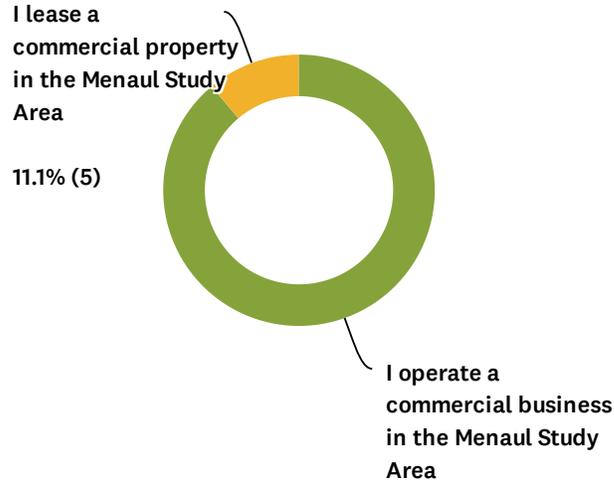


Q1 Do you own or lease your property in the Menaul Study Area?

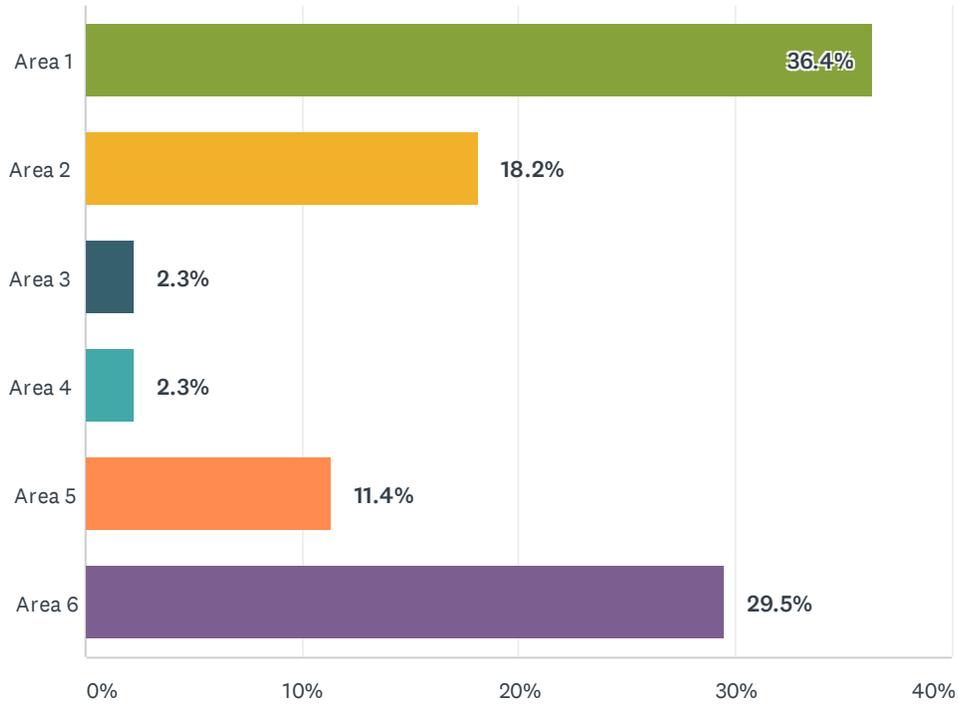
Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
I operate a commercial business in the Menaul Study Area	88.9%	40
I lease a commercial property in the Menaul Study Area	11.1%	5
I do not operate a commercial business or lease a commercial property within the Menaul Study Area. (Please do not complete this survey)	0.0%	0
TOTAL		45

Q2 Looking at the map below, please identify in what area your business is located. If you own businesses in more than one area, chose all that apply.

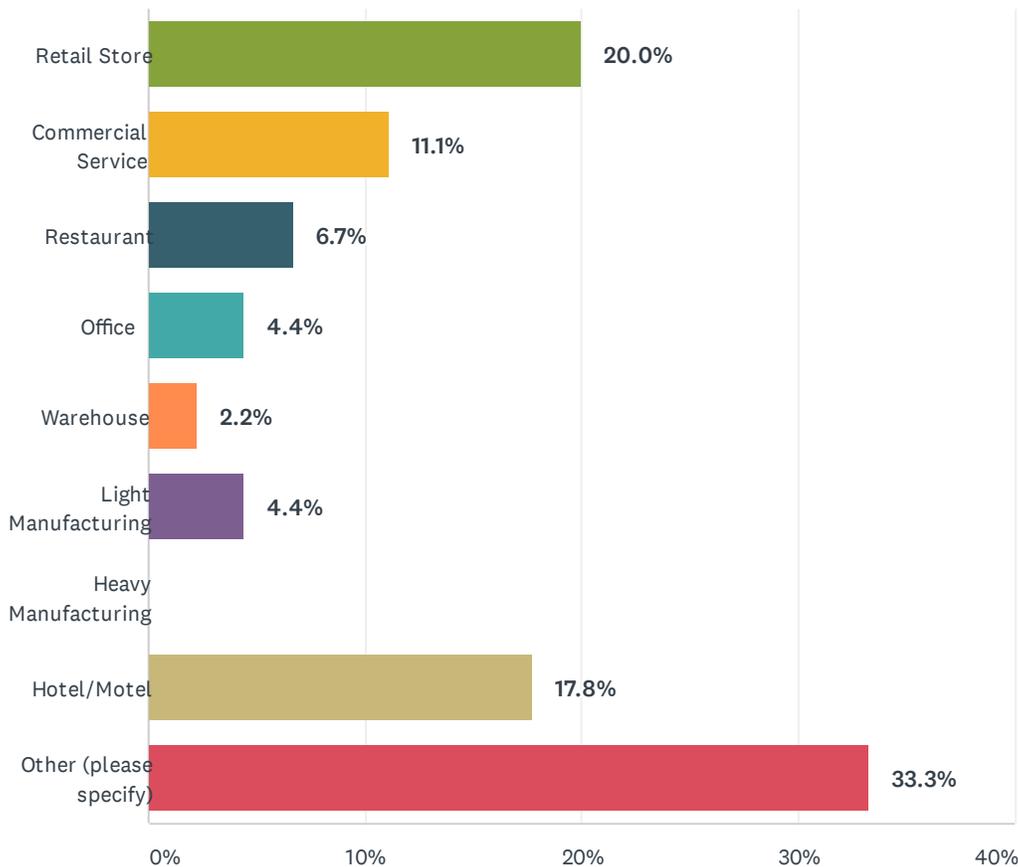
Answered: 44 Skipped: 1



ANSWER CHOICES	RESPONSES	
Area 1	36.4%	16
Area 2	18.2%	8
Area 3	2.3%	1
Area 4	2.3%	1
Area 5	11.4%	5
Area 6	29.5%	13
Total Respondents: 44		

Q3 Which of the following best describes your business?

Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES
Retail Store	20.0% 9
Commercial Service	11.1% 5
Restaurant	6.7% 3
Office	4.4% 2
Warehouse	2.2% 1
Light Manufacturing	4.4% 2
Heavy Manufacturing	0.0% 0
Hotel/Motel	17.8% 8
Other (please specify)	33.3% 15
TOTAL	45

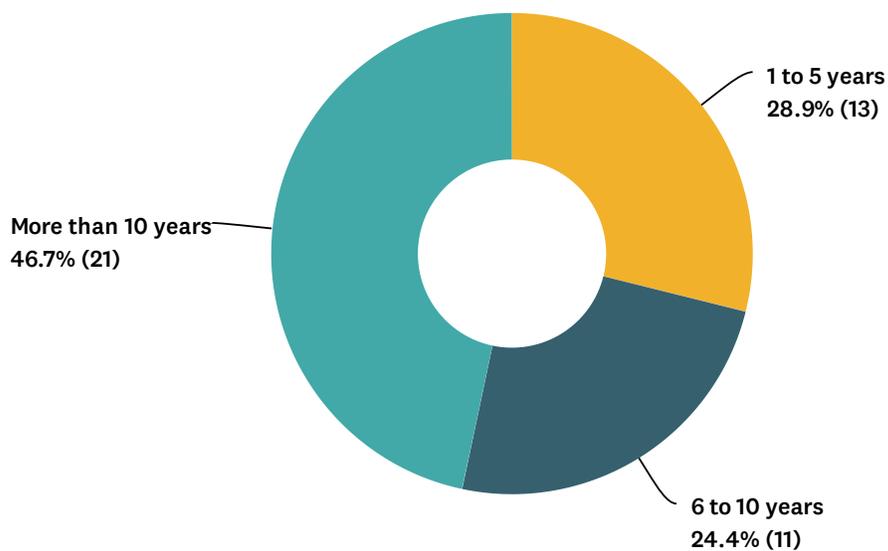
#	OTHER (PLEASE SPECIFY)	DATE
1	Tattoo Studio	5/25/2021 7:21 PM
2	Arts Education and Live Performing Arts Center	5/19/2021 1:26 PM

Menaul Study Area Business Owner Survey

3	School	5/19/2021 12:17 PM
4	205 self storage units	5/19/2021 12:06 PM
5	Climbing Gym	5/19/2021 12:01 PM
6	Contractor	5/13/2021 11:47 AM
7	Climbing Gym	5/11/2021 4:33 PM
8	Lobo little league	5/11/2021 11:41 AM
9	Nonprofit performing arts/ community dance education	5/11/2021 10:21 AM
10	Electrical Contractor	5/10/2021 8:40 AM
11	Wholesale fresh produce	5/8/2021 8:45 AM
12	commercial printer/silkscreen printer	5/3/2021 8:54 PM
13	It is a combination office storefront and warehouse	4/27/2021 1:11 PM
14	Health club	4/26/2021 3:57 PM
15	Wholesale Distribution	4/26/2021 3:08 PM

Q4 How long have you been in business in your current location?

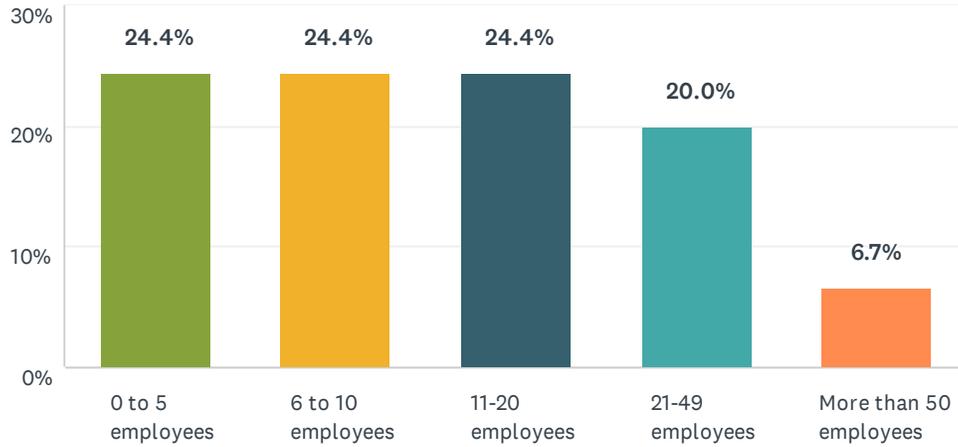
Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 1 year	0.0%	0
1 to 5 years	28.9%	13
6 to 10 years	24.4%	11
More than 10 years	46.7%	21
TOTAL		45

Q5 How many employees do you have?

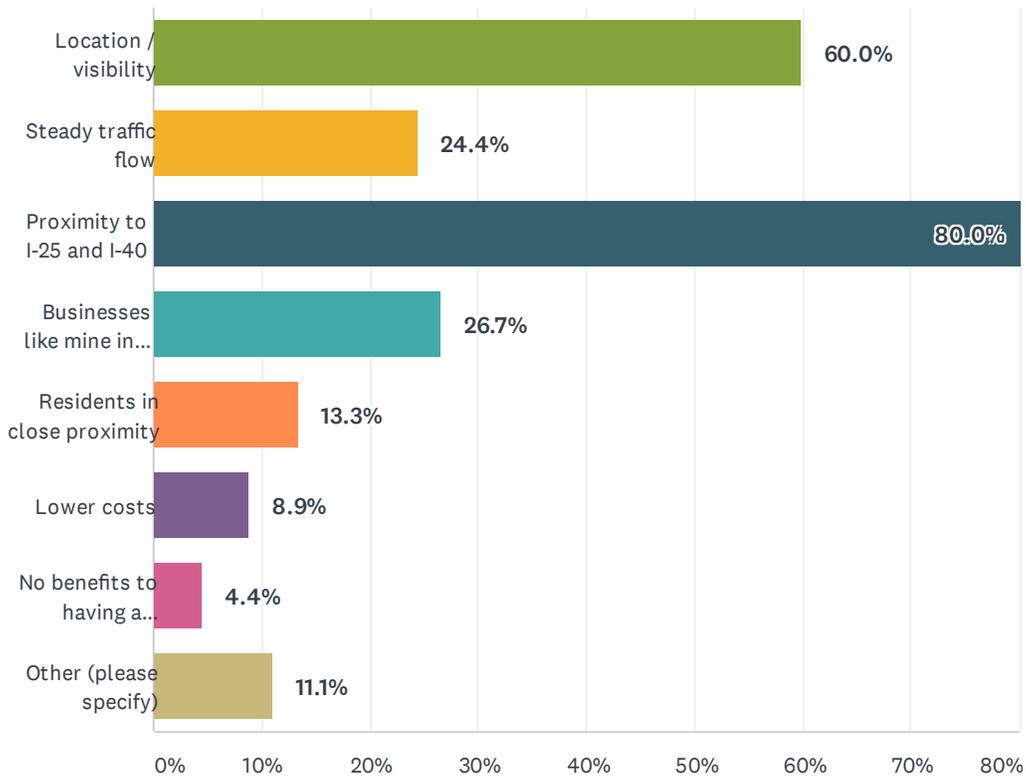
Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
0 to 5 employees	24.4%	11
6 to 10 employees	24.4%	11
11-20 employees	24.4%	11
21-49 employees	20.0%	9
More than 50 employees	6.7%	3
TOTAL		45

Q6 What do you believe are the benefits of having a business within the Menaul Study Area? (choose all that apply).

Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Location / visibility	60.0%	27
Steady traffic flow	24.4%	11
Proximity to I-25 and I-40	80.0%	36
Businesses like mine in close proximity	26.7%	12
Residents in close proximity	13.3%	6
Lower costs	8.9%	4
No benefits to having a business here	4.4%	2
Other (please specify)	11.1%	5
Total Respondents: 45		

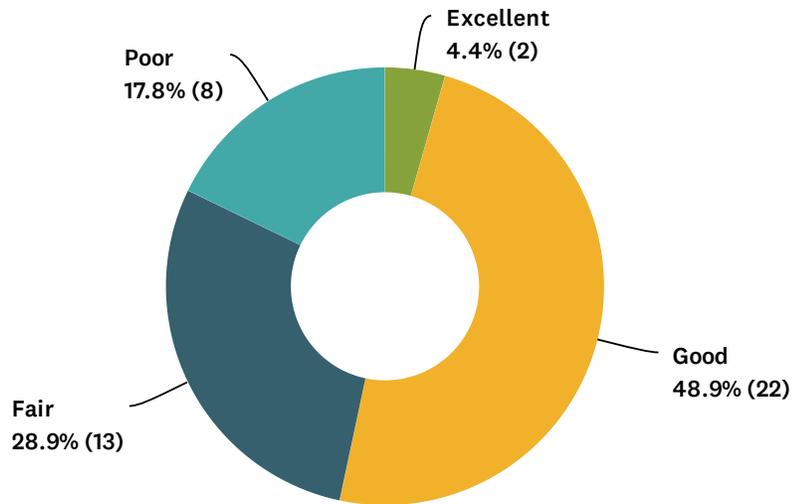
#	OTHER (PLEASE SPECIFY)	DATE
1	Fantastic and collaborative business community / co-supporting each other	5/19/2021 1:26 PM
2	We have a beautiful 50+ year old facility.	5/11/2021 11:41 AM
3	Great potential for revitalization	5/11/2021 10:21 AM

Menaul Study Area Business Owner Survey

4	Same location since 1962.	4/28/2021 11:03 AM
5	Close to Bus line	4/27/2021 12:36 PM

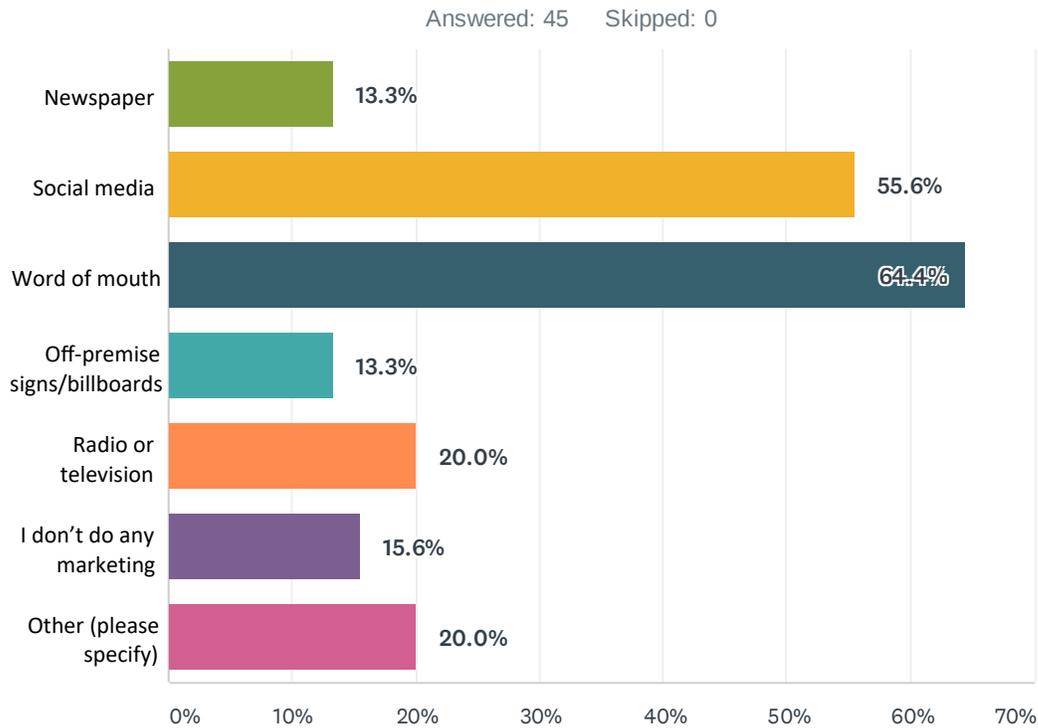
Q7 How would you describe the business climate within the Menaul Study Area?

Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	4.4%	2
Good	48.9%	22
Fair	28.9%	13
Poor	17.8%	8
TOTAL		45

Q8 How do you market your business? (choose all that apply)



ANSWER CHOICES	RESPONSES
Newspaper	13.3% 6
Social media	55.6% 25
Word of mouth	64.4% 29
Off-premise signs/billboards	13.3% 6
Radio or television	20.0% 9
I don't do any marketing	15.6% 7
Other (please specify)	20.0% 9
Total Respondents: 45	

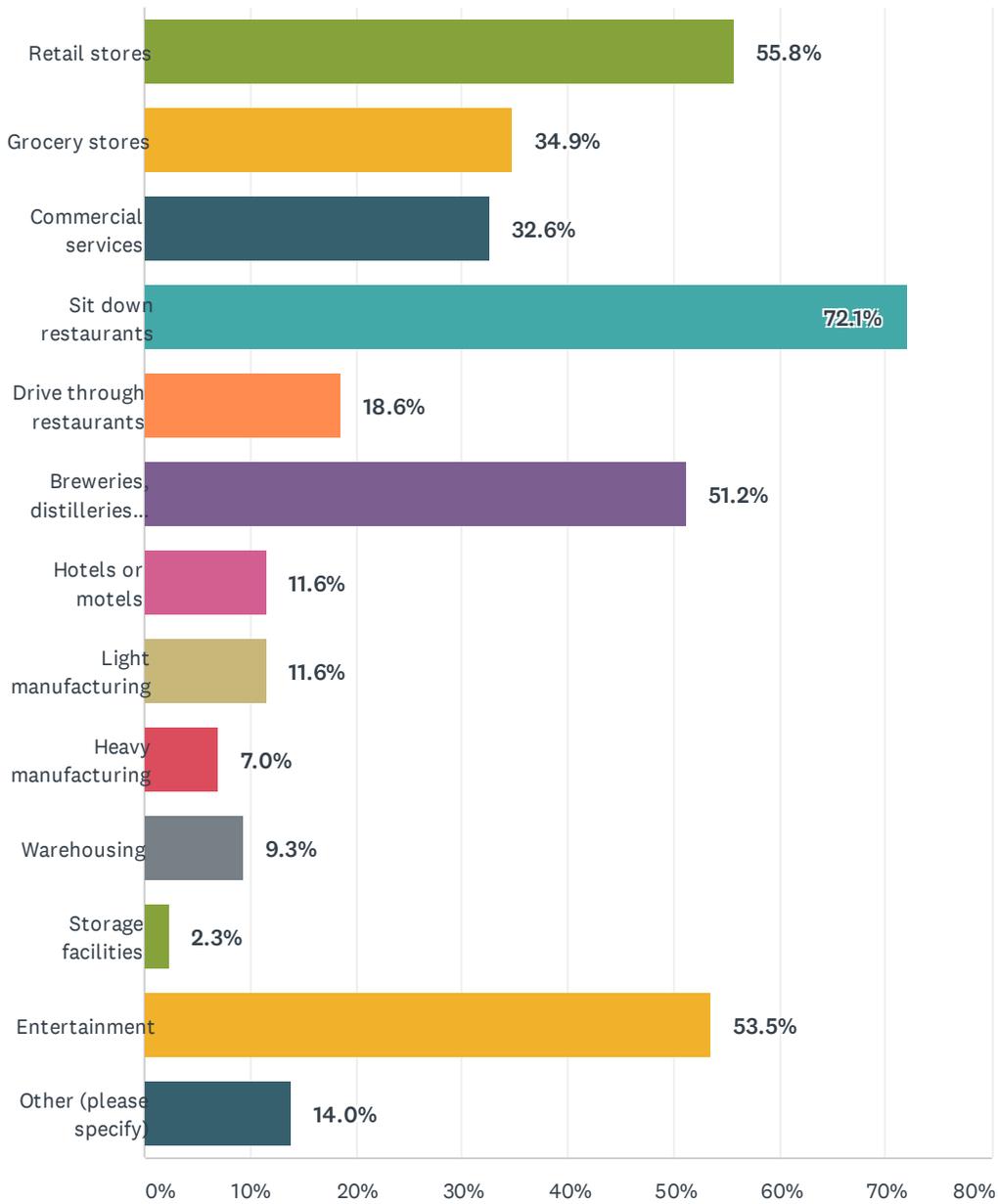
#	OTHER (PLEASE SPECIFY)	DATE
1	Postcards/mailers	5/25/2021 10:03 AM
2	website, internet advertisements	5/10/2021 4:34 PM
3	web site	4/30/2021 1:09 PM
4	Digital Media	4/28/2021 1:04 PM
5	Yellow Pages	4/28/2021 11:03 AM
6	on line	4/28/2021 5:08 AM
7	Word of mouth, repeat business, providing quality service	4/27/2021 1:11 PM
8	Wholesale industry / sales team	4/26/2021 3:08 PM

Menaul Study Area Business Owner Survey

9	Online Travel Agencies	4/26/2021 2:51 PM
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Q9 What type of businesses or activities would you like to see added or expanded in the Menaul Study Area? (choose all that apply)

Answered: 43 Skipped: 2



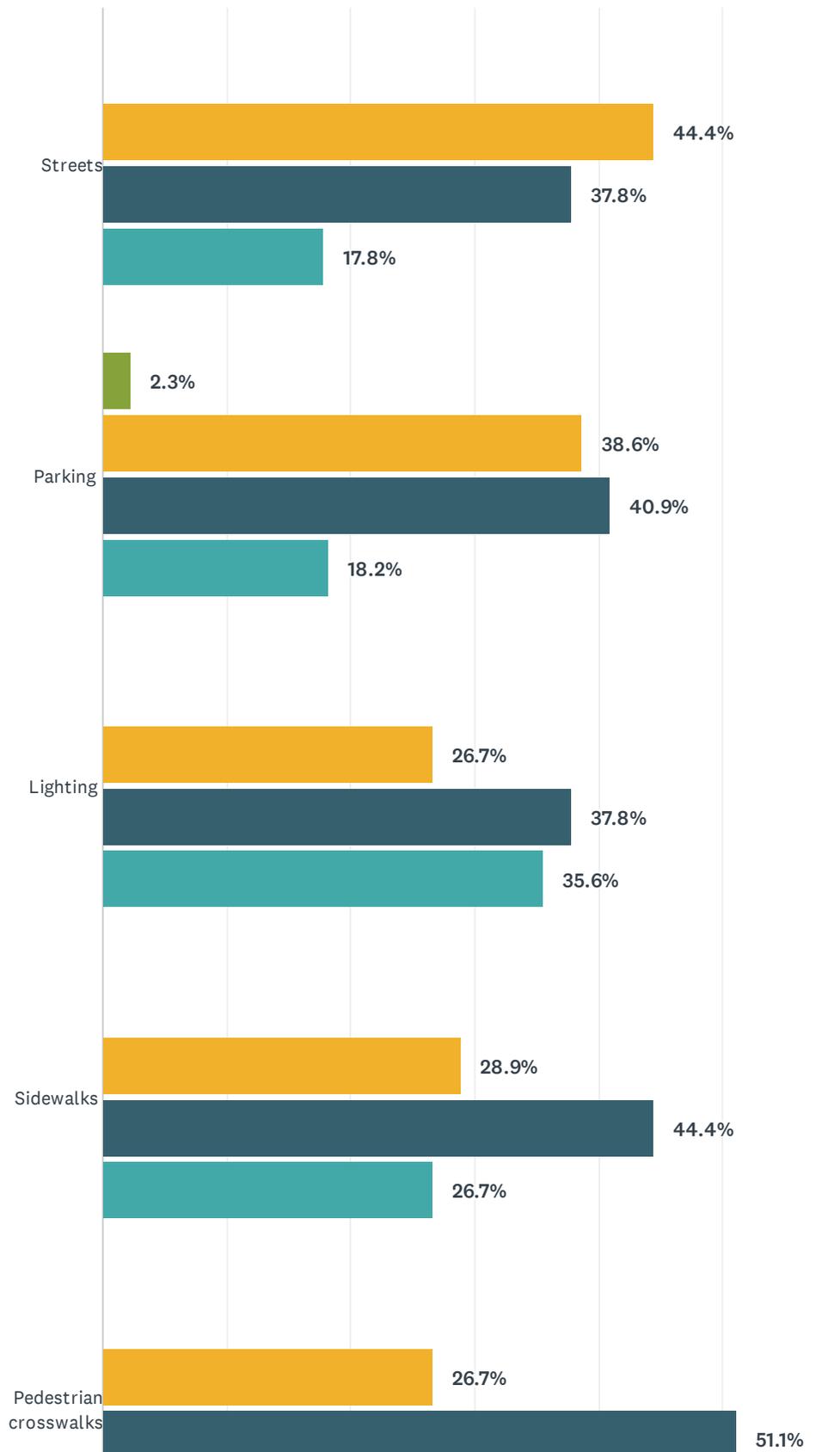
Menaul Study Area Business Owner Survey

ANSWER CHOICES	RESPONSES	
Retail stores	55.8%	24
Grocery stores	34.9%	15
Commercial services	32.6%	14
Sit down restaurants	72.1%	31
Drive through restaurants	18.6%	8
Breweries, distilleries, or tap rooms	51.2%	22
Hotels or motels	11.6%	5
Light manufacturing	11.6%	5
Heavy manufacturing	7.0%	3
Warehousing	9.3%	4
Storage facilities	2.3%	1
Entertainment	53.5%	23
Other (please specify)	14.0%	6
Total Respondents: 43		

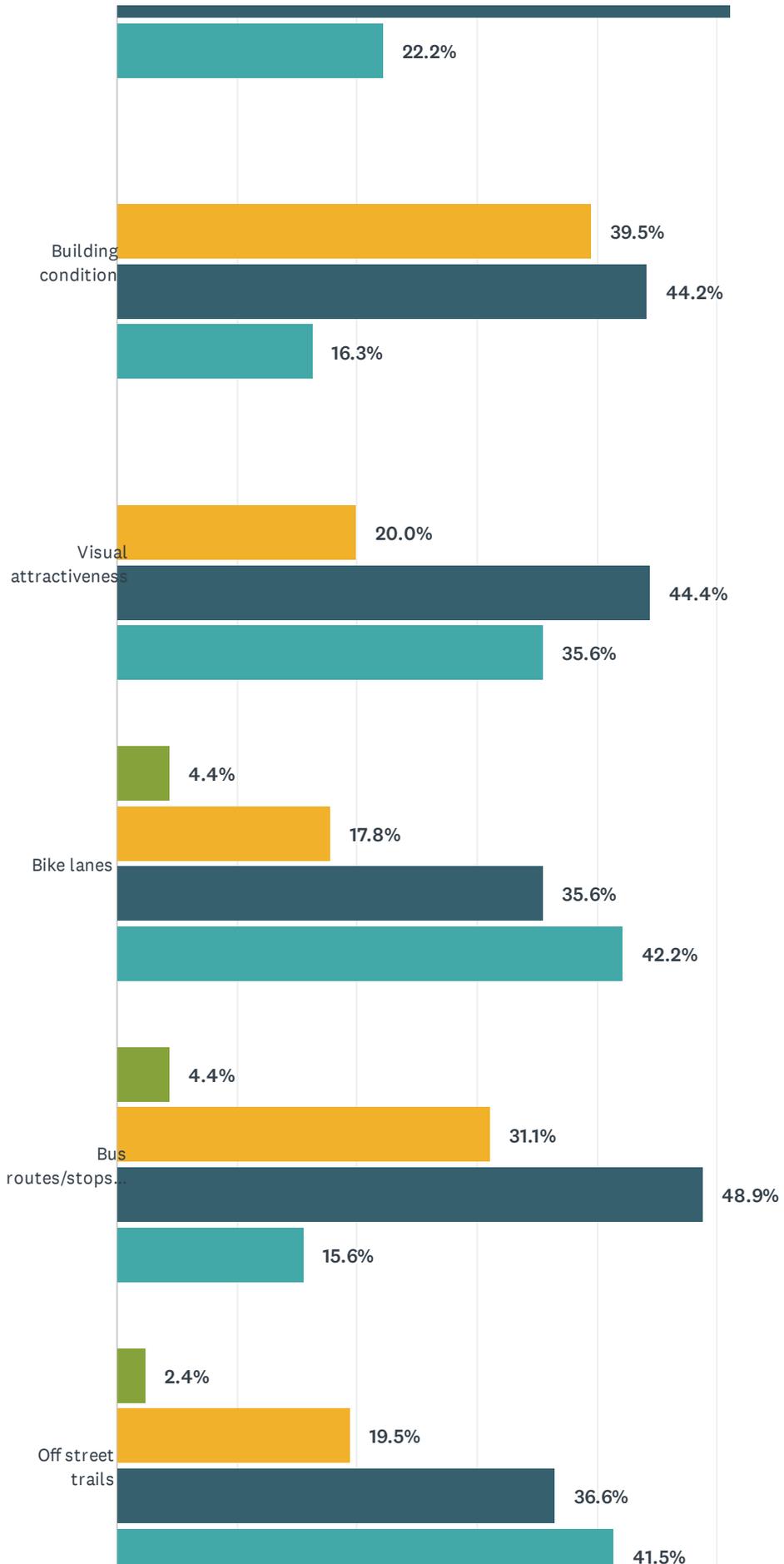
#	OTHER (PLEASE SPECIFY)	DATE
1	Family Friendly Businesses/Entertainment	5/19/2021 12:17 PM
2	police substation	5/11/2021 10:43 AM
3	Menaul needs to be Cleaned up, the crime and all the homeless on Menaul and surrounding area. We deal with it everyday, and a lot of businesses including ourselves are forced to put fencing to keep transients out, and break in and vandalism out. After dark Menaul becomes a scary place.	5/10/2021 4:34 PM
4	Police Substation	5/5/2021 9:52 AM
5	I would like to see less homelessness and drug use in the area.	4/27/2021 1:11 PM
6	more offices	4/27/2021 12:36 PM

Q10 How would you rate the following aspects of the Menaul Study Area?

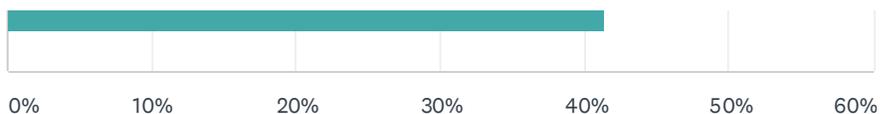
Answered: 45 Skipped: 0



Menaul Study Area Business Owner Survey



Menaul Study Area Business Owner Survey



■ Excellent
 ■ Good
 ■ Fair
 ■ Poor

	EXCELLENT	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
Streets	0.0% 0	44.4% 20	37.8% 17	17.8% 8	45	2.73
Parking	2.3% 1	38.6% 17	40.9% 18	18.2% 8	44	2.75
Lighting	0.0% 0	26.7% 12	37.8% 17	35.6% 16	45	3.09
Sidewalks	0.0% 0	28.9% 13	44.4% 20	26.7% 12	45	2.98
Pedestrian crosswalks	0.0% 0	26.7% 12	51.1% 23	22.2% 10	45	2.96
Building condition	0.0% 0	39.5% 17	44.2% 19	16.3% 7	43	2.77
Visual attractiveness	0.0% 0	20.0% 9	44.4% 20	35.6% 16	45	3.16
Bike lanes	4.4% 2	17.8% 8	35.6% 16	42.2% 19	45	3.16
Bus routes/stops/shelters	4.4% 2	31.1% 14	48.9% 22	15.6% 7	45	2.76
Off street trails	2.4% 1	19.5% 8	36.6% 15	41.5% 17	41	3.17

Q11 If your answer to any of the items in Question 10 is "Fair" or "Poor", how would you suggest improving it?

Answered: 35 Skipped: 10

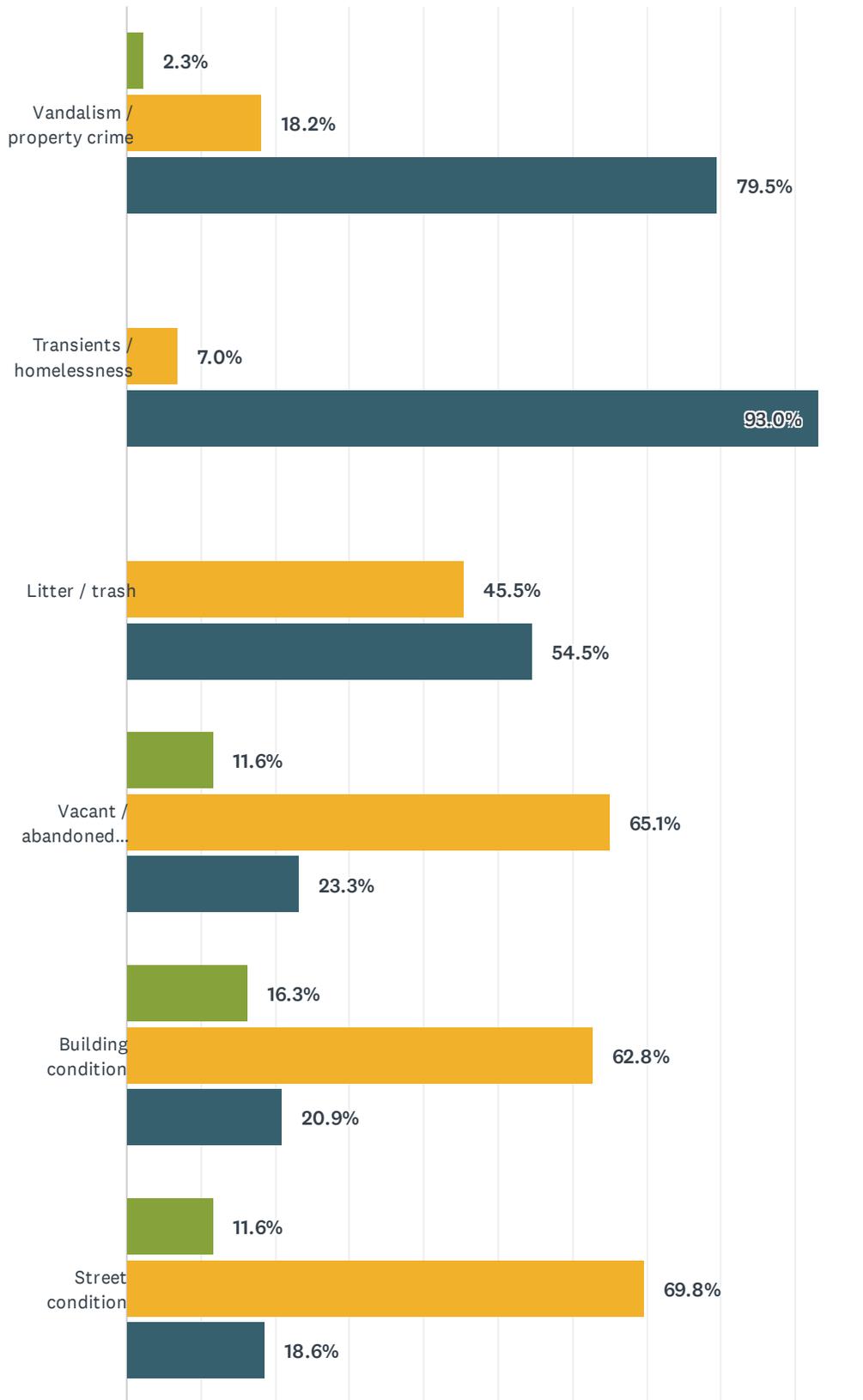
#	RESPONSES	DATE
1	Menaul needs a face lift...buildings need renovated, street and sidewalks need to look better...lighting needs to be better	5/26/2021 8:56 AM
2	Add a police substation to manage the homelessness and crime in the area. They detract from the aesthetics and destroy property, vandalism, theft and general unattractiveness of so many homeless roaming the area. This would attract other businesses improving the overall appearance and prosperity of the area.	5/25/2021 7:21 PM
3	Additional lighting off menaul in industrial areas the bus stops have been taken over by the homeless-trash and drug needles no real off street trails in the area	5/25/2021 6:28 PM
4	More landscape buffers. Additional lighting. Better oversight with new building approvals, although it is difficult to regulate aesthetics.	5/20/2021 8:48 AM
5	Improve lighting. Address homeless population and all associated issues. Many of the problems relate directly to homelessness, drugs, crime.	5/19/2021 3:42 PM
6	Improving pedestrian experience (street lighting, sidewalks, roadway access for drivers so safer for pedestrians, parking and walking areas + wayfinding). General overall safety and ease for increased pedestrian traffic.	5/19/2021 1:26 PM
7	Sidewalks ADA Compliant on both sides of Cutler, Finish bike lanes, School Crosswalk, curbing,	5/19/2021 12:17 PM
8	more frequent street sweeping	5/19/2021 12:01 PM
9	City needs to update bus stops & improve roads	5/17/2021 7:16 AM
10	Upgrades more often	5/13/2021 11:47 AM
11	Sidewalks and landscaping along Cutler Ave.	5/11/2021 4:33 PM
12	A steel fence to keep people from entering the drainage ditch are near I-40 would be amazing.	5/11/2021 11:41 AM
13	street lighting is absent or not functioning on many side streets in the area.	5/11/2021 10:43 AM
14	Along Cutler Ave. we are waiting on improvements to the street - ADA accessible sidewalks; crosswalk for the school; shared bike markings on street; drainage improvements	5/11/2021 10:21 AM
15	Lots of lights, and wide sidewalks, would make people comfortable and more light would also keep people and businesses safer.	5/10/2021 4:34 PM
16	HOMELESSNESS IS ==EXTREMELY== HIGH IN THIS AREA RESULTING IN HIGH CRIME. MOVE HOMELESS INDIVIDUALS TO AN AREA WITH SUPERVISION. MORE STREET LIGHTING ON SIDE STREETS AND CANDELARIA	5/10/2021 4:02 PM
17	Try to attract businesses in the area to stay. Lots of crime and drugs in the area	5/10/2021 8:40 AM
18	Doing something about the homeless and drug problem in the are that leads to theft and violence. Have a methadone clinic in the are doesn't help	5/8/2021 8:45 AM
19	Landscaping and lighting along streets. Consistent active patrols in area.	5/5/2021 10:14 AM
20	get the homeless out,clean up the streets from the vandals--more policing	5/5/2021 7:58 AM
21	Refresh the crosswalks & bike trails with new paint--there aren't any off street trails except the flood control ditch path, that I am aware of.	5/3/2021 8:54 PM
22	n/a	5/3/2021 4:19 PM

Menaul Study Area Business Owner Survey

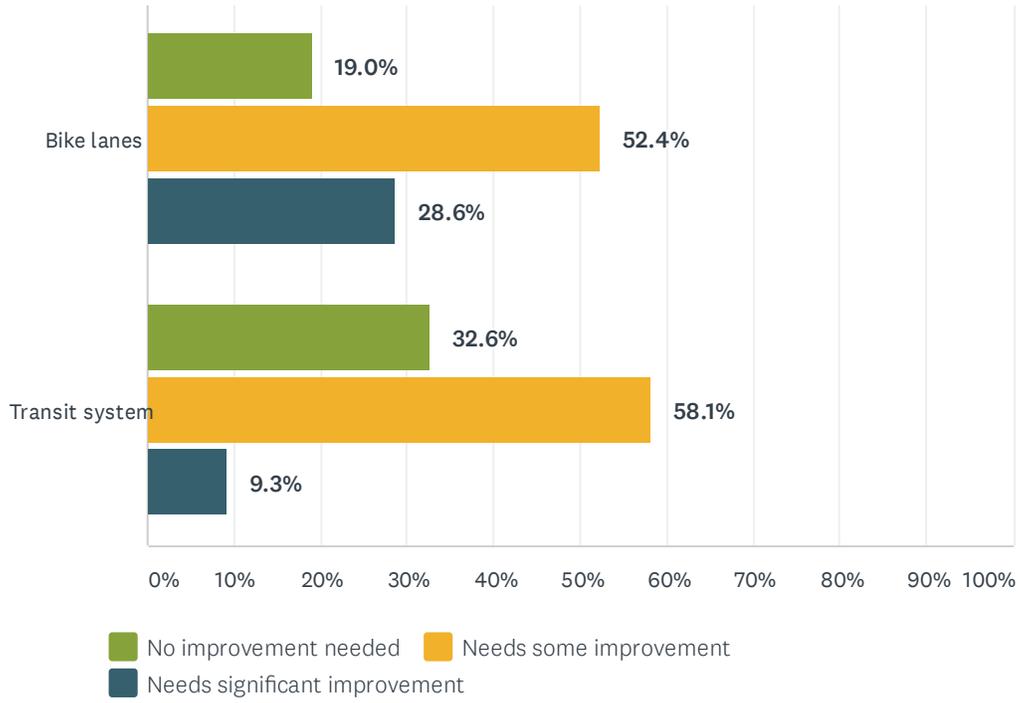
23	Landscaping the medians..but keeping the existing trees. Residential bike lanes. Covered and ungraded bus stops at all bus stops. Make it more pedestrian friendly like Nob Hill.	4/30/2021 1:09 PM
24	I don't know of any bike lanes or off street trails in this area	4/29/2021 5:00 PM
25	We would appreciate more street lighting and medians painted properly.	4/28/2021 5:41 PM
26	Eliminate crime, truck stop, homeless, and old buildings at SWC University and Menaul.	4/28/2021 1:04 PM
27	I do not think we need bike lanes or off-street trails in this area. Some of the property owners do not take care of their property.	4/28/2021 11:03 AM
28	More bike routes	4/27/2021 3:30 PM
29	There is a lot of crime in this area. We have experienced theft too frequently as well as people wondering into our fenced parking area looking into our cars as well as customer cars. Our fence has been cut numerous times we replaced the chain link with a propanel fence and they unscrew the panels they break into our vehicles with impunity. Many of the neighbors experience the same.	4/27/2021 1:11 PM
30	There is no Bike lane, and pedestrians cross at will	4/26/2021 4:41 PM
31	Cover up the graffiti	4/26/2021 3:57 PM
32	Idk	4/26/2021 3:34 PM
33	Add more lights. Increase police presence 24/7. Get rid of off street trails. Improve all side streets between Menaul and Candelaria.	4/26/2021 3:08 PM
34	This area has become a haven for the homeless. It is not safe to be outside after dark. You can not get out of your car without a transient asking you for a handout.	4/26/2021 2:51 PM
35	Too many businesses are boarded up and the facilities are in disrepair. Much of the area looks abandoned and left to the homeless.	4/26/2021 12:19 PM

Q12 Of the following issues, how many are present within the Menaul Study Area today? Please rate the level of improvement needed.

Answered: 44 Skipped: 1

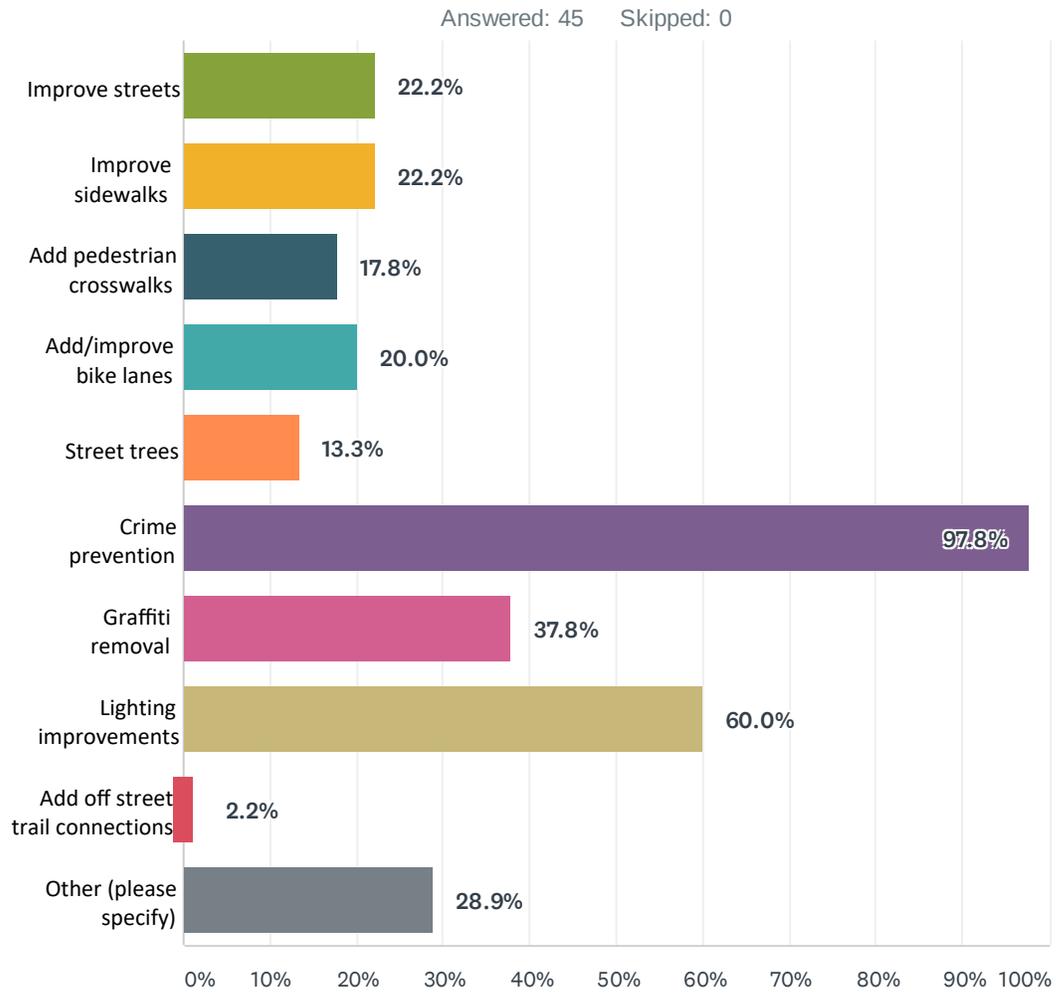


Menaul Study Area Business Owner Survey



	NO IMPROVEMENT NEEDED	NEEDS SOME IMPROVEMENT	NEEDS SIGNIFICANT IMPROVEMENT	TOTAL	WEIGHTED AVERAGE
Vandalism / property crime	2.3% 1	18.2% 8	79.5% 35	44	2.77
Transients / homelessness	0.0% 0	7.0% 3	93.0% 40	43	2.93
Litter / trash	0.0% 0	45.5% 20	54.5% 24	44	2.55
Vacant / abandoned buildings	11.6% 5	65.1% 28	23.3% 10	43	2.12
Building condition	16.3% 7	62.8% 27	20.9% 9	43	2.05
Street condition	11.6% 5	69.8% 30	18.6% 8	43	2.07
Bike lanes	19.0% 8	52.4% 22	28.6% 12	42	2.10
Transit system	32.6% 14	58.1% 25	9.3% 4	43	1.77

Q13 The City should focus on the following improvements to the Menaul Study Area (choose your top three priorities).



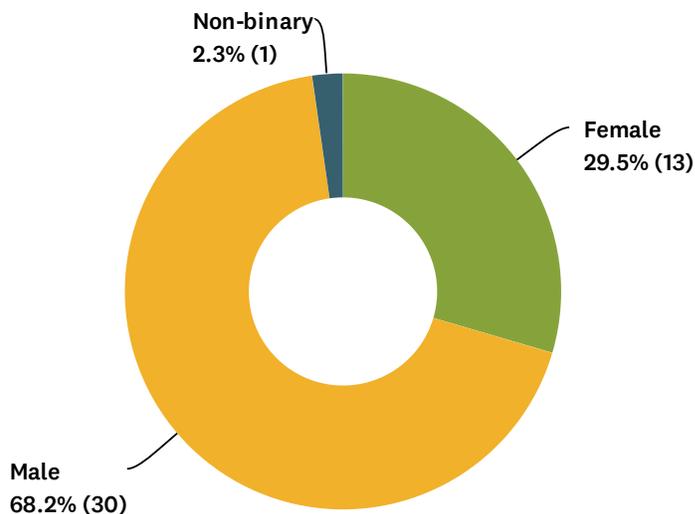
Menaul Study Area Business Owner Survey

ANSWER CHOICES	RESPONSES	
Improve streets	22.2%	10
Improve sidewalks	22.2%	10
Add pedestrian crosswalks	17.8%	8
Add/improve bike lanes	20.0%	9
Street trees	13.3%	6
Crime prevention	97.8%	44
Graffiti removal	37.8%	17
Lighting improvements	60.0%	27
Add off street trail connections	2.2%	1
Other (please specify)	28.9%	13
Total Respondents: 45		

#	OTHER (PLEASE SPECIFY)	DATE
1	No more transients holding signs begging/enforce laws	5/26/2021 8:56 AM
2	Police substation	5/25/2021 7:21 PM
3	If it is even possible, manage the huge homeless population at Cutler and Carlisle	5/20/2021 8:48 AM
4	Address transient/homeless popukation	5/19/2021 3:42 PM
5	Need less low rent short term stay apartments and hotels and more actual community friendly business.	5/11/2021 11:41 AM
6	keep criminals off of the streets, enforce the laws, dont allow panhandling and camps. crack down on shitty hotels that rent to criminals and accept stolen goods in trade for rooms.	5/11/2021 10:43 AM
7	Homeless, drug use, prostitution	5/10/2021 8:40 AM
8	Speed of Traffic	5/3/2021 8:54 PM
9	Pest Skunk issue in open area properties	4/29/2021 5:00 PM
10	remove old buildings at SWC of menaul/University. relocate truck stop.	4/28/2021 1:04 PM
11	There are planting trees in the medians _Good start	4/26/2021 4:41 PM
12	REMOVE off street trails and other areas that attract homeless and crime	4/26/2021 3:08 PM
13	Do something about the homeless/transients.	4/26/2021 2:51 PM

Q14 What is your gender?

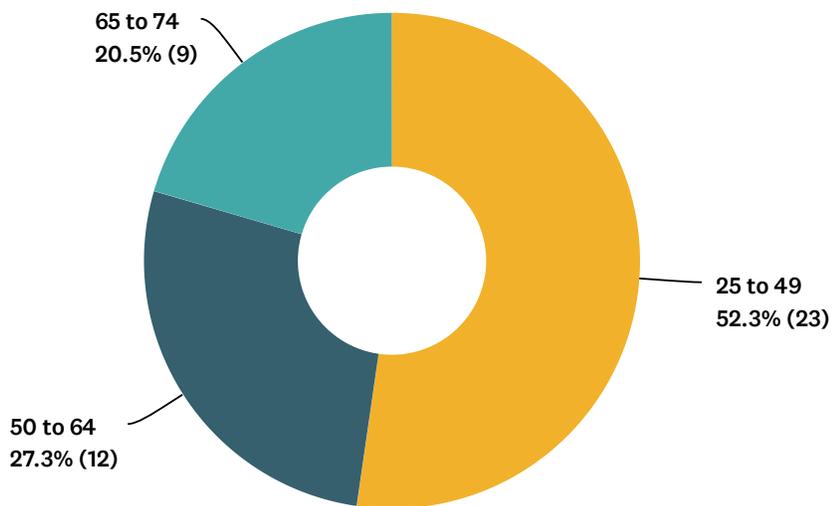
Answered: 44 Skipped: 1



ANSWER CHOICES	RESPONSES	
Female	29.5%	13
Male	68.2%	30
Non-binary	2.3%	1
TOTAL		44

Q15 What is your age category?

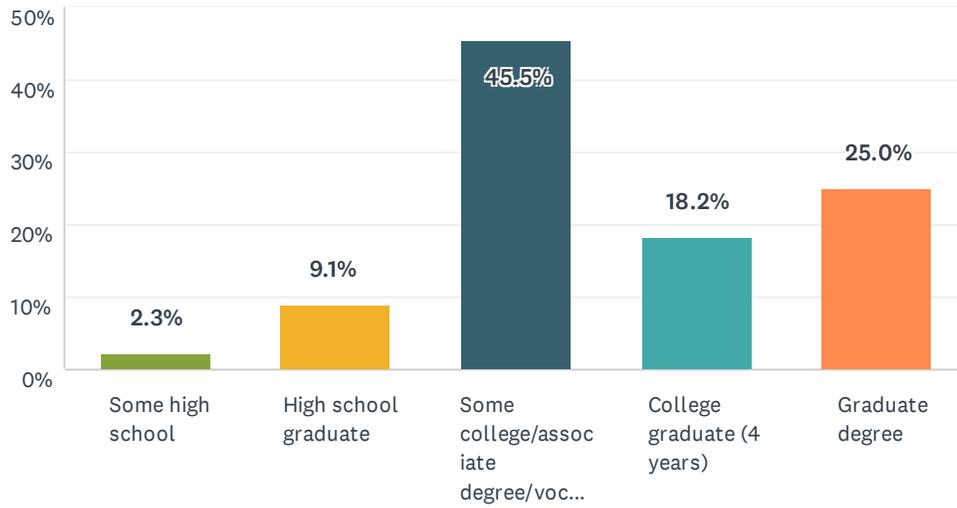
Answered: 44 Skipped: 1



ANSWER CHOICES	RESPONSES	
18 to 24	0.0%	0
25 to 49	52.3%	23
50 to 64	27.3%	12
65 to 74	20.5%	9
75 years and over	0.0%	0
TOTAL		44

Q16 What is the highest level of education you have attained?

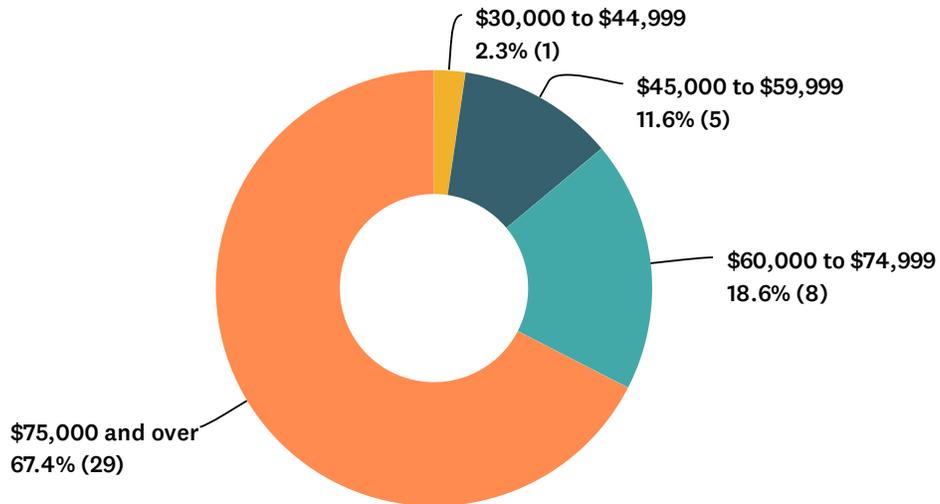
Answered: 44 Skipped: 1



ANSWER CHOICES	RESPONSES	
Some high school	2.3%	1
High school graduate	9.1%	4
Some college/associate degree/vocational certificate	45.5%	20
College graduate (4 years)	18.2%	8
Graduate degree	25.0%	11
TOTAL		44

Q17 Which of the following categories best describes your total household income?

Answered: 43 Skipped: 2



ANSWER CHOICES	RESPONSES	
Less than \$30,000	0.0%	0
\$30,000 to \$44,999	2.3%	1
\$45,000 to \$59,999	11.6%	5
\$60,000 to \$74,999	18.6%	8
\$75,000 and over	67.4%	29
TOTAL		43

Q18 Are there any additional comments you would like to share with the City of Albuquerque about the Menaul Study Area?

Answered: 30 Skipped: 15

#	RESPONSES	DATE
1	Let law enforcement do their job. Menaul has become drug, prostitute, vandalism, and theft area. It's getting worse year to year. Let put a stop to it before it gets any worse. Law enforcement needs to be able to do their job and not have their hands tied. No more panhandling...no more loitering...lets close the door on crime. Clean up the streets and businesses would move in and give commercial buildings the face lift that Menaul needs. Lets move business in rather than force them out with lack of law enforcement.	5/26/2021 8:56 AM
2	There are several hotels in the area that allow locals to rent by the week and or hour. They attract many unsavory people. The lack of patrolling and overall "blind eye" the city shows this area is unsatisfactory.	5/25/2021 7:21 PM
3	Crime and homelessness are out of control	5/25/2021 6:28 PM
4	Most of the city issues in the end come down to poverty and crime. We need more focus on resources to prevent, treat and reform, beyond just incarceration	5/19/2021 3:42 PM
5	THANK YOU to the City for all of the work that has already been done in these areas! We are thrilled to be a part of this growing and blossoming area of the City and we appreciate the partnership of the City with local businesses and neighborhoods to continue improving!	5/19/2021 1:26 PM
6	Thank you for taking the time to reach out!!!	5/19/2021 12:17 PM
7	N/A	5/19/2021 12:01 PM
8	Promote new business activity, city to help new businesses coming to the area	5/17/2021 7:16 AM
9	no	5/13/2021 11:47 AM
10	The city arroyo system creates huge issues in this area. Transient persons use the arroyos to travel throughout the city and to create campsites outside of the public eye.	5/11/2021 11:41 AM
11	This area needs significant improvement. It is not conducive to business. Criminals are given more preference than contributing members of society. It is not just this area, it is the entire city. Business owners are forced to spend thousands and thousands of dollars to try to protect their properties and employees and customers and the result is making our properties look like prisons. We should not have to do this.	5/11/2021 10:43 AM
12	I hope the momentum of this study will continue passed Councilor Gibson leaving office and not be left dusty on a shelf somewhere.	5/11/2021 10:21 AM
13	CRIME, CRIME, CRIME, is out of control. This city spends too much money and time focusing on people who don't contribute to this economy. They should focus more on crime, and all the meth heads up and down Menaul. Help the residents who live and own property in this horrible area. Help the businesses who bring jobs, growth, and money to the economy. Every corner has a panhandler, and they leave all their trash there. Nobody wants to see this.	5/10/2021 4:34 PM
14	CITY OF ALBUQUERQUE OFFICIALS ARE FULLY AWARE OF ALL ISSUES WITHIN THE MENAUL STUDY AREA AND THE CHANGES THAT NEED TO TAKE PLACE.	5/10/2021 4:02 PM
15	The homeless and drug addicts problem need to be addressed before the violence gets out of control	5/8/2021 8:45 AM
16	we need more policing in that area --make it unfriendly for transients	5/5/2021 7:58 AM
17	N/A	5/3/2021 4:19 PM
18	Make commercial businesses more accountable for cleaning up their properties. Better landscaping on the medians and sidewalks. Keep existing trees and water them. Most of the	4/30/2021 1:09 PM

Menaul Study Area Business Owner Survey

bus stops are not covered. they need upgrades, too. Make the area more pedestrian/bike friendly.

19	Our parking lot on Monroe St. has been broken into many times. We normally have scrap material stolen or vehicles are vandalized. The Police seems helpless when it comes to convicting people who do happen to get caught. The nice landscape lighting that was installed at the I40/San Mateo no longer works. This is because the lighting controller and its enclosure were vandalized by the homeless population that camps in the landscaping on the SW corner of the intersection. It would be nice if this landscaped area could be secured and the lighting controller restored.	4/29/2021 5:00 PM
20	We had a great experience with the Anti-Graffiti Unit. They took care of the problem quickly.	4/28/2021 5:41 PM
21	thank you and please get it done.	4/28/2021 1:04 PM
22	We need more police presence in the area.	4/28/2021 11:03 AM
23	None	4/27/2021 3:30 PM
24	Get rid of the crime and homelessness.	4/27/2021 1:11 PM
25	Stop the installing roundabouts - people that already know how have not been taught how to drive in a roundabout. And they dont teach the kid what to do.	4/27/2021 12:36 PM
26	Need better Police Protections and response. We are fortunate that we get good response but they have too many calls because of the homeless in the area	4/26/2021 4:41 PM
27	Control homelessness with more police presence	4/26/2021 3:57 PM
28	Area needs increased police presence 24/7. Areas that attract vagrants need to be minimized	4/26/2021 3:08 PM
29	Police response time needs to be addressed. Sometime APD does not show up after a call is made for help.	4/26/2021 2:51 PM
30	I'm glad to see forward progress on this matter.	4/26/2021 12:19 PM