JWD285-16

10-1 -1-2 10-13 10-13 10-12

# September 1, 2016

John Carrillo Northeast Memorial Substation 8201 Osuna Rd. NE Albuquerque, NM 87109

Re: Officer Matthew Reeder

Dear Sir or Madam:

I am writing to express my gratitude to Officer Reeder for his professional handling of an automobile accident in which I was involved on August 8th. I was struck by an automobile that ran a red light.

When Officer Reeder arrived, he was able to guide me through the process with tact and skill. His help while waiting for the ambulance was much appreciated.

The City of Albuquerque and the Albuquerque Police Department should be very proud of this officer.

Sincerely,

JWD 286-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Monday, September 05, 2016 12:09 PM

To: Monday, September 05, 2016 12:09 Fi

Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone

Best Time to Call M-F 10AM-3PM

Your E-Mail Address

Preferred Language English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Sep 05, 2016 12:10 PM

Address or Location of the Incident

Wyoming NE

Police Employee #1 - Name

Jesse Becton

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

#### Statement

I want to thank APD Officer Jesse Becton for his dedicated service and working the 100 days and night traffic enforcement. My wife has a slightly heavy foot when she drives my Subaru, but thanks to officer Becton's intervention and stern warning, she is driving better, slower and safer. He was extremely professional and kind to \( \) I am thankful he is a police officer in my community.

What Outcome are you Seeking?

He should be thanked for his hard work.

Electronic Signature

JwD 286-16

JWD 287-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent: Tuesday, September 20, 2016 6:04 PM

To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone Best Time to Call anytime

Your E-Mail Address

Preferred Language

english

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident Sep 19, 2016 12:00 PM Address or Location of the Incident

\_\_\_\_\_

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

I like to write in when I see good things happening and kudos to APD! I am a supporter big time. I am also a that lives in the Valley. My boyfriend works for yesterday a Hispanic male came in to shoplift You officers that responded were very nice to the staff and friendly. Apparently the workers held the shoplifter until APD arrived. A scuffle happen with shoplifter got a black eye. The subject was arrested. I would just like to say "thank you" to those officers that responded. is our neighborhood store. You all do a great job. Thank you for each day and night for going out to make our streets safer. I pray for your safety! God Bless.

JWD287-16

What Outcome are you Seeking?

APD officers to know I appreciate them!!!

Electronic Signature

JWD 288-16

From:

Subject:

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov

Sent:

Wednesday, September 21, 2016 4:07 PM

To:

Civilian Police Oversight Agency

Cc:

Harness, Edward; Bustos, Amanda; Contreras, Michelle ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Between 1pm and 5pm

Your E-Mail Address

Preferred Language

**English** 

Date of Birth

Street Address

City

State

New Mexico

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Sep 16, 2016 11:00 PM

Address or Location of the Incident

Parking lot of the "Whole Hog BBQ" on Montgomery near Eubank.

Police Employee #1 - Name

Officer C. Martinez

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Officer Trujillo

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I would like to commend APD Officers C. Martinez and Trujillo who responded to a call at the parking lot of the Whole Hog BBQ on the evening of Friday, September 16, 2016. The call the officers responded to involved several young girls (including my 17-year-old daughter) who had been customers at the Sonic Drive-In located immediately adjacent to the Whole Hog BBQ parking lot who had their cars "booted" by an employee of a fly-by-night, wholly unprofessional company calling themselves "Rock Solid Parking Enforcement" who list a business address of P.O. Box 8100, Albuquerque, 87198.

There were a total of seven young girls - in five separate vehicles - who had gone to the Sonic Drive-In (arriving shortly before 10pm that evening) after attending homecoming events at their high school. Due to the parking spaces immediately surrounding the Sonic being full, the girls had parked their vehicles in the parking area closest to the Sonic and had walked up to the outside ordering area to purchase drinks and ice cream. During the approximately 30 minutes the girls were at the restaurant ordering and then consuming their treats, an employee from "Rock Solid" surreptitiously affixed "boots" to the wheels of each of their vehicles. When the girls went to their vehicles to leave, at just after 10pm, they discovered the boot devices on their vehicles and were confronted by this employee who informed them he was an "officer" and that they could not leave without paying him \$75 each, in CASH. As you can imagine, the girls were shocked and terrified. Not the least of their concerns was that this purported "officer" was not in any type of uniform (not even so much as a shirt with a logo) or had any type of identification. His vehicle was likewise completely unmarked and he was unable to provide a business card or any other written indication of any authority to have seized their vehicles and threatened them. The girls immediately began calling their parents for advice and assistance (including me) and at least one of each of the girls' parents drove to the scene. As I live on the northern end of Rio Rancho, I did not arrive at the parking lot until nearly 11pm. The best advice I had given my daughter that evening - after she first called to explain what was going on at the parking lot - was to call the APD and request officers be sent to the scene.

Two APD units arrived at the parking lot just as I was pulling in. I was able to speak with both officers (later determined to be Officer C. Martinez and Officer Trujillo) and both were completely professional in both demeanor and appearance. The officers did a very good job of politely separating the parties (by now totaling approximately a dozen girls and their parents and nearly the same number of employees of this "Rock Solid Parking Enforcement" including a person claiming to be a supervisor, his wife, a

couple of very young kids and drivers of two different unlicensed towing vehicles.) The officers went to work sorting out the details of what had happened as well as inspecting the scene. Officer C. Martinez began discussions with the "company" as to whether there might be an amicable resolution of the matter and kept the parents of the girls calmed down. Ultimately, Officer Martinez determined from the signage that was present at the scene that it appeared the parking area where the girls' vehicles had been located was within a portion of the parking lot that the signage indicated was open to customers for the Sonic Drive-In. After Officer Martinez repeatedly talked to the "owner" of the parking company by telephone, the decision was ultimately made to remove the boots from the girls vehicles and allow everyone to leave without paying any fees. This was accomplished due to both officers taking the time to really inspect the scene, to read the signage carefully and make reasonable determinations about what the "officer" from this parking outfit had done.

Both Officer Martinez and Officer Trujillo handled themselves like professionals, and were able to resolve this matter in a fair and equitable manner. They deserve to be commended for doing their jobs well.

What Outcome are you Seeking?

To express my appreciation to Officer C. Martinez and Officer Trujillo for a job well done. Electronic Signature

JWD288-16

JWD 289-16

webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov From:

Tuesday, September 27, 2016 9:25 AM Sent:

Civilian Police Oversight Agency To:

Harness, Edward; Bustos, Amanda; Contreras, Michelle Cc: ABQ Police Complaint or Commendation Form Submission Subject:

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name Home Telephone

Cell or Work Telephone Best Time to Call any time Your E-Mail Address

Preferred Language english Date of Birth

Street Address

City State ZIP Code

Gender

Race

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident? Date & Time of the Incident Sep 24, 2016 12:00 AM Address or Location of the Incident

#### WASHINGTON MIDDLE SCHOOL NEIGHBORHOOD

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

ALBUQUERQUE HIGHSCHOOL BAND MEMBERS AND BOOSTER PARENTS

#### Statement

I WOULD LIKE TO THANK THE APD OFFICERS THAT ESCORTED THE ALBUQUERQUE HIGH MIGHTY BULLDOG BAND IN THEIR MARCH-ATHON PARADE THROUGH THE WASHINGTON MIDDLE SCHOOL DISTRICT. THEY DID AN EXCELLENT JOB OF PROTECTING US ON THE STREETS TO ENSURE THE SAFETY OF THE CHILDREN. THE MOST AWESOME PART OF THEM NOT ONLY DOING THIS WAS BOTH OFFICERS DONATED TO OUR BAND. MY SON IS IN PERCUSSION AND WHEN HE WITNESSED THIS HE SAID MOM THE OFFICERS DONATED TO US TOO HOW COOL IS THAT. HE IS HOPING WHEN HE GRADUATES TO BECOME PART OF THE ELITE TEAM OF OFFICERS FOR APD. THANK YOU FOR ALL YOU DO NO MATTER HOW MINOR IT SEEMS TO SOME, IT IS A BIG NOTICE TO US IN OUR FAMILIES. I DIDN'T GET THE OFFICERS INFORMATION BUT I'M SURE YOU MIGHT BE ABLE TO TRACK WHO DID PATROL FOR THAT EVENT. KEEP UP THE GOOD WORK AND STAY SAFE!

JWD 289-16

WE BACK THE BLUE
PRIDE INTEGRITY AND GUTS, HOORAH!
BLESSED ARE THE PEACEMAKERS....

RESPECTFULLY,

A BAND PARENT

What Outcome are you Seeking?

for the officers to get a pat on the back! maybe some free coffee and a breakfast....:)
Electronic Signature

Were you homeless at the time of this incident? Date & Time of the Incident

Sep 15, 2016 05:15 AM

Address or Location of the Incident

Police Employee #1 - Name

L. Rubio-Gonzalez

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Officer Hanes

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

My stolen truck was recovered this morning. It had been missing for almost two weeks. I just wanted to thank Officer Rubio-Gonzalez and Officer Hanes. Both officers were incredibly helpful, professional and sympathetic to the circumstances I was dealing with. Officer Rubio-Gonzales responded to my apartment at 6am and took the time to be thorough with his report and questions and made sure he answered any questions I had. Officer Hanes waited with my truck this morning for nearly 3 hours. He was enjoyable to talk with and share stories with and I really appreciated his attitude and professionalism, knowing full well that I was dealing with a less than ideal situation.

I just wanted to make sure I thanked these men and made it known that I had an extremely positive and enjoyable encounter with both of these officers. I know the scrutiny and microscope everyone is under right now and the issues in our country regarding law enforcement, so I just wanted to thank you all. especially these two men, for your service and share my appreciation for the job you do.

What Outcome are you Seeking?

I hope these two officers are told that they make a positive impact on our community and are thanked and appreciated.

Electronic Signature

TWD290-16



09-30-10A11:30 RCVD

Official Use ONLY: Date/Time Received:

\_ Received by: MCM rent 291-16 Assigned to:

# Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Fax: 505-924-3775 Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293 Albuquerque, NM 87103 TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

language interpretation or he	p completing this form, pl	ease contact the CPC	A at 505-924-3770.	
I want to file a:   Complaint	Ecommendation Inte	erested in Mediatio	on? aYes aNo a I need	more Information
Information about you: First:	Last _		_ Middle:	
Home: (505)	ell/Work (	)	Best time to Call	?
Email:	Prefe	rred Language: <u>F</u>	Date of Birth: _	
Street: _			Apr	t:
city: ABR		State: <u>V M</u>	Zip Code: [77] (	77
Optional: This section is for			······································	PROPERTY COME OF SEA AND SEASON OF SEASON SE
Gender: Male/ Female/ Other	_ Race/ Ethnicity: White	/ Hispanic/ Native Ame	rican/ African American/ Asi	an/Other
Sexual Orientation: Heterosexu	al/ Homosexual/ Bisexual/ Oth	ner:		-
Do you have a Mental Illness?	W.			
Do you struggle with homeles		***************************************	2.4	
Information about the Incide Date: SAddress/Location:	lent: Time:	)/ PM	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	
Information about the Albu	querque Police Departn	nent employee(s) ir  Man/I.D.	State  Ivolved:	
Are you submitting this for	n for someone else? 🗆 Y	es No Did	you witness this incide	nt? VYes No
Name of the person you are	submitting this form for	:	Phone: ( )_	
Additional Witness: Name:			Phone	
Address:		<u> </u>	Phone ( )	
Street	Apt.	City	State	Zip Code

### **STATEMENT**

riefly summarize what happened (attach additional pages or documents if needed).
is important to provide as much information as possible describing the incident in full detail including:
ocation, date, time, officer/employee(s) involved, and witnesses.
names are not known, please include a detailed description of the officer(s) involved.
I was pulled over trying to get my irrationally sobbing sinffiend home when the officer pulled me over the He kindly informed me that my license status was revoked which I didn't know yet. The lotticer treated me like a person Not a criminal and was very understanding of my situation. I seel lite he had then demeasor and fair judgement that should be taught to and trively by all knowns to other humans
Twant him to know he was awrome. And the way he treated me and the scenario should be the standard Goldsta
The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.  I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.  I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.