. DON'T KNOW/WON'T SAY (DO NOT READ)							
11. OVERALL, HOW GOOD OF A JOB DO YOU FEEL THE CITY OF ALBUQUERQUE GOVERNMENT HAS DONE IN DEALING WITH THE CORONAVIRUS/COVID-19 PANDEMIC? PLEASE USE A 5-POINT SCALE WHERE 5 IS EXCELLENT AND 1 IS VERY POOR.							

EXCELLENT					VERY POOR	DON'T KNOW/WON'T SAY
5	4	3	2	1	6	

PLEASE RATE HOW STRONGLY YOU EITHER AGREE OR DISAGREE WITH THE FOLLOWING STATEMENTS USING A 5-POINT SCALE WHERE 5 IS STRONGLY AGREE AND 1 IS STRONGLY DISAGREE. "THE FIRST ONE IS....."

(RANDOMIZE q.12-q.15)	STRONGLY AGREE				STRONGLY DISAGREE	DON'T KNOW/ WON'T SAY
12. THE ALBUQUERQUE POLICE DEPARTMENT IS DOING A GOOD JOB ADDRESSING PUBLIC SAFETY ISSUES AND MAKING QUICK RESPONSES TO EMERGENCIES	5	4	3	2	1	6
13. THE ALBUQUERQUE POLICE DEPARTMENT IS RESPECTFUL IN ITS TREATMENT OF CITIZENS	5	4	3	2	1	6
14. THE ALBUQUERQUE POLICE DEPARTMENT REFLECTS THE VALUES OF THE CITY'S RESIDENTS	5	4	3	2	1	6
15. ALBUQUERQUE CITY GOVERNMENT IS RESPONSIVE TO COMMUNITY NEEDS	5	4	3	2	1	6
16. IN YOUR NEIGHBORHOOD, HOW SAFE DO YOU FEEL BEING OUTSIDE AT NIGHT BY YOURSELF? DO YOU FEEL...(READ CATEGORIES)						
5. VERY SAFE						
4. SOMEWHAT SAFE						
3. NEITHER SAFE NOR UNSAFE						
2. SOMEWHAT UNSAFE						
1. VERY UNSAFE						
6. DON'T KNOW/WON'T SAY (DO NOT READ)						
17. IN YOUR NEIGHBORHOOD, HOW SAFE DO YOU FEEL BEING OUTSIDE DURING THE DAY BY YOURSELF? DO YOU FEEL... (READ CATEGORIES)						
5. VERY SAFE						
4. SOMEWHAT SAFE						
3. NEITHER SAFE NOR UNSAFE						
2. SOMEWHAT UNSAFE						
1. VERY UNSAFE						
6. DON'T KNOW/WON'T SAY (DO NOT READ)						
18. AS YOU MAY KNOW, OVER THE PAST SEVEN YEARS THE US DEPARTMENT OF JUSTICE HAS OVERSEEN A POLICE REFORM PROGRAM AT THE ALBUQUERQUE POLICE DEPARTMENT. FROM WHAT YOU HAVE HEARD, WOULD YOU SAY THAT THE PROGRAM HAS HAD A POSITIVE IMPACT, A NEGATIVE IMPACT OR NO REAL IMPACT ON THE CITY?						
1. POSITIVE						
2. NEGATIVE						
3. NO IMPACT						
4. DON'T KNOW/WON'T SAY (DO NOT READ)						
19. ARE YOU AWARE THE CITY OF ALBUQUERQUE IS OPENING A NEW FACILITY THIS YEAR CALLED THE GATEWAY CENTER? DURING PHASE ONE AT THIS CENTER, WOMEN EXPERIENCING HOMELESS WILL BE PROVIDED SHELTER AND SERVICES 24 HOURS A DAY, SEVEN DAYS A WEEK.						
1. YES						
2. NO/DON'T KNOW						
3. WON'T SAY						

20. IN ALBUQUERQUE, DO YOU THINK RELATIONS BETWEEN PEOPLE OF DIFFERENT CULTURES AND RACIAL BACKGROUNDS ARE EXCELLENT, GOOD, FAIR, OR POOR?

4. EXCELLENT
3. GOOD
2. FAIR
1. POOR
5. DON'T KNOW/WON'T SAY

21. ARE YOU AWARE OF ANY EARLY EDUCATION PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE THAT ARE AVAILABLE TO CHILDREN?

1. YES
2. NO/DON'T KNOW
3. WON'T SAY

22. ARE YOU AWARE OF ANY SUMMER PROGRAMS OR BEFORE AND AFTER SCHOOL PROGRAMS OFFERED BY THE CITY OF ALBUQUERQUE THAT ARE AVAILABLE TO CHILDREN?

1. YES
2. NO/DON'T KNOW
3. WON'T SAY

23. WHERE DO YOU TYPICALLY HEAR ABOUT THE SERVICES THE CITY OF ALBUQUERQUE OFFERS? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|--|----------------------------|
| 001. CITY OF ALBUQUERQUE WEBSITE | 008. COMMUNITY CENTER |
| 002. FAMILY/FRIENDS | 009. TELEVISION |
| 003. NEWSPAPER (ONLINE OR PRINT) | 499. NOWHERE IN PARTICULAR |
| 004. SOCIAL MEDIA (FACEBOOK, INSTAGRAM, TWITTER, ETC.) | 500. DON'T KNOW/WON'T SAY |
| 005. SCHOOL | OTHER (SPECIFY) _____ |
| 006. CHURCH | |
| 007. INTERNET (IN GENERAL) | |

THANK YOU FOR YOUR PATIENCE; WE ARE ALMOST DONE. NOW, I WOULD LIKE TO ASK SOME QUESTIONS FOR STATISTICAL PURPOSES ONLY. YOUR RESPONSES WILL REMAIN ANONYMOUS.

24. HOW LONG HAVE YOU BEEN A RESIDENT OF THE CITY OF ALBUQUERQUE? (DO NOT READ CATEGORIES)

1. LESS THAN 5 YEARS
2. 6 TO 9 YEARS
3. 10 TO 19 YEARS
4. 20 YEARS OR MORE
5. DON'T KNOW/WON'T SAY

25. DO YOU CONSIDER YOURSELF TO BE HISPANIC (INCLUDING LATINO), CAUCASIAN, AFRICAN AMERICAN, NATIVE AMERICAN INDIAN, ASIAN OR OF OTHER DESCENT?

1. HISPANIC
2. CAUCASIAN/ANGLO
3. AFRICAN AMERICAN/BLACK
4. NATIVE AMERICAN INDIAN
5. ASIAN
6. OTHER
7. WON'T SAY

26. WHICH BEST DESCRIBES YOUR AGE? (READ CATEGORIES)

1. 18 TO 34 YEARS
2. 35 TO 49 YEARS
3. 50 TO 64 YEARS
4. 65 YEARS AND OVER
5. WON'T SAY (DO NOT READ)

27. PLEASE STOP ME WHEN I GET TO THE CATEGORY THAT MOST ACCURATELY DESCRIBES YOUR TOTAL YEARLY HOUSEHOLD INCOME. IS IT _____ (READ CATEGORIES)

1. LESS THAN \$20,000
2. \$20,000 TO \$34,999
3. \$35,000 TO \$49,999
4. \$50,000 TO \$74,999
5. \$75,000 TO \$99,999
6. \$100,000 OR MORE
7. WON'T SAY (DO NOT READ)

28. WHAT IS THE HIGHEST LEVEL OF EDUCATION YOU HAVE ATTAINED? (READ CATEGORIES)

1. SOME HIGH SCHOOL
2. HIGH SCHOOL GRADUATE
3. SOME COLLEGE/ASSOCIATE DEGREE/VOCATIONAL CERTIFICATE
4. 4-YEAR COLLEGE GRADUATE
5. GRADUATE DEGREE (MASTERS, PHD, MD, JD)
6. WON'T SAY (DO NOT READ)

29. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR EMPLOYMENT STATUS? (READ CATEGORIES)

01. EMPLOYED FULL-TIME
02. EMPLOYED PART-TIME
03. SELF-EMPLOYED
04. HOMEMAKER
05. RETIRED
06. FULL-TIME STUDENT
07. UNEMPLOYED
08. DISABLED
09. SOME OTHER JOB STATUS
10. WON'T SAY (DO NOT READ)

30. DO YOU HAVE ANY CHILDREN UNDER THE AGE OF 18 LIVING IN YOUR HOUSEHOLD?

1. YES
2. NO
3. DON'T KNOW/WON'T SAY

31. WHAT IS YOUR ZIP CODE AT YOUR RESIDENCE? (WRITE IN ZIP CODE)

ZIP CODE: 87 _____
99999. DON'T KNOW/WON'T SAY

THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY.

NOTE TO INTERVIEWER, WAS RESPONDENT:

1. MALE
2. FEMALE

RESPONDENT'S PHONE NUMBER

INTERVIEWER NAME

INTERVIEWER CODE

POLLER: WHICH PHONE LIST?

1. LANDLINE
2. CELL PHONE