



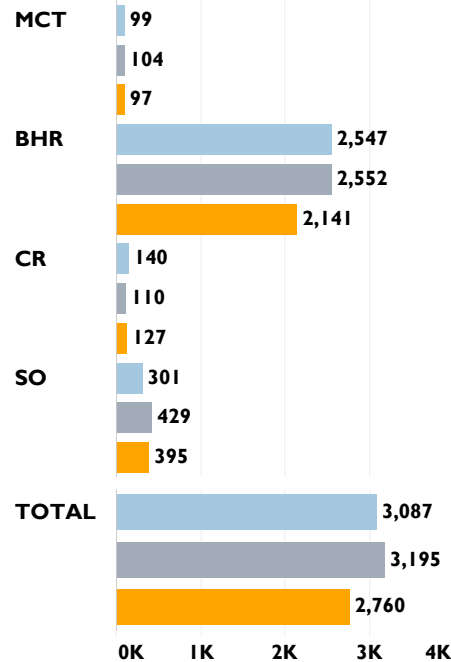
ALBUQUERQUE COMMUNITY SAFETY

MONTHLY INFORMATIONAL REPORT

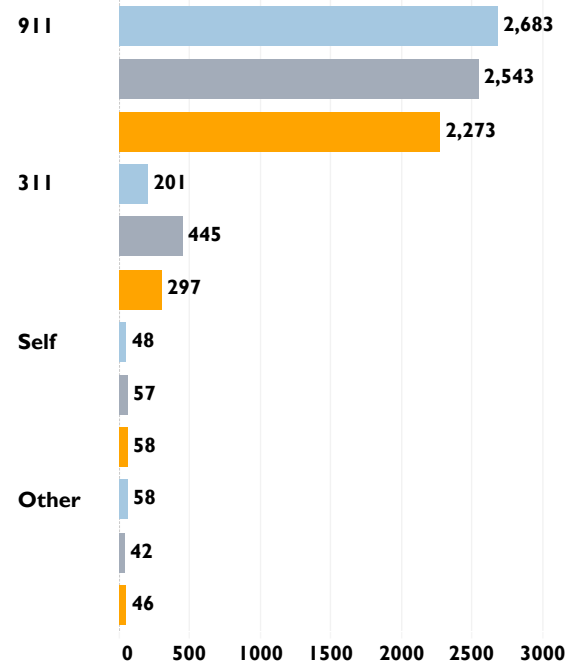
November 2024



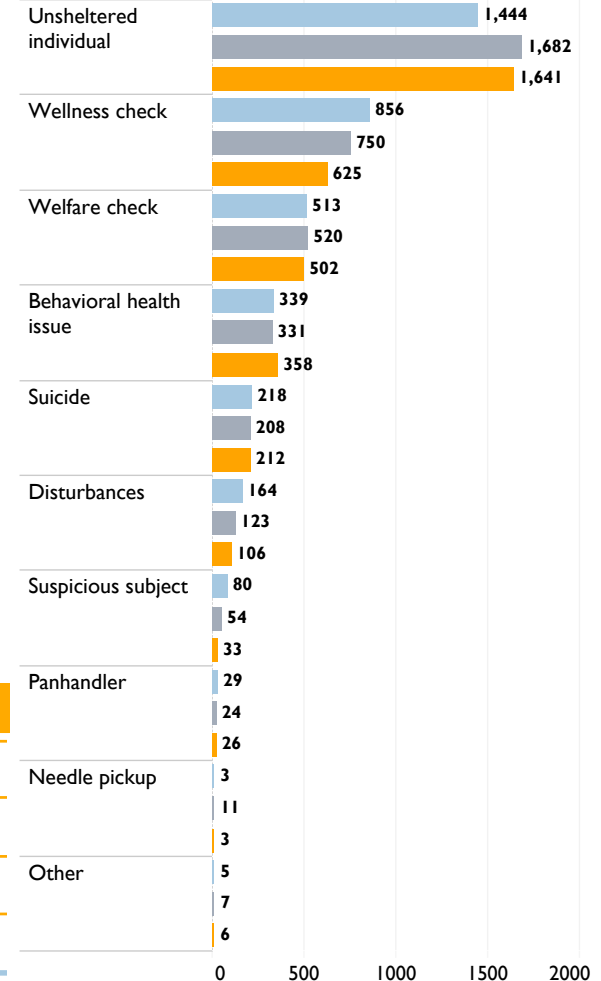
CFS BY PROGRAM



CFS BY REFERRAL SOURCE*



CFS BY CALL TYPE*



FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team 548

Behavioral Health Response 12,779

Community Response 639

Street Outreach Response 1,824

TOTAL CFS 15,790

*Does not include MCT data, which is currently tracked by APD



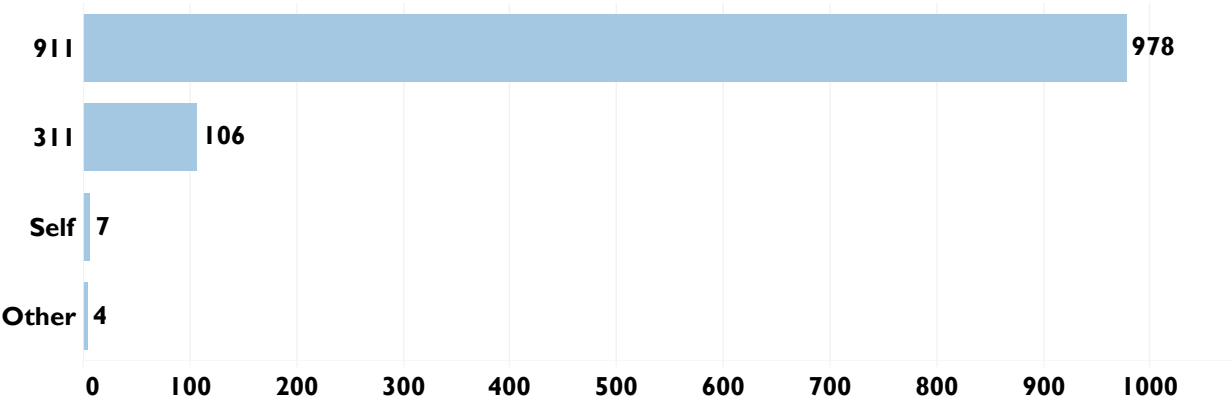
GRAVEYARD SHIFT REPORT



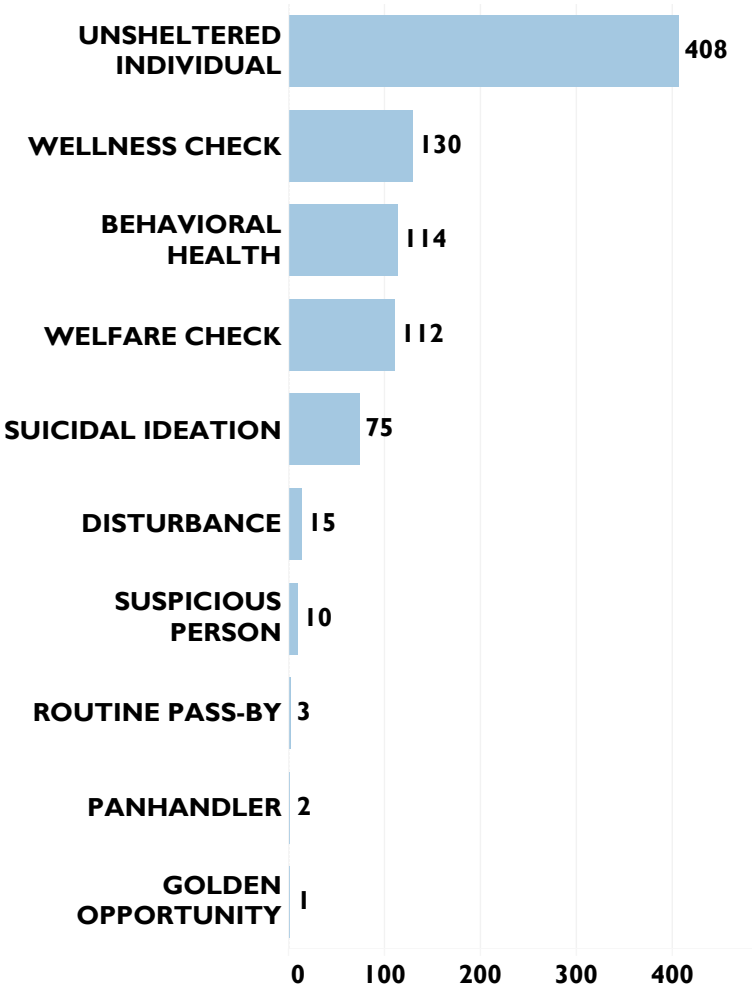
ACS now operates 24/7.
A graveyard response is between 8pm and 7am.



REFERRAL SOURCE

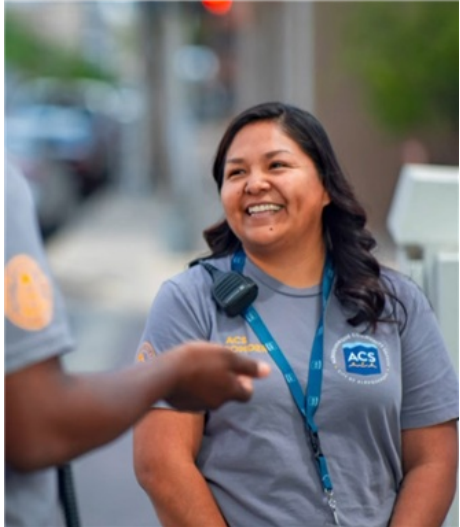


CFS BY CALL TYPE

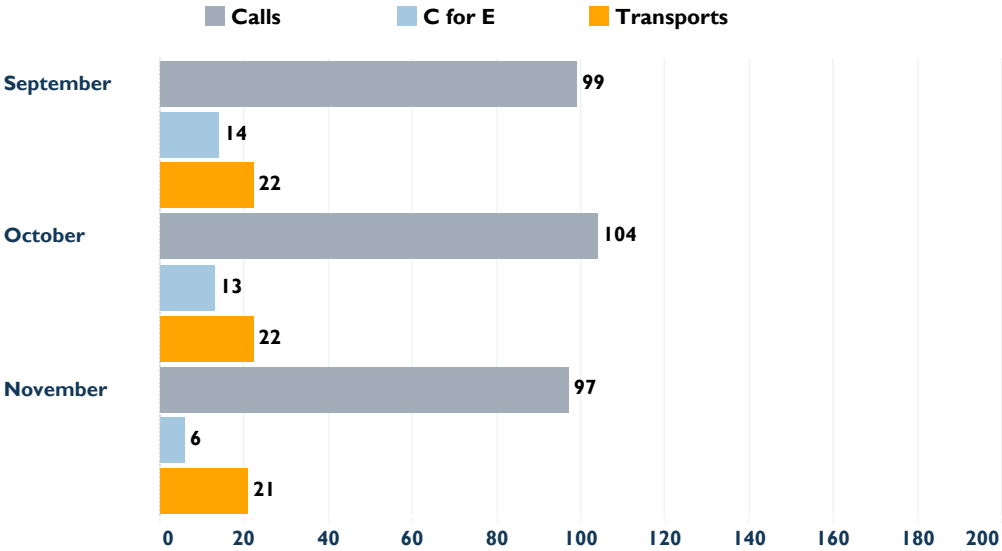


BHR RESPONSE TIMES (Calls with Priorities of 2, 3,4, and 5)

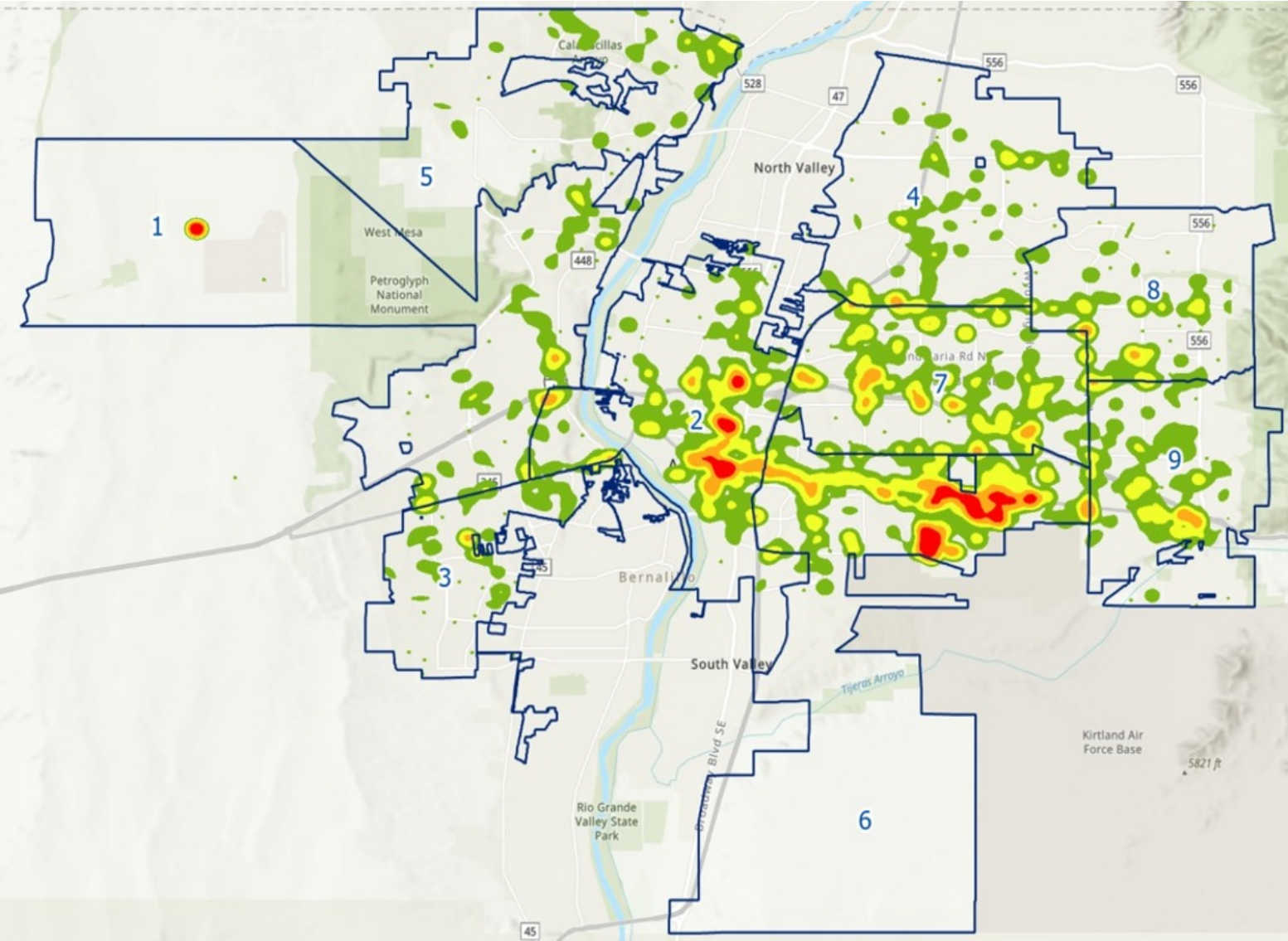
	SEP	OCT	NOV	FYTD
Entry to Dispatch (in the queue)	02:51:38	03:35:48	03:47:16	03:21:35
Dispatch to On-Scene (travel time)	00:22:40	00:21:42	00:26:31	00:24:36
On-scene to Clear (time on the call)	00:21:48	00:23:45	00:23:56	00:22:43
Create to Clear (total time to address call)	03:40:11	04:22:39	04:35:20	04:10:34



MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
1-Sanchez	168
2-Baca	597
3-Peña	89
4-Bassan	167
5-Lewis	86
6-Rogers	769
7-Fiebelkorn	442
8-Champine	154
9-Grout	227