

OFFICE OF INSPECTOR GENERAL
CITY OF ALBUQUERQUE



Fiscal Year 2014 Annual Report
July 1, 2013 – June 30, 2014

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Honorable Mayor, Members of the City Council, Accountability in Government Oversight Committee and Citizens of Albuquerque.

The mission of the Office of Inspector General (OIG) is:

“To promote a culture of integrity, accountability, and transparency throughout the City of Albuquerque in order to safeguard and preserve the public trust. The OIG will accomplish this mission by preventing, detecting, deterring and investigating fraud, waste and abuse, and promoting the efficiency and effectiveness in the programs and operations of the City of Albuquerque.”

We operate under the authority of the Inspector General Ordinance and Whistleblower Ordinance. The OIG was established as an independent organization which is not part of and does not report to the City’s executive branch or the City Council.

The Inspector General’s goals are:

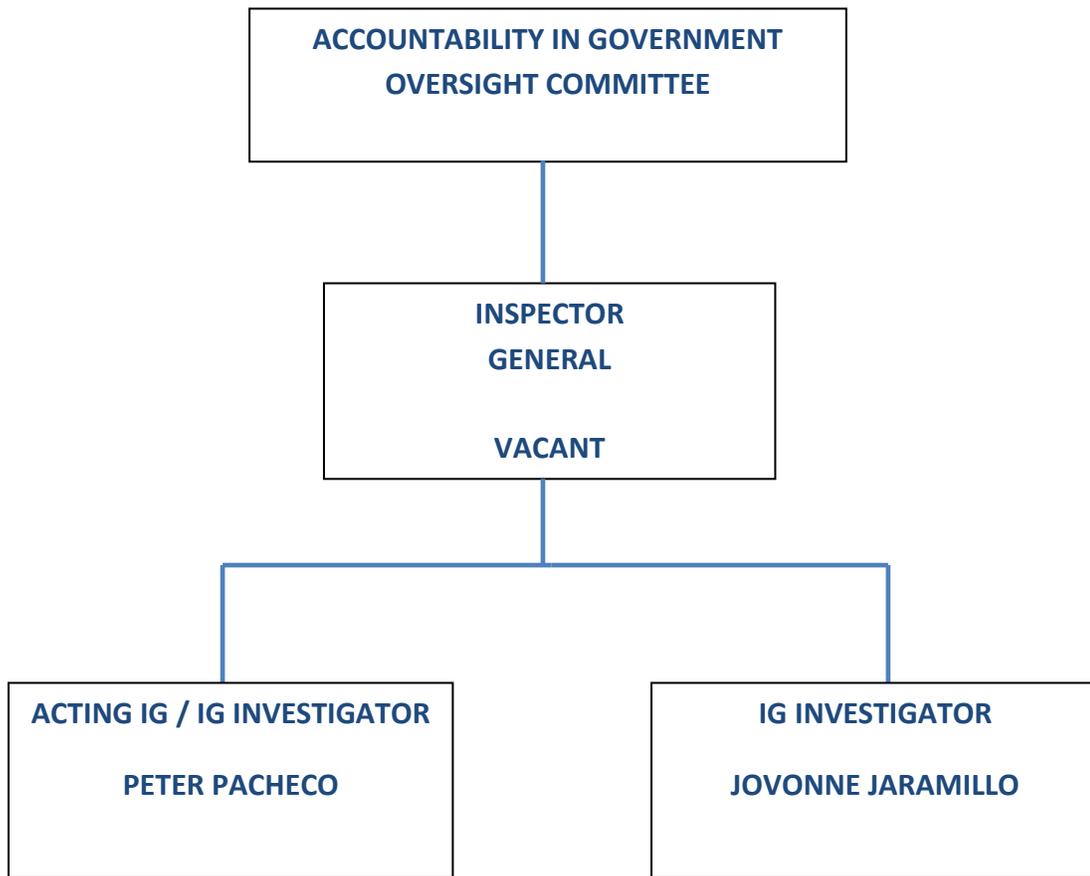
- (1) Conduct investigations in an efficient, impartial, equitable and objective manner;
- (2) Prevent and detect fraud, waste and abuse in city activities including all city contracts and partnerships;
- (3) Deter criminal activity through independence in fact and appearance, investigation and interdiction; and
- (4) Propose ways to increase the city’s legal, fiscal and ethical accountability to insure that tax payers’ dollars are spent in a manner consistent with the highest standards of local governments.

The OIG investigates allegations of fraud, waste and abuse in order to prevent recurrence, assist the City in achieving better results from limited resources and promote public trust in City government. Investigations are a response to allegations of improper governmental actions as defined in the Whistleblower Ordinance and matters involving potential violation or non-compliance with federal and state law, city ordinances and city regulations.

The IG Ordinance requires the Inspector General to report annually to the Council and the Mayor regarding activities and investigations of the office. This annual report of the OIG is for the year ended on June 30, 2014.

ORGANIZATION CHART

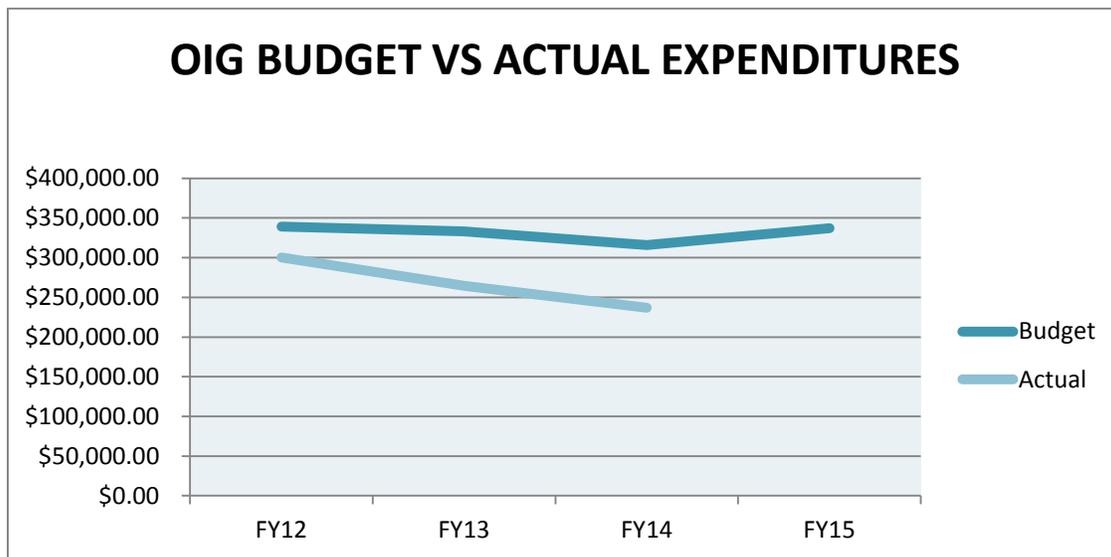
OFFICE OF INSPECTOR GENERAL



The Inspector General position has been vacant since January 2013. IG Investigator Peter Pacheco has been serving as Acting Inspector General in the interim.

BUDGET

The FY14 budget for the OIG was \$316,000.00. Expenditures for the year were approximately \$237,000.00. OIG *under spent* its budget by approximately 25%. This is an additional 3.5% decrease from FY13. The chart below contains budget and actual expenditure comparison for FY14, as well as for previous years.



Salary savings as a result of the vacant Inspector General position contributed to the OIG under spending its budget.

OUTSIDE AGENCY

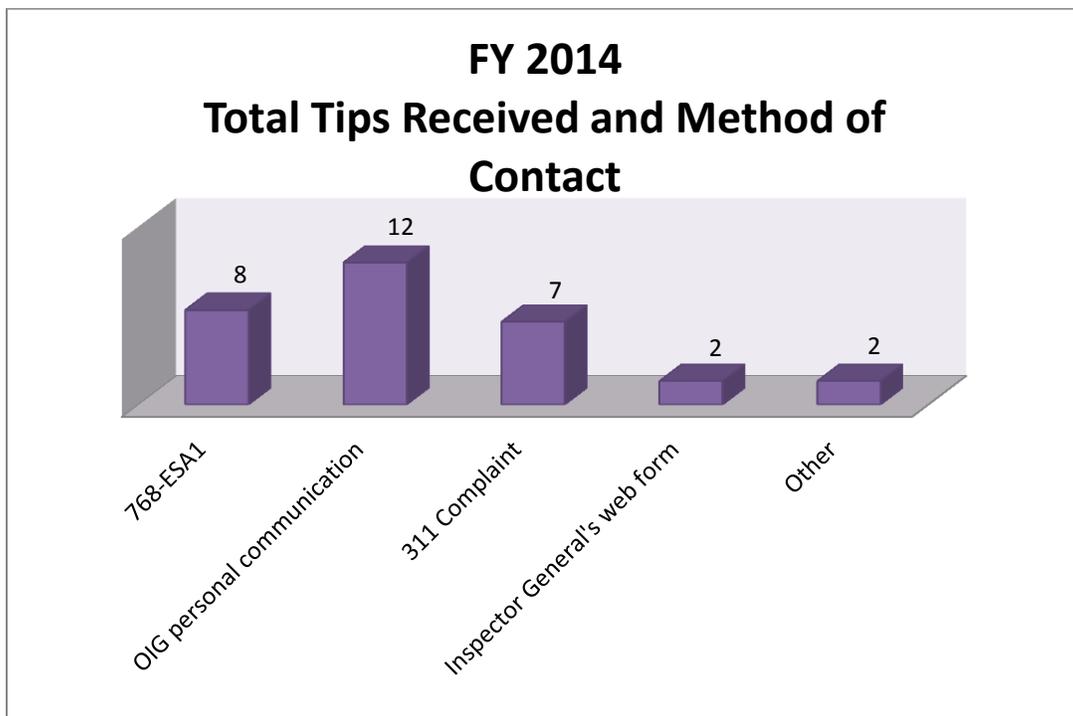
During FY14, the OIG has worked with or requested information from the following local, state and federal agencies:

- Albuquerque Police Department
- New Mexico Regional Computer Forensics Laboratory
- New Mexico State Auditor's Office
- Federal Bureau of Investigation

TIPS RECEIVED BY THE OIG

Most Office of Inspector General investigations are initiated based on tips and referrals received. There are several ways to contact the OIG and submit tips and referrals. These methods of contact include: complaints that come in through the OIG Hotline; ESA complaints submitted via esa@cabq.gov; the Inspector General's web form; direct personal communication with the OIG; and complaints that come in through 311.

The graph below shows the different methods of contact and the number of tips received via each method.



INVESTIGATIONS CONDUCTED IN FY2014

- **Case # 13-204 Jack Candelaria Community Center**

The Office of Inspector General conducted an investigation concerning a Department of Family and Community Services employee for alleged misuse of City time during the employee's work hours. The Office of Inspector General reported three findings and one recommendation.

- **Case # 14-201 Recycling Carts**

The Office of Inspector General conducted an investigation concerning the Solid Waste Management Department's recycling cart program. The complaint alleged that there were 5,000 extra recycling carts purchased unnecessarily, which are going unused. The Office of Inspector General concluded that there was no evidence to prove that the Solid Waste Management Department purchased an excessive quantity of recycling carts nor was there evidence to prove they were wasteful in their purchasing.

- **Case # 14-202 Cash Out**

The Office of Inspector General conducted an investigation concerning shortages of money that occurred at the Albuquerque Botanical Gardens. The Office of Inspector General made six recommendations.

- **Case # 14-204 Water Authority**

The Office of Inspector General conducted an investigation concerning fraudulent payments made to a personal Albuquerque Bernalillo County Water Utility Authority account by a City employee. The Office of Inspector General made two recommendations.

In addition to the four investigations completed, the following investigations were opened during FY14 and have rolled over into FY15:

- 14-203 Redflex Contract
- 14-205 Golf Concession
- 14-206 Airfield Maintenance
- 14-207 Taser

OIG STAFF

Professional certifications held by OIG staff members include:

- (2) Certified Fraud Examiner (CFE)
- (2) Certified Inspector General Investigator (CIGI)
- (1) Certified Internal Controls Auditor (CICA)



The OIG Staff is active in numerous professional organizations to include:

- Association of Certified Fraud Examiners (ACFE)
- Association of Certified Inspectors General (AIG)
- Institute of Internal Auditors (IIA)
- Association of Government Accountants (AGA)
- The Institute for Internal Controls (IIC)



STAFF BIOGRAPHIES

Peter Pacheco – Acting Inspector General

Peter is an investigator for the Office of Inspector General and has been serving as the Acting Inspector General since January 2013. He is a graduate of the University of New Mexico – Robert O. Anderson School of Business with a Bachelors of Business Administration, with a concentration in Finance. He previously worked for the Office of the State Auditor as a Senior Auditor. Peter is a Certified Inspector General Investigator (CIGI), Certified Fraud Examiner (CFE), and a Certified Internal Controls Auditor (CICA).

JoVonne Jaramillo – IG Investigator

JoVonne is an investigator for the Office of Inspector General. She is a graduate of the University of New Mexico with a Bachelor of Arts degree in Criminology. JoVonne has over 8 years' experience in investigations. Before joining the City, JoVonne worked as a Special Agent for the State of New Mexico Human Services Department Office of Inspector General, conducting investigations in public assistance fraud and employee misconduct. She is a Certified Fraud Examiner (CFE) and a Certified Inspector General Investigator (CIGI).

LOOKING AHEAD



In the coming year, the OIG will continue to strive to improve education and outreach efforts with all City employees. These efforts are intended to educate others about the purpose of the OIG, as well as to encourage all to notify the OIG about suspected fraud, waste, abuse, corruption, mismanagement, misfeasance, nonfeasance and defalcation. The OIG is also hopeful that FY15 will bring about the hiring of a new Inspector General.

Help Prevent Fraud, Waste and Abuse
You Can Make a Difference



DID YOU KNOW?
Reducing waste, fraud and abuse increases the public's trust in government.
Under certain circumstances you may be granted protection under the Whistle Blower Act.
If you know the facts, report the acts!

EMAIL:
esa@cabq.gov

Hotline:
505-768-ESA1(3721)

Tip Reporting Form:
cabq.gov/inspectorgeneral



Scan this QR Code
with your smartphone
to access our website



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Hotline and Tip Reporting Form can remain anonymous